

From: Mark Walsh
To: Microsoft ATR
Date: 1/24/02 10:25am
Subject: Microsoft Settlement

-----Original Message-----

From: Mark Walsh [mailto:walsh@dundee.net]
Sent: Thursday, January 24, 2002 10:22 AM
To: 'msfin@microsoft.com'
Subject: WHY HASN'T MICROSOFT COUNTERSUED OVER AOL'S INSTANT MESSENGER MONOPOLY?

AOL's refusal to cooperate on developing an open standard for instant messaging proves they are using their position in the market to maintain their monopoly. Why do I have to have unfriendly AOL software on my computer that has compatibility problems with other software because they

refuse to work with other companies? Instant Messenger type software has become a primary reason to own a computer and may shortly overtake the importance of browsers.

It seems AOL has become the most monopolistic of all and no one in Washington cares (or they own too many AOL shares to care).

Mark Walsh

An Actual User