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January 11, 2002

Attorney General John Ashcroft
U.S. Department of Justice
950 Pennsylvania Avenue, N.W.
Washington, D.C. 20530

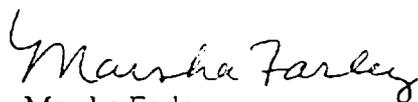
Dear Mr. Ashcroft,

It has been a bit disturbing to me that our government can be so quick to file a lawsuit against one of this country's most innovative and successful companies, as it did with this suit against Microsoft. I would agree that there have been certain things that Microsoft may have done to estrange its competitors, but this should never have gone so far as court.

I am pleased that this suit was stopped from going any further because of the recently achieved settlement, but even the settlement reflects some rather unfair terms to Microsoft. I am specifically referring to that portion of the settlement that deals with the release of some of Microsoft's source code. This is something that has resulted from years of development and hundreds of millions of dollars in investment capital. Source code to a software company is as sacred to them as the patented formula for a medication is to a pharmaceutical company.

Nevertheless, as long as both Microsoft and the Department of Justice are in agreement over the terms of this settlement, than this review process should endorse it. I hope that it will be so that this can finally reach its conclusion.

Sincerely,


Marsha Farley
Service Operations Manager



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