Electronically and Manually Processed Order Confirmation Times[1]

Metric	June	July	August
NYPSC Metric OR-1-01[2] Average time to return flow-through UNE POTS order confirmations (LSRCs)	31 minutes	42 minutes	13 minutes
UNE-P only[3]	27 minutes	39 minutes	11 minutes
UNE-L only[4]	8 hours 49 minutes	1 hour 53 minutes	29 minutes

Metric	June	July	August
NYPSC Metric OR-1-03[5] Average time to return manually processed LSRCs for UNE POTS orders of less than 10 lines	18 hours 40 minutes	19 hours 38 minutes	15 hours 23 minutes
UNE-P only[6]	17 hours 50 minutes	17 hours 32 minutes	12 hours 14 minutes
UNE-L only[7]	42 hours 29 minutes	30 hours 42 minutes	23 hours 3 minutes

Metric	June	July	August
NYPSC Metric OR-1-02[8] Percentage of flow-through UNE POTS LSRCs returned within 2-hour standard	98.06%	96.64%	98.98%
UNE-P only[9]	98.06%	96.67%	98.95%
UNE-L only[10]	94.09%	95.66%	99.55%

Metric	June	July	August
NYPSC Metric OR-1-04[11] Percentage of manually processed UNE POTS LSRCs returned within 24-hour standard for orders of less than 10 lines	80.15%	80.70%	87.69%
UNE-P only[12]	81.36%	84.88%	94.16%
UNE-L only[13]	51.09%	58.70%	71.62%

Electronically and Manually Processed Rejection Notices

Metric	June	July	August
NYPSC Metric OR-2-01[14] Average time to return flow-through UNE POTS rejection notices	1 hours 48 minutes	2 hours 25 minutes	36 minutes
UNE-P only[15]	4 hours 57 minutes	3 hours 10 minutes	40 minutes
UNE-L only[16]	5 minutes	10 minutes	10 minutes

Metric	June	July	August
NYPSC Metric OR-2-03[17] Average time to return manually processed rejection notices for UNE POTS orders of less than 10 lines	31 hours 10 minutes	24 hours 30 minutes	17 hours 4 minutes
UNE-P only[18]	14 hours 38 minutes	22 hours 28 minutes	13 hours 5 minutes
UNE-L only[19]	34 hours 29 minutes	30 hours 44 minutes	23 hours 28 minutes

Metric	June	July	August
NYPSC Metric OR-2-02[20] Percentage of flow-through UNE POTS rejection notices returned within 2-hour standard	85.79%	87.30%	94.04%
UNE-P only[21]	72.89%	86.14%	93.43%
UNE-L only[22]	98.88%	97.76%	98.25%

Metric	June	July	August
NYPSC Metric OR-2-04[23] Percentage of manually processed rejection notices returned within 24-hour standard for UNE POTS orders of less than 10 lines	71.32%	70.73%	82.90%
UNE-P only[24]	85.12%	75.36%	92.02%
UNE-L only[25]	50.60%	56.64%	67.50%

Endnotes

1. The data found in this Table are taken from the Dowell/Canny Declaration attached to Bell Atlantic's Brief at the pages noted below. The UNE-loop and UNE-platform data found in this Table are taken from the disaggregated reports supplied to the Department by Bell Atlantic and appended to this Evaluation as Exhibits 3 and 4.

2. Dowell/Canny Decl., Tab 3D at 78 (June), 90 (July), and 102 (August).

3. UNE-P Disaggregated Data at 2 (June), 3 (July), and 4 (August).

4. UNE-L Disaggregated Data at 2 (June), 3 (July), and 4 (August).

5. Dowell/Canny Decl., Tab 3D at 78 (June), 90 (July), and 102 (August).

6. UNE-P Disaggregated Data at 2 (June), 3 (July), and 4 (August).

7. UNE-L Disaggregated Data at 2 (June), 3 (July), and 4 (August).

8. Dowell/Canny Decl., Tab 3D at 78 (June), 90 (July), and 102 (August).

9. UNE-P Disaggregated Data at 2 (June), 3 (July), and 4 (August).

10. UNE-L Disaggregated Data at 2 (June), 3 (July), and 4 (August).

11. Dowell/Canny Decl., Tab 3D at 78 (June), 90 (July), and 102 (August).

12. UNE-P Disaggregated Data at 2 (June), 3 (July), and 4 (August).

13. UNE-L Disaggregated Data at 2 (June), 3 (July), and 4 (August).

14. Dowell/Canny Decl., Tab 3D at 78 (June), 90 (July), and 102 (August).

15. UNE-P Disaggregated Data at 2 (June), 3 (July), and 4 (August).

16. UNE-L Disaggregated Data at 2 (June), 3 (July), and 4 (August).

17. Dowell/Canny Decl., Tab 3D at 78 (June), 90 (July), and 102 (August).

18. UNE-P Disaggregated Data at 2 (June), 3 (July), and 4 (August).

19. UNE-L Disaggregated Data at 2 (June), 3 (July), and 4 (August).

20. Dowell/Canny Decl., Tab 3D at 78 (June), 90 (July), and 102 (August).

21. UNE-P Disaggregated Data at 2 (June), 3 (July), and 4 (August).

22. UNE-L Disaggregated Data at 2 (June), 3 (July), and 4 (August).

23. Dowell/Canny Decl., Tab 3D at 78 (June), 90 (July), and 102 (August).

24. UNE-P Disaggregated Data at 2 (June), 3 (July), and 4 (August).

25. UNE-L Disaggregated Data at 2 (June), 3 (July), and 4 (August).