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To: Microsoft ATR
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I've noticed an anticompetitive practice in use by Microsoft that the Courts seem to have overlooked. Please consider the following:

A friend of mine recently purchased a new computer with Windows preinstalled. I suggested that she should try the Linux operating system. She was open to the idea, and her only reservation was being able to go back to Windows, should she not like Linux.

"Well that's easy enough," I said, "you just take your Windows original CD and reinstall it." "My what?" came her reply. It turns out that she had a license to run Windows, and it was preloaded on her computer, but there was no original media from which to (re)install it.

Without the ability to (easily and legally) reinstall Windows, Linux was a one-way trip. She wasn't about to take that chance. For a user who's curious about alternate operating systems but already comfortable with Windows, that's a formidable deterrent. The practice of preloading Windows but not including original media forms an effective barrier, preventing users from trying alternate operating systems.

I hope this is considered when revising and expanding the Proposed Final Judgement to a version that more accurately addresses Microsoft's anticompetitive practices.

Thanks for your time!
-Nathaniel Bezanson-