Solving problems Installing or Uninstalling Internet Explorer 4.0

Can you uninstall Internet Explorer 4.0 using the Add/Remove Program: Control Panel?

Note

- You must have administrative privileges to install and uninstall this program in Windows NT. This inclu administrative privileges the first time you start your computer after installing or uninstalling.

To uninstall Internet Explorer 4.0 in Windows 95 and Windows NT 4.0

1. Click **Start**, point to **Settings**, click **Control Panel**, and then double-click **Add/Remove Programs**.
2. Click the **Install/Uninstall** tab.
3. In the list of installed programs, click **Microsoft Internet Explorer 4.0**, and then click **Add/Remove**
4. In the **Add/Remove Internet Explorer 4.0** dialog box, click **Remove Internet Explorer 4.0 and t components selected below** and click to select all the additional components you want to remove. V have selected all the components you want to remove, click **OK**.
5. When Setup starts, click **Remove All**.

   If you have any files in the Recycle Bin, you receive the following warning:

   ```
   Internet Explorer 4.0 has modified the format of the
   Recycle Bin.
   If you want to keep any of the items currently in the Recycle Bin, open the Recyc
   move the items to a different location.
   To permanently delete all items from the Recycle Bin and continue, click OK.
   ```

6. Click **OK** when you are sure there are no files in the Recycle Bin that you want to restore. You may als following messages:

   ```
   Program has been removed from this computer. Do you want to clean up your persona
   settings for this program.
   ```

   where *Program* is Outlook Express, FrontPad, or Internet Explorer 4.0. If you are planning to rei version of Internet Explorer 4.0, click No. Otherwise, click Yes.

You can now install a later build of Internet Explorer 4.0. To restore a working installation of Int Explorer version 3.02, you must remove extra files associated with Internet Explorer 4.0.

To remove remaining files associated with Internet Explorer 4.0

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1. Complete the uninstall process listed above.
2. Click **Start**, point to **Find**, and then click **Files or Folders**.
3. Type a file name from the list below, and then click **Find Now**.
4. Right-click the file if it appears, and then click **Delete** to remove it.
5. Follow these steps for each of the following files:

   - Inetcfg.dll
   - Icwdial.dll
   - Isign.dll
   - Icwphbk.dll

   These files are associated with the Internet Connection Wizard and are not removed during Internet Ex uninstallation.

6. Remove Internet Explorer 3.x using the Add/Remove Programs tool in Control Panel.
7. Reinstall Internet Explorer 3.02.

For information about the availability of Internet Explorer 3.02, see the following article in the M Knowledge Base:

- **Availability of Internet Explorer 3.02 for Windows 95 and NT 4.0 (Q164475)**

Were you able to sucessfully uninstall Internet Explorer 4.0?

- ○ Yes
- ○ No
- ○ I don't want to do this now.

Next

This table tracks your status in the troubleshooting process. If you need to change your respon question, you can do so below:

Problem:	Cannot Uninstall
Supported Configuration:	○ Yes ◉ Unknown

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