

From: Craig S. Kauffman
To: Microsoft ATR
Date: 1/19/02 10:51am
Subject: Microsoft Settlement

Dear Sir - As a long time Netscape user I have always found Microsoft Window program easy to install Netscape and use Netscape's internet program. This automatically places AOL on my desk top which I have never wanted but it causes no harm. I do not see where Microsoft has been doing anything different than is being done by other businesses, and is the recognized norm for our capitalistic business society. Let us not persecute businesses because they are good. I believe we should give Microsoft honors for greatly improving our life and at a very small cost to the users.

Yours truly, Craig S. Kauffman