

**From:** Stephen J. Kayner  
**To:** Microsoft ATR  
**Date:** 11/19/01 6:42pm  
**Subject:** Microsoft Settlement

Hello,

I am an information technology professional and am extremely concerned about the failure to rein in the Microsoft monopoly. They are already way too powerful and now that you appear to have caved in to them, they are demonstrating an anti-competitive attitude worse than I have ever seen in them.

This is serious business. Information technology does or will rule the world. Too much of that power is in Microsoft's hands. They feel once again in a position to dominate virtually any market by using the proceeds of their monopolies to outlast their competitors and forcing users of their operating systems to use other monopoly-extending technologies. This is not good for consumers, or for business, or for anything else but the protection and extension of the Microsoft monopolies.

If Microsoft is not severely chastened now, we will all deeply regret it.

You must either break them up into three pieces: Operating Systems, Applications, and Entertainment, or you must prohibit them from bundling any applications or services with the operating systems.

At the very least, you must do these things:

- 1) the Passport technology must be removed from Windows XP and not allowed to be included in any future version of Windows
- 2) all media applications must also be removed from the operating systems
- 3) the browser must be decoupled from the operating system and made available only as competing browsers are available to Windows users (i.e. downloadable, and not included with the operating system).

Thanks for listening, and don't screw this up. The consequences are far too dire.

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