

From: Chris
To: Microsoft ATR
Date: 11/16/01 9:59pm
Subject: Simple Remedy

Require Microsoft to prevent OEMs from installing their operating systems on any computing device. If a consumer wants to run the latest Microsoft operating system, make the consumer buy the OS and install it him/herself. In addition, document formats need to be open (eg, XML), and APIs such as DirectX need to be opened up.

Regards,
Chris