From: Phillip Landis
To: Microsoft ATR
Date: 12/6/01 10:41am
Subject: please get MS under control

As an IT Director for a medium-sized manufacturer, I have watched as Microsoft has altered licensing, raised prices and forced upgrades on our business. They are squeezing and buying out the competition so that there are no alternatives.

MS products are extremely bug-ridden and insecure. The cyber-terrorists will have a field day on our nation's computer networks if they are not forced to produce software of better quality. Putting out a patch after the fact is not acceptable.

Where they once helped to build an industry, I am afraid MS has now gotten far out of control. You really need to look at everything they do. They are active on a lot of fronts. They are also faster to move than the US government, and they are very smart.

If you do not exert better control over them, the good MS has done will be far overshadowed by the damage they inflict or allow to be inflicted.

Thank you for the opportunity to give you my personal thoughts.

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