From: w_engstrom
To: Microsoft ATR
Date: 1/2/02 1:27pm
Subject: Microsoft Settlement

Dear Sirs,

Instead of being harassed by the U. S. Government, Microsoft should be considered as a National Treasure. Its exported products help our economy and expand our capabilities. I think that the court case against Microsoft was totally unfounded. Whatever concessions that Microsoft makes are more than adequate, and in my opinion should not even be necessary. While there are those people (mainly Microsoft's competitors) who want to suppress Microsoft, we believe that Microsoft provides great products and follows up with great support for those products.

Microsoft's products are sometimes released with "bugs." However, Microsoft readily provides fixes via the Internet as soon as they realize there is a problem. Their customer support is outstanding. As an engineer, I recognize that few products that hit the marketplace can be perfect, and that it is impossible to foresee everything that can go wrong, no matter how well you plan. In spite of this, Microsoft does a great job and has provided significant support to the technology and economic health of the industry and our country.

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PS, I haven't seen Janet Reno or Joel Klein producing any software or anything else of value to the country lately. Thank God they are no longer with the Government. The main thing that can be said of Joel Klein is that he successfully used the Microsoft suit as a stepping stone to a better-paying job. But he left a wake of destruction behind him.