1512 N. Elsea Smith Road
Independence, MO 64056

January 27, 2002

Attorney General John Ashcroft
US Department of Justice, 950 Pennsylvania Avenue, NW
Washington, DC 20530-0001

Dear Mr. Ashcroft:

I was pleased to learn that the Justice Department has reached a proposed settlement agreement in the Microsoft litigation.

You now have the opportunity to clean up the mess created by your predecessor. Microsoft was the target of this litigation because of its size and because of its great degree of success. Your implementation of this settlement will bring an end to the political witch-hunt.

Microsoft has placed a number of concrete proposals on the table to resolve the case. They have agreed to changes in almost every aspect of their business operations, from pricing, to distribution, to system design. These changes, if implemented, should provide additional competitive opportunities for Microsoft's competitors and more choice for computer users.

Please go forward with the settlement and let Microsoft get back to business.

Sincerely,

Dawn M. Zachgo