From: Candace Grisdale
Sent: Friday, June 05, 1998 2:57 PM
To: Bengt Akerlind
Cc: Brian Fujiwara; John Kalkman
Subject: RE: URGENT: IMMEDIATE ACTION REQUIRED

This email was sent too late for me to forward to the Account Manager - due to my travel schedule. Based on the meetings earlier in the day, we already planned for Brian and John to go to HPD. This happened today (Friday) but we will not have the details until Monday.

---Original Message---
From: Bengt Akerlind
Sent: Wednesday, June 03, 1998 6:55 PM
To: Stephane Boulez; Gayle McClain; Joe Williams; Candace Grisdale; Bob Chapman; Tom Henningsgard
Cc: Pascal Martin; Carl Sittig; John Jenkins; Carl Gulledge; Don Hardwick; Kurt Kolb; David Heiner (LCA); Mark Kuenster
Subject: URGENT: IMMEDIATE ACTION REQUIRED
Importance: High

IBM, Gateway, Compaq, HP, Acer, and Packard Bell/NEC have all received a letter from us in the last weeks allowing them to modify the boot sequence in Windows 98. However, in order to secure the Windows Experience, these modifications cannot be done randomly.

I request that you IMMEDIATELY do the following:

1. Together with your SE, make sure you understand the letter that was sent to your OEM customer.
2. Together with your SE, audit the Windows 98 boot sequence of your customer's PCs in order to ensure that it is in compliance. In particular, you need to examine the recent modifications as spelled out in the letter.
3. Report back to me about your findings.

I do stress the importance that this happens immediately. It cannot wait until after the sales meeting. I know that Joe and Bob are already on their customer's site. Stephane had the idea of doing the audit via video conference. Gateway has committed to send us a system. You can be as innovative as you like, but I would not rule out that you have to do some emergency travel. You have to report back to me no later than Friday at 3:00pm.

Thanks

PENGAD-Bayonne, N.J.
GOVERNMENT EXHIBIT
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