

**From:** lisagludwig@hotmail.com@inetgw  
**To:** Microsoft ATR  
**Date:** 1/28/02 4:37pm  
**Subject:** Microsoft Settlement

Attention: I am writing to tell you that I believe that there has been no consumer harm whatsoever as a result of any actions taken by Microsoft. In fact Microsofts products and services have led to tremendous benefits for consumers such as my myself and my family such as better products and lower prices. Antitrust law is supposed to be about consumer harm and on that one key issue alone the government has failed to show any harm whatsoever. So lets back off now and leave Microsoft alone and this will also help our economy tremendously! Given that the economy is now in recession the last thing we need is more litigation and regulation of the high-tech industry. Settlement of this case is in everyones best interests the technology industry the economy and consumers. I hope you heed this advice! Thank you! Sincerely Lisa Ludwig