From: Joseph F. Buchanan
To: Microsoft ATR
Date: 1/3/02 3:24pm
Subject: Microsoft Settlement (added my address)

(This is the same message sent before, but I forgot to add my mailing address)

I would like to express my dismay at the settlement concerning Microsoft Corporation. Because of Microsoft's tactics in forcing their products (Windows OS and Microsoft Internet Explorer, especially) and forcing out competition, we have to deal the problems that come with not having alternatives to their systems. I work at the University of Utah and deal with a lot of computer users. Because of the monopolistic actions of Microsoft, alternatives to their email systems are not common among our users. Microsoft Outlook, Windows OS and Internet Explorer form together a serious security threat that has caused much expense to our support systems. Because of their overwhelming market, they are slow to respond to the problems they cause and slow to address quality issues in their products. People have grown to accept what they provide, regardless of inferior quality, security problems or even cost.

I feel that the current settlement has let Microsoft off the hook and allows them to conduct business as usual. This should not be the case. Please seriously consider the states' petitions against Microsoft.

Thank you for your consideration,

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