From: Mary E. Daudelin
To: Microsoft ATR,Mary E. Daudelin
Date: 1/27/02 9:11pm
Subject: RE: Microsoft Settlement

Comments included in body of email, in case you don't have MS Office 2000 to read the attachment of my earlier e-mail.

Sincerely,

M. E. Daudelin

January 27, 2002

Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530-0001
Dear Mr. Ashcroft:
To paraphrase Mr. Glassman's comments pertaining to the Microsoft settlement, I also feel that AOL could better spend its time in further analysis of its own product (especially with regard to its deployment overseas) rather than in continuing to pursue this case. My own personal experience with AOL has led me to believe that full utilization of the Internet is, in fact, restricted, when using their application.

As a developer of WEB applications for research, business and educational purposes, I have utilized a variety of browsers, development tools and operating systems while producing and testing my applications. Although I use Windows NT servers and take advantage of their many development tools, such as FrontPage 2002, I have not found that the public cannot access my applications, regardless of their operating system and/or browser types (with the exception of an occasional prototype). In fact, until recently, Netscape has always been my personal choice of browser as it was the one that introduced me fully to the Internet. And SUN's StarOffice product has produced many graduate-school presentations for me.

Because Internet Explorer is so forgiving of my JavaScript scripting errors, I find that I often HAVE to make myself utilize other browsers/systems in my testing to ensure that users who do not use MS products/systems are not inundated with JavaScript errors that I have overlooked in my own code. My personal belief is that Microsoft has some very good programmers that pay attention to detail, and, as such, should not be penalized for their technical excellence.

Yes, my job would be much easier if I could convince everyone on this planet to use Microsoft Windows OS's and IE browsers, IBM ThinkPad laptop computers, the same size/resolution monitor and to access the Internet via cable or high-speed access, however, since this attitude smacks of the old

telecom mentality (a black rotary phone for everyone, by God!), and because we all have our different comfort levels, I will remain silent on that subject and continue to jump back and forth between the plethora of computers/systems/browsers that I access in my testing.

In closing, I feel that Microsoft should be used as an example of what works in our economy (little, if any, debt and innovative, easily accessible business solutions at a reasonable cost). Beyond the concessions contained in the settlement agreement, nothing more should be expected or required of Microsoft at this time. I appreciate your efforts to quickly settle this case.

Sincerely,

M. E. Daudelin

File code: msu-0-return
Electronic transmission ? signature on file

-----Original Message-----
From: Mary E. Daudelin [mailto:marydaudelin@smyrnacable.net]
Sent: Monday, January 28, 2002 12:06 AM
To: microsoft.atr@usdoj.gov
Subject: Microsoft Settlement

Comments on the MS Case:

See attachment.

Sincerely,

M. E. Daudelin