From: hcmcdonald
To: Microsoft ATR
Date: 1/1/02 8:52pm
Subject: Microsoft

I am a 73 year old man, and my wife and I depend upon my computer to connect with the world - the whole world. I am in touch with my old workmates, my children and my grandchildren. Also, I can find out everything I want to know through MSN.com. I know there are lots of smart people that can do everything with computers, but if it weren't for Microsoft and Windows, I would just be lost and not in touch with anyone or anything. I feel empowered by my computer, and I don't feel that I paid too much for anything. I love the simple world of Microsoft. Everything works, and I don't have to experience the stress of installing a new program. If something would not work on install, I don't know what I would do, as I can't understand complicated instructions. I have many friends that feel the same way, although some of my friends have kids that can do everything on computers, but they are the luck ones.

Please, don't put Microsoft out of business, because some of the other companies are mad at them.
Regards, Henry