**From:** pankavichjm
**To:** Microsoft ATR
**Date:** 1/9/02 1:28pm
**Subject:** Microsoft Settlement

I believe that the it is in the public interest to settle with the Microsoft litigation. Personally, I find it hard to see how they were in violation at all. As far as I am concerned I always had the choice of using them or not.

However, I do believe that AOL is in some kind of violation in this respect. Whenever I load a program that also offers AOL I refuse the AOL but no matter I still get their program on my screen and it does start to load. I also think that they are in violation when they include free programs in cereals, etc. and send them through the mail. They are bordering on being a nuisance.

Joan M. Pankavich