

From: Sheila Dale
To: Microsoft ATR
Date: 1/21/02 2:58pm
Subject: Microsoft Settlement

649 Cardinal Ridge Road

Burleson, Texas 76028

January 21, 2002

Attorney General John Ashcroft

US Department of Justice

950 Pennsylvania Avenue, NW

Washington, DC 20530

Dear Mr. Ashcroft:

I am writing you today to express my strong opinion in regards to the settlement that was reached on November 6, 2001 between Microsoft and the government. I feel this settlement is fair and reasonable, and I am relieved this dispute is finally over.

Microsoft has had an enormous positive impact on the technology industry. Microsoft has made it easier for the average consumer to take advantage of what technology has to offer, both at home and at work. I, personally would not have been able to take a good paying job after a tragic divorce after 30 years of marriage without the technology that Microsoft has developed. The technology of Microsoft allowed me to learn one program and then relate the same logic to other programs making it easier and faster for me to become proficient and take a responsible position very quickly.

I am a strong Microsoft supporter, and I believe that this settlement will serve in the best public interest. This agreement will allow Microsoft to focus on designing and marketing its innovative software, rather than wasting money on litigation.

Please bring an end to what seems to be endless and costly litigation...costly not only for Microsoft...but also the U.S. Tax Payer.

Thank you for settling with Microsoft.

Sincerely,

Sheila Dale

