

## UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ALABAMA NORTHEASTERN DIVISION

<b>JAMES MASON and JOANNE</b>	)
PEARSON,	
Plaintiffs,	) )
v.	Civil Action No. CV-10-S-02794-CLS
CITY OF HUNTSVILLE,	)
ALABAMA,	)
Defendant.	) ) )

UNITED STATES' BRIEF AS INTERVENOR AND AMICUS CURIAE IN OPPOSITION TO MOTION TO DISMISS

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#### UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ALABAMA NORTHEASTERN DIVISION

JAMES MASON and JOANNE	)	
PEARSON,	)	
	)	
Plaintiffs,	)	
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<b>v.</b>	)	Civil Action No. CV-10-S-02794-CLS
	)	
CITY OF HUNTSVILLE,	)	
ALABAMA,	)	
	)	
Defendant.	)	
	)	

# UNITED STATES' BRIEF AS INTERVENOR AND AMICUS CURIAE IN OPPOSITION TO MOTION TO DISMISS

The United States of America, by and through its undersigned counsel, respectfully submits the following brief in opposition to the defendant's motion to dismiss as intervenor pursuant to 28 U.S.C. § 2403(a) and as amicus curiae.

### **QUESTIONS PRESENTED**

- 1. Whether plaintiff has pleaded a violation of Section 504 of the Rehabilitation Act of 1973, 29 U.S.C. § 704.
- 2. Whether Title II of the Americans with Disabilities Act, 42 U.S.C. §§ 12131-12134, is a valid exercise of Congress's authority under Section Five of the Fourteenth Amendment, to the extent that it ensures physical access to public facilities and requires municipalities to maintain accessible streets and sidewalks.

- 3. Whether Title II is a valid exercise of Congress's authority under the Commerce Clause.
- 4. Whether the regulations implementing and construing Title II are privately enforceable under Title II's private right of action.
- 5. Whether the city's failure to maintain accessible sidewalks is a violation of Title II's requirement that individuals with disabilities not be excluded from public "services, programs, or activities," 42 U.S.C. § 12132.

#### STATEMENT OF THE CASE

Plaintiffs are residents of Huntsville, Alabama, who require wheelchairs for mobility and have limited use of their upper extremities. Complaint 2  $\P$  3-4. They allege that they visited various Huntsville municipal properties and failed to gain "full, safe and equal access" to the properties in question. *Ibid.*; *see id.* at 3-4  $\P$  5 (listing properties). Plaintiffs allege that these buildings do not meet the ADA Standards for Accessible Design in a variety of ways. *Id.* at 7, 14-32. As a result, plaintiffs allege, they are "unable to enjoy access to the benefits of the programs, services and facilities owned, operated and/or leased by Huntsville." *Id.* at 8  $\P$  22.

Plaintiffs also cite a variety of specific locations where municipal sidewalks lack curb ramps or are otherwise unusable by wheelchair users. *See* Complaint 8-13. They allege that defendants have altered the streets and sidewalks at many of these locations in the past two years, but have failed to make them accessible. *See*, e.g., id. at  $8 \, \P \, 23$ .

Plaintiffs brought claims against Huntsville under Title II and Section 504 of the Rehabilitation Act of 1973, 29 U.S.C. § 704. They seek (1) a declaration that the city is in violation of Title II and the Rehabilitation Act; (2) an injunction directing Huntsville to come into compliance with respect to the specific cited facilities and services; (3) an injunction directing Huntsville to review its programs, services, and facilities; and (4) attorney's fees. *See* Complaint 33, 35-36. They do not seek compensatory damages.

The city moved to dismiss on multiple grounds. First, it contends that, as applied to this case, Title II is unconstitutional, because it is not a valid exercise of Congress's authority pursuant to either Section Five of the Fourteenth Amendment or the Commerce Clause. The city also contends that the ADA's private right of action does not permit a private plaintiff to enforce Title II's implementing regulations. It argues that sidewalks and curb ramps are not "services, programs, or activities" within the reach of Title II's accessibility mandate. Finally, it contends that the Rehabilitation Act claim should be dismissed because the complaint does not state with sufficient particularity which municipal programs receive federal funds and so subject themselves to the Rehabilitation Act's requirements.

On April 11, 2011, this Court certified the existence of a constitutional challenge to a federal statute and granted the United States until June 10 to intervene.

#### **SUMMARY OF ARGUMENT**

- 1. The plaintiffs have adequately pleaded a violation of Section 504 of the Rehabilitation Act, notwithstanding their failure so far to identify the specific city programs that receive federal funding but have not met their obligations under Section 504. While plaintiffs ultimately must identify these programs to make out a Section 504 claim, they do not need to do so at the pleading stage, because this information is peculiarly within the possession of the city. This Court should address this argument first, as the existence of a valid Section 504 claim renders it unnecessary for the Court to consider at this time the city's arguments regarding the constitutionality of Title II.
- 2. Should this Court nonetheless reach the question, it should find that Title II, as applied to the provision of public facilities, sidewalks, and streets, is a valid exercise of Congress's legislative authority pursuant to Section Five of the Fourteenth Amendment. Before enacting Title II, Congress documented a long history of discrimination by public entities against individuals with disabilities, both in general and in this specific context. Title II is well tailored to remedy the past

effects of such discrimination and prevent such discrimination in the future, while not imposing excessive compliance costs on public entities. In short, it is a congruent and proportional response to a documented pattern of official discrimination in this context, just as it is in the contexts of courthouse access and public education. *See Tennessee* v. *Lane*, 541 U.S. 509 (2004); *Association for Disabled Ams.*, *Inc.* v. *Florida Int'l Univ.*, 405 F.3d 954 (11th Cir. 2005). In arguing to the contrary, the city asks this Court to adopt a mode of analysis rejected by *Lane* and *Association for Disabled Americans*.

3. Title II also is valid Commerce Clause legislation, in general and as applied to this case. Here, as in many of its applications, it directly regulates commercial activity – in this case, the design, construction, and maintenance of physical facilities, sidewalks, and streets – and so it directly affects interstate commerce. It is irrelevant whether in some applications Title II regulates purely local, non-commercial activity, as Congress may regulate such activity in the course of regulating interstate commerce. Moreover, Title II is an integral part of the larger Americans with Disabilities Act, which as a whole has a substantial effect on interstate commerce. And in this case and other applications, Title II also removes barriers to interstate travel and commerce. Because Title II regulates activity, not inactivity, the city's argument that Congress may not regulate inactivity is irrelevant.

- 4. Where, as here, a private plaintiff brings suit to enforce Title II's anti-discrimination mandate, the plaintiff also may enforce regulations that authoritatively construe that mandate. *See Alexander* v. *Sandoval*, 532 U.S. 275, 284 (2001). Most of the regulations at issue here easily meet that standard for enforceability, as Congress specifically instructed the Justice Department to promulgate them in this form. The Eleventh Circuit's suggestions to the contrary in *American Ass'n of People with Disabilities* v. *Harris*, 605 F.3d 1124 (11th Cir. 2010) (petition for rehearing pending since June 1, 2010) were in dicta and should not be followed, as they conflict with *Sandoval* and the holdings of every appellate court to squarely consider the question.
- 5. The city is correct that sidewalks and streets are "facilities" and regulated as such by Title II. But it errs in contending that the provision and maintenance of those facilities is not among the "services, programs, and activities" that must be provided in a non-discriminatory manner. Title II's plain language, its administrative interpretation, and its legislative history all demonstrate that the provision of sidewalks and streets meets this definition. The city's argument to the contrary relies primarily on an erroneous panel decision that has been vacated for en banc review and is, in any event, unpersuasive. *See Frame* v. *City of Arlington*, 616 F.3d 476 (5th Cir. 2010) (en banc review granted Jan. 26, 2011).

#### **ARGUMENT**

I

# PLAINTIFFS HAVE ADEQUATELY PLEADED VIOLATIONS OF SECTION 504 OF THE REHABILITATION ACT

The plaintiffs have adequately pleaded violations of Section 504 of the Rehabilitation Act, because they have pleaded all the relevant information they can reasonably be required to provide at this stage. While the city is correct that plaintiffs ultimately must establish that the programs alleged to violate Section 504 receive federal funds, it is unrealistic for plaintiffs to know before discovery which programs receive such funds.

This Court should rule on this question first, because the answer may obviate the need to consider the city's constitutional challenge to Title II. The city's obligations are the same pursuant to Section 504 and Title II, and so as long as the plaintiffs maintain a live Section 504 claim, the constitutionality of Title II is a purely academic question that should not be decided. *See*, *e.g.*, *Bennett-Nelson* v. *Louisiana Bd. of Regents*, 431 F.3d 448, 454 (5th Cir. 2005) (finding it unnecessary to decide whether Title II is valid Fourteenth Amendment legislation where plaintiff had identical Section 504 claim), *cert. denied*, 547 U.S. 1098 (2006); *cf. Garrett* v. *University of Ala. at Birmingham Bd. of Trs.*, 344 F.3d 1288, 1293 (11th Cir. 2003) (per curiam) (defendant liable under Section 504 for employment discrimination

even though Supreme Court ruled Title I of ADA did not abrogate sovereign immunity for such claims).

Section 504, as Spending Clause legislation, applies only to programs or activities that receive federal financial assistance. *See Koslow* v. *Pennsylvania*, 302 F.3d 161, 176 (3d Cir. 2002), *cert. denied*, 537 U.S. 1232 (2003). The plaintiffs' pleading here, while not a model of precision, is sufficient to state a claim under Section 504, as it includes "factual content that allows the court to draw the reasonable inference that the defendant is liable for the misconduct alleged." *Ashcroft* v. *Iqbal*, 129 S. Ct. 1937, 1949 (2009). Specifically, plaintiffs' allegation that the city receives federal funds permits this Court to draw the reasonable inference that the specific municipal programs responsible for the alleged discriminatory conduct receive such funds.

These are matters regarding the city's internal organization and funding that are peculiarly within the knowledge of the city itself. *See Rodriguez* v. *Plymouth Ambulance Serv.*, 577 F.3d 816, 830 (7th Cir. 2009) (prisoner entitled to limited discovery as to whether the defendant was state actor, as prisoner could not be "charged fairly with knowing" defendant's contractual relationship with public entity). The city knows far better than the plaintiffs do both its internal organization – that is, which municipal programs are responsible for the activities at

issue here – and which of those programs receive federal funding. *See Cohn* v. *Keyspan Corp.*, 713 F. Supp. 2d 143, 159 (E.D.N.Y. 2010) ("Whether or not any of the Utility defendants receives federal funding is a fact peculiarly within the possession and control of those defendants, which plaintiff is entitled to discern during discovery."). If, in fact, the allegedly discriminatory activity was undertaken by programs that do not receive such funding, the city needs merely to demonstrate that, and the Section 504 claim can be dismissed. But the city should not be able to accomplish such dismissals without disclosing the relevant information; otherwise, it would render itself immune to Section 504 claims through opacity.

II

# TITLE II IS VALID SECTION FIVE LEGISLATION TO THE EXTENT THAT IT ENSURES ACCESSIBLE PUBLIC FACILITIES, SIDEWALKS AND STREETS

To the extent that Title II of the Americans with Disabilities Act requires public entities to make their public facilities, sidewalks, and streets accessible, it is a valid exercise of Congress's legislative authority pursuant to Section Five of the Fourteenth Amendment. As applied to this context, Title II is a congruent and proportional response to the extensive history of public discrimination against individuals with disabilities, including pervasive discrimination in this very context.

After numerous hearings and other fact-finding, Congress concluded that, "historically, society has tended to isolate and segregate individuals with disabilities," and that "such forms of discrimination \* \* \* continue to be a serious and pervasive social problem." 42 U.S.C. § 12101(a)(2). Based on these findings, Congress "invoke[d] the sweep of congressional authority, including the power to enforce the fourteenth amendment," to enact the ADA. 42 U.S.C. § 12101(b)(4). In doing so, it established a "comprehensive national mandate for the elimination of discrimination against individuals with disabilities." 42 U.S.C. § 12101(b)(1). Part of that national mandate is Title II, which addresses discrimination by state and local governmental entities in the operation of public services, programs, and activities. *See* 42 U.S.C. §§ 12131-12165.

Title II was enacted "against a backdrop of pervasive unequal treatment in the administration of state services and programs, including systematic deprivations of fundamental rights." *Tennessee* v. *Lane*, 541 U.S. 509, 524 (2004). This long and broad history of official discrimination suffered by individuals with disabilities authorized Congress, pursuant to Section Five of the Fourteenth Amendment, not only to bar actual constitutional violations, but also to pass prophylactic legislation that remedies past harm and protects the right of people with disabilities to receive

all public services on an equal footing going forward. 

Ibid.; accord Association for Disabled Ams., Inc. v. Florida Int'l Univ., 405 F.3d 954, 958 (11th Cir. 2005); 

Bowers v. NCAA, 475 F.3d 524, 554 & n.35 (3d Cir. 2007).

Congress is not limited to barring actual constitutional violations. It "may enact so-called prophylactic legislation that proscribes facially constitutional conduct, in order to prevent and deter unconstitutional conduct." Nevada Dep't of Human Res. v. Hibbs, 538 U.S. 721, 727-728 (2003). In particular, Congress may ban "practices that are discriminatory in effect, if not in intent," notwithstanding that the Equal Protection Clause bans only intentional discrimination. <sup>2</sup> Lane, 541 U.S. at 520. What Congress may not do is pass legislation "which alters the meaning of" the constitutional rights purportedly enforced. City of Boerne v. Flores, 521 U.S. "[T]he line between measures that remedy or prevent 507, 519 (1997). unconstitutional actions and measures that make a substantive change in the governing law is not easy to discern, and Congress must have wide latitude in determining where it lies." *Id.* at 519-520. The ultimate question is whether there is "a congruence and proportionality between the injury to be prevented or remedied

<sup>&</sup>lt;sup>1</sup> While the city "strongly disagrees" with this conclusion, it nonetheless concedes it, *see* Br. in Supp. of Mot. to Dismiss at 15, as it must, given authority that is controlling on this Court.

<sup>&</sup>lt;sup>2</sup> To the extent that *Alsbrook* v. *City of Maumelle*, 184 F.3d 999 (8th Cir. 1999) (en banc), can be cited for a contrary conclusion, *see* Br. in Supp. of Mot. to Dismiss at 20, it is no longer good law after *Lane* and *Hibbs*.

and the means adopted to that end." *Id.* at 520. Put another way, "the question is not *whether* Title II exceeds the boundaries of the Fourteenth Amendment, but *by how much.*" *Constantine* v. *Rectors & Visitors of George Mason Univ.*, 411 F.3d 474, 490 (4th Cir. 2005).

Thus, the only question for this Court is whether Congress's response, as applied to the class of cases at issue here, was congruent and proportional to the record of discrimination it confronted.

# A. This Court First Must Determine What Conduct Title II Requires Here

As a preliminary matter, this Court should not rule on this constitutional question until it determines precisely what conduct Title II requires of the defendants. *See United States* v. *Georgia*, 546 U.S. 151 (2006). Without conceding that the complaint states a violation of Title II, the city asks this Court to declare that the statute exceeds Congress's legislative authority. *See* Br. in Supp. of Mot. to Dismiss at 11. But the Supreme Court has clearly instructed that courts should not entertain this sort of unfocused and potentially unnecessary constitutional challenge. In doing so, it set forth a three-step process for how such constitutional challenges in Title II cases should proceed.

Courts must first determine "which aspects of the [defendant]'s alleged conduct violated Title II." *Georgia*, 546 U.S. at 159. If Title II was violated, a

court next should determine "to what extent such misconduct also violated the Fourteenth Amendment." *Ibid.* Finally, and only if a court finds that the alleged "misconduct violated Title II but did not violate the Fourteenth Amendment," it should reach the question whether Congress's exercise of its Section Five authority "as to that class of conduct is nevertheless valid." *Ibid.*<sup>3</sup>

Accordingly, this Court must first determine whether "any aspect of the [defendant's] alleged conduct forms the basis for a Title II claim." *Bowers*, 475 F.3d at 553. This rule is in keeping with the "fundamental and longstanding principle of judicial restraint" that "courts avoid reaching constitutional questions in advance of the necessity of deciding them." *Lyng* v. *Northwest Indian Cemetery Protective Ass'n*, 485 U.S. 439, 445 (1988). This constitutional avoidance principle is at its apex when courts address the constitutionality of an Act of Congress, "the gravest and most delicate duty" that courts are "called upon to perform." *Rostker* v. *Goldberg*, 453 U.S. 57, 64 (1981) (citation omitted); *accord Northwest Austin Mun. Util. Dist. No. One* v. *Holder*, 129 S. Ct. 2504, 2513 (2009). Moreover, by definition, it is impossible to determine whether Title II's statutory remedy is congruent and proportional to the constitutional harm Congress

<sup>&</sup>lt;sup>3</sup> *Georgia* and most other cases involving the validity of Title II arose in the context of a State contending that Title II did not validly abrogate its sovereign immunity. However, that question required the same analysis as applies here with respect to whether Title II is valid Fourteenth Amendment legislation.

confronted without first ascertaining that remedy's scope.

Here, to bolster its case that Title II is constitutionally deficient, the city exaggerates the statute's requirements. In the city's view, plaintiffs seek "to force the City to undertake an enormously expensive overhaul of a vast array of City-operated buildings and rights of way, all for the purpose of implementing mostly minor alterations \* \* \* that will not meaningfully improve disabled access." *See* Br. in Supp. of Mot. to Dismiss at 2. But Title II requires no such thing.

Title II provides that "no qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any such entity." 42 U.S.C. § 12132. A public entity must ensure that each service, program, or activity, "when viewed in its entirety, is readily accessible to and usable by individuals with disabilities." 28 C.F.R. § 35.150(a).<sup>4</sup> To comply with this mandate, a public entity need not necessarily make accessible each facility that existed prior to 1992, 28 C.F.R. § 35.150(a)(1), nor must it take any action that it can demonstrate would result in "undue financial and administrative burdens." 28

<sup>&</sup>lt;sup>4</sup> A new version of Title II's implementing regulations went into effect on March 15, 2011. The changes have no impact on the city's responsibilities here, and so this Court need not consider under which version the plaintiffs' claims – which seek both forward- and backward-seeking relief – should be adjudicated. We cite the new version in this brief.

C.F.R. § 35.150(a)(3).

By contrast, a public entity must make "readily accessible" any facility that is newly constructed or altered after 1992. 28 C.F.R. § 35.151(a). Any facility built in conformity with uniform federal standards is "deemed to comply" with this requirement, but such conformity is not required where it is "clearly evident that equivalent access to the facility or part of the facility is provided." 28 C.F.R. § 35.151(c).

Thus, while framed as a constitutional challenge, many of the city's contentions actually amount to an argument that the plaintiffs fail to state a Title II claim. The plaintiffs do not appear to contend that any of the facilities at issue here, other than certain streets and sidewalks, are newly constructed or altered since 1992. And with respect to existing facilities, Title II never requires a city to make "enormously expensive" expenditures that serve little purpose. *See* Br. in Supp. of Mot. to Dismiss at 2.

Additionally, the city argues that many of the allegations in the complaint can have no impact on the two named plaintiffs. For example, in response to allegations that various facilities lack Braille lettering, the city notes that plaintiffs are not blind. *See* Br. in Supp. of Mot. to Dismiss at 7. Once again, this argument has nothing to do with Title II's constitutionality, but rather concerns the plaintiffs'

standing. *See Shotz* v. *Cates*, 256 F.3d 1077, 1081-1082 (11th Cir. 2001). We take no position on whether (and to what extent) these plaintiffs have standing to make the allegations in the complaint. We do, however, ask that this Court, to the extent that it considers such arguments germane, rule on them as a matter of standing rather than the validity of a federal statute.

# **B.** The Relevant Context Is The Provision of Public Facilities, Sidewalks, and Streets

While Title II's remedies apply to all public services, their congruence and proportionality can be adjudicated "on an individual or 'as-applied' basis in light of the particular constitutional rights at stake in the relevant category of public services." *Association for Disabled Ams.*, 405 F.3d at 958. In this case, the "relevant category" of services is the provision of public facilities, sidewalks, and streets.

The city does not explain, nor is there a reasonable basis for, its defining the relevant category as "entertainment and recreation." *See* Br. in Supp. of Mot. to Dismiss at 21. Such a category could not even encompass the alleged violations in this case. While some of the facilities described in the complaint could be used for such purposes, others (such as the public service building) could not. Sidewalks

<sup>&</sup>lt;sup>5</sup> The United States maintains that Title II is constitutional in all of its applications. This case does not require this Court to consider that argument.

and streets, meanwhile, are used for a myriad of purposes.

More fundamentally, the city errs in asking this Court to assess the constitutionality of Title II "under the allegations of the complaint in this case." *See* Br. In Supp. of Mot. to Dismiss at 15. The constitutionality of Title II must be adjudicated as applied to broad categories of services provided by public entities, not the manner in which particular citizens may use such services. Title II is sweeping legislation that remedies a long history of societal discrimination across a variety of activities undertaken by public entities. Congress need not, and cannot, lay a historical predicate justifying every idiosyncratic application such a law may have for individual litigants.

Lane illustrates this principle well. The plaintiffs, who had paraplegia, contended that courthouses were inaccessible to wheelchair users. See Lane, 541 U.S. at 513. As a result, one plaintiff could not appear to answer charges against him, while the other could not work as a court reporter. Id. at 513-514. The Supreme Court did not limit the constitutional question before it to either the specific judicial services (such as criminal adjudication) alleged to be inaccessible or the particular sort of access sought (wheelchair access to a courtroom). Rather, it considered the statute's constitutionality in the entire "class of cases implicating the accessibility of judicial services." Id. at 531.

Accordingly, the Court found relevant to its analysis a number of constitutional rights implicated by access to judicial services broadly but not by the particular plaintiffs' claims. Neither of the *Lane* plaintiffs alleged that he or she was excluded from jury service or subjected to a jury trial that excluded persons with disabilities. Neither was prevented from participating in civil litigation, nor did either allege a violation of First Amendment rights. Plaintiffs' disabilities did not implicate Title II's requirement that government, in the administration of justice, make available measures such as sign language interpreters or materials in Braille. Yet the Supreme Court considered the full range of constitutional rights and Title II remedies potentially at issue in the "class of cases implicating the accessibility of judicial services." *Lane*, 541 U.S. at 531.

Similarly, in *Association for Disabled Americans*, the Eleventh Circuit properly looked at Title II's application "in the context of a public education institution," *see* 405 F.3d at 957. It did not limit its focus to the particular defendant (a university) or the particular plaintiffs. Other courts likewise have correctly declined to focus their inquiries on the narrow sub-category of public education, such as community colleges, at issue in the particular cases before them. *See Toledo* v. *Sanchez*, 454 F.3d 24, 36 (1st Cir. 2006) (rejecting argument that Congress was required to show history of discrimination in higher education in particular);

accord Bowers, 475 F.3d at 555.

Following *Lane* and *Association for Disabled Americans*, this Court should determine the congruence and proportionality of Title II within the entire "class of cases" involving the provision of public facilities, sidewalks, and streets. *See Lane*, 541 U.S. at 531. And it should do so in light of the many fundamental and otherwise vital rights that Title II protects in this context, regardless of whether the particular plaintiffs here claim to have been deprived of them. *See* Br. in Supp. of Mot. to Dismiss at 19 n.8.

## C. The Rights At Stake In This Context Are Particularly Important Ones That Have Long Been Denied to Individuals with Disabilities

In addition to enforcing the constitutional guarantee against irrational disability discrimination, Title II "seeks to enforce a variety of other basic constitutional guarantees, infringements of which are subject to more searching judicial review." *Lane*, 541 U.S. at 522-523. For example, the accessibility of courthouses at issue in *Lane* implicated the exercise of the Due Process Clause, the Confrontation Clause, the Sixth Amendment right to a representative jury, and the First Amendment right of the public to access trial proceedings. *Id.* at 523.

Similarly important constitutional rights are implicated here, by a government's failure to make accessible other public buildings as well as its sidewalks and streets. "The appropriateness of remedial measures must be

considered in light of the evil presented." *City of Boerne*, 521 U.S. at 530. Title II was enacted "against a backdrop of pervasive unequal treatment in the administration of state services and programs, including systematic deprivations of fundamental rights," *Lane*, 541 U.S. at 524-525. In particular, evidence before Congress demonstrated systematic failure by municipalities to provide accessible public facilities, sidewalks, and streets. It also demonstrated that, as a result, individuals with disabilities regularly were burdened in their exercise of fundamental rights as well as basic civil participation.

#### 1. Public facilities

As a result of the isolation and invisibility of individuals with disabilities – isolation and invisibility that have been perpetuated by government policies and practices – public facilities in this country historically have been constructed without the needs of disabled individuals in mind. One study commissioned by Congress found in 1967 that "virtually all of the buildings and facilities most commonly used by the public have features that bar the handicapped." *See* National Commission on Architectural Barriers to Rehabilitation of the Handicapped, *Design For All Americans* 3 (1967). And despite the passage of state and federal legislation aimed at this problem, progress has been slow. As *Lane* observed, one report

<sup>&</sup>lt;sup>6</sup> This report is available at <a href="http://www.eric.ed.gov/PDFS/ED026786.pdf">http://www.eric.ed.gov/PDFS/ED026786.pdf</a>.

before Congress noted that, as of 1980, a full seventy-six percent of "public services and programs housed in state-owned buildings were inaccessible to and unusable by persons with disabilities." 541 U.S. at 527 (citing United States Comm'n on Civil Rights, *Accommodating the Spectrum of Individual Abilities* 39 (1983) (*Spectrum*); see also Spectrum at 18 n.5.7 Often, the result was the denial of, or serious burden on, the exercise of fundamental rights. Testimony before Congress, as well as by individual stories submitted to the Task Force on the Rights and Empowerment of Americans with Disabilities – a body appointed by Congress that took written and oral testimony from numerous individuals with disabilities as to the obstacles they faced – illustrated these burdens. *See Lane*, 541 U.S. at 527 (relying on Task Force's "numerous examples of the exclusion of persons with disabilities from state iudicial services and programs").8

For example, individuals with disabilities experienced extensive

<sup>&</sup>lt;sup>7</sup> This report is available at <a href="http://www.eric.ed.gov/PDFS/ED236879.pdf">http://www.eric.ed.gov/PDFS/ED236879.pdf</a>.

<sup>&</sup>lt;sup>8</sup> This brief cites certain submissions compiled by the Task Force and submitted to Congress. These submissions (along with many others) were lodged with the Supreme Court in *Board of Trustees of the University of Alabama* v. *Garrett*, 531 U.S. 356 (2001), and many of them were catalogued in Appendix C to Justice Breyer's dissent in that case. Justice Breyer's dissent cites to the documents by State and Bates stamp number, *see Garrett*, 531 U.S. at 389-424, a practice we follow in this brief. The documents cited herein also are attached for this Court's convenience in an addendum to this brief.

discrimination in voting, largely as a result of the physical inaccessibility of polling places. Congress was told of "people with disabilities who were forced to vote by absentee ballot before key debates by the candidates were held," S. Rep. No. 116, 101st Cong., Sess. 12 (1989) (Senate Report). One voter was "told to go home" because the voting machines were "down a flight of stairs with no paper ballots available"; another time, that voter "had to shout my choice of candidates over the noise of a crowd to a precinct judge who pushed the levers of the machine for me, feeling all the while as if I had to offer an explanation for my decisions." Equal Access to Voting for Elderly & Disabled Persons: Hearings Before the Task Force on Elections of the House Comm. on House Admin., 98th Cong., 1st Sess. 45 (1984). A vast number of Task Force submissions confirmed the ubiquity of such burdens on "the right to exercise the franchise in a free and unimpaired manner," a right that "is preservative of other basic civil and political rights" such that any alleged infringement "must be carefully and meticulously scrutinized." Reynolds

<sup>&</sup>lt;sup>9</sup> The persistence of this problem ultimately led Congress to enact further protections in the Help America Vote Act of 2001. For example, one witness testified of having to rely on poll worker assistance to cast ballots in both Massachusetts and California, while "the poll worker attempted to change my mind about whom I was voting for. \* \* \* [T]o this day I really do not know if they cast my ballot according to my wishes." *Help America Vote Act of 2001: Hearing Before the House Comm. on the Judiciary*, 107th Cong., 1st Sess. 15 (2001).

v. Sims, 377 U.S. 533, 561-562 (1964). 10

Similarly, evidence before Congress demonstrated that inaccessible public buildings prevented individuals with disabilities from participating in public meetings, accessing government officials and proceedings, and otherwise fully exercising the right to petition for redress of grievances that is fundamental to "[t]he very idea of a government, republican in form." *United States* v. *Cruikshank*, 92 U.S. 542, 552-553 (1875); *see Romer* v. *Evans*, 517 U.S. 620, 633 (1996) (Constitution prohibits laws making it "more difficult for one group of citizens than for all others to seek aid from the government"). The Illinois Attorney General testified that he had received "innumerable complaints" regarding "people unable to meet with their elected representatives because their district office buildings were not accessible or unable to attend public meetings because they are held in an inaccessible building." *Americans with Disabilities Act of 1989: Hearings Before* 

One Delaware woman submitted a lengthy chronicle of her efforts to vote – including crawling for more than an hour – in two supposedly accessible locations that in fact could not accommodate her electric wheelchair. DE 307-309. An Indiana woman said she "would like to vote again" but had not been able to do so for more than a decade because of inaccessible polling places. IN 653. A Montana man was made to "sit out on the street and fill out a voting form" because his polling place, the city's performing arts center, was inaccessible for wheelchairs. MT 1027. And a blind woman was refused instructions as to the operation of a voting machine. AL 16. Among the many other instances of such discrimination collected by the Task Force, *see*, *e.g.*, AR 155 (physical barriers prevented citizens from voting); DE 303 (inaccessible voting machines); ND 1175 (voting buildings inaccessible).

the Senate Comm. on Labor and Human Res. and the Subcomm. on the Handicapped, 101st Cong., 1st Sess. 488 (1989) (May 1989 Hearings).

For example, one woman testified that she had to "crawl up three flights of circular stairs" to reach the room where "all public business is conducted by the county government." May 1989 Hearings 663. Another wheelchair user tried three times in a year to testify before state legislative committees, and each time he "was thwarted by a narrow set of Statehouse stairs, the only route to the small hearing room." IN 626. And a man who used a wheelchair went to city hall to lobby for more sidewalks, but could not get into the building, which could be accessed only by steps. WI 1758. Evidence before Congress indicated that such stories were common. <sup>11</sup> Moreover, while this lawsuit focuses on barriers to

A California woman complained that her county's administration building had only one wheelchair-accessible bathroom – on the fifth floor. Meanwhile, the building's elevator buttons were "so high, many wheelchair users can reach only the lower buttons." The result, she said, was that "emergency trips to the restroom are virtually impossible." CA 246. A New York woman reported that, when in Albany visiting her state legislators, she "had to wait 45 minutes to access an elevator which ended up being a freight elevator not meant for people." NY 1119. In a New York village, public meetings were held in a second floor meeting room "with only stairs for access." NY 1129. See also H.R. Rep. No. 485, 101st Cong., 2d Sess., Pt. 2, 40 (1990) (because village "could not see fit to put a ramp in \* \* \* physically disabled people were never able to get into that town hall"); OK 1283 (citing "[n]umerous public meetings in inaccessible facilities"); ND 1175 (inaccessible council meetings); AL 17 (inaccessible restrooms in state house); AK 41 (inaccessible restrooms in state legislative information office); ND 1183 (architectural barriers at county and city buildings); OH 1216 (state, county and city (continued...)

individuals who use wheelchairs, evidence before Congress indicated that individuals with other disabilities similarly faced obstacles in exercising their constitutional right to participate in government.<sup>12</sup>

As *Lane* documented, individuals with disabilities long have been shut out of inaccessible courthouses, depriving them of a number of fundamental rights attendant to judicial proceedings. Moreover, local courthouses often house other important public services that also have been denied to those who cannot physically access them. *See*, *e.g.*, WY 1786 (wheelchair user unable to obtain marriage license because courthouse was inaccessible).

Likewise, evidence before Congress showed that inaccessible public education facilities regularly denied individuals with disabilities educational opportunities. As one witness testified:

When I was 5 my mother proudly pushed my wheelchair to our local

buildings not accessible); OK 1275 (state government held meeting at hotel with inaccessible restrooms); VA 1654 (restrooms in government buildings not easily accessible); VA 1680 (public buildings lack ramps and library is not accessible by wheelchair); VA 1681 (public buildings not accessible).

<sup>(...</sup>continued)

<sup>&</sup>lt;sup>12</sup> See, e.g., SC 1457 (no interpreters for individuals with hearing impairments at government meetings); OK 1282 (same); VA 1671 (same); UT 1571 (most public buildings inaccessible for individuals without use of hands, because doors have round knobs instead of levers); VT 1633 (public building had no mechanism for warning people with hearing impairment that there was fire).

public school, where I was promptly refused admission because the principal ruled that I was a fire hazard. I was forced to go into home instruction, receiving one hour of education trice a week for 3 1/2 years.

*Senate Report*, at 7. Task Force submissions and testimony before Congress detailed numerous other instances of inaccessible school facilities. Given the centrality of schools in community life, such inaccessibility had a variety of consequences for individuals with disabilities, including denial of an education alongside their peers, <sup>13</sup> parents' inability to attend parent-teacher conferences and otherwise exercise their parental rights, <sup>14</sup> and denial of the opportunity to influence education policy. <sup>15</sup>

Individuals with disabilities have been denied many other essential

See Americans with Disabilities Act of 1989: Hearing Before the House Subcommittee on Select Education, 100th Cong., 2d Sess. 77-78 (1988) (October 1988 Hearing) (student with mobility issues precluded from attending public high school by requirement that every student be able to attend classes "in three buildings with at least three floors in each building"); Americans with Disabilities Act of 1989: Hearing Before the House Subcomm. on Select Education, 101st Cong., 1st Sess. 67 (1989) (high school told student who used wheelchair that he would have "to be bused to a special school 20 miles away because the two-level school at Spencer had no elevator"); see ID 543 (school only recently, and only reluctantly, "allow[ed] our first person in a wheelchair to attend regular classes," and still was not fully accessible); KY 711 (public university held classes in inaccessible classrooms notwithstanding enrollment of wheelchair user, who had to be carried up three flights of stairs by classmates).

<sup>&</sup>lt;sup>14</sup> See AR 154; CT 285-286.

<sup>&</sup>lt;sup>15</sup> See IL 574 (PTA meetings held at inaccessible school).

government services and rights because of the inaccessibility of government buildings, evidence before Congress demonstrated. One individual was unable to take a driver's license exam "because it was down a flight of stairs." ND 1170. Many individuals with disabilities could not access their local libraries, *see* ND 1192, social service agencies, *see* AZ 131; AR 145, or homeless shelters, *see* CA 216.

Finally, the inaccessibility of public facilities denied individuals with disabilities access to a variety of public activities such as parks, museums, and sporting events. As one Task Force submission observed, individuals with disabilities often face particular difficulties accessing recreation facilities precisely because such facilities are "assumed to be not as important as many other areas in our work-oriented society." NC 1155. Indeed, defendants suggest that it is unworthy of federal legislation to ensure that individuals with disabilities can "see over standing spectators at baseball games." *See* Br. in Supp. of Mot. to Dismiss at 10.

While access to any one event or facility may not implicate any fundamental constitutional right, the systematic denial of access to the same recreation pursuits as others both results from and perpetuates the state-sponsored isolation and segregation of individuals with disabilities that has plagued our country for so long.

It makes it difficult to ensure "that families function as cohesive units," "that social relationships are initiated and cemented," and that individuals with disabilities otherwise are integrated fully into society. NC 1155. Being systematically shut out of facilities otherwise open to the public rendered individuals with disabilities second-class citizens in their own communities. See Olmstead v. L.C. ex rel. Zimring, 527 U.S. 581, 600 (1999) (unnecessary exclusion of individuals with disabilities from community "perpetuates unwarranted assumptions that persons so isolated are incapable or unworthy of participating in community life"). The isolation and stigma thereby officially created was a harm of constitutional magnitude that Congress was entitled to remedy and prevent. See Hibbs, 538 U.S. at 737 (in enacting the Family Medical Leave Act, Congress properly "sought to ensure that family-care leave would no longer be stigmatized as an inordinate drain on the workplace caused by female employees, and that employers could not evade leave obligations simply by hiring men"; the statute "attacks the formerly state-sanctioned stereotype that only women are responsible for family caregiving, thereby reducing employers' incentives to engage in discrimination by basing hiring and promotion decisions on stereotypes").

For example, one Utah couple could not access a football field to watch their grandson play, an auditorium to watch their daughter perform, or the senior citizens'

meals and functions held at a local school. UT 1613. A six-year-old girl with a hearing impairment was denied placement in a municipal swim class. 1751-1752. Lack of accessible facilities routinely shut individuals with disabilities out of public swimming pools. See, e.g., CT 294-295; OK 1298; TX 1521. Municipal parks enforced "no dog" rules against even children with visual impairments who needed guide dogs, see May 1989 Hearings 488, and parks had inaccessible bathrooms and other features. See, e.g., AZ 111-112; HI 480; OH 1218; OK 1271. And individuals with disabilities regularly were excluded from watching sporting events that were central to their local communities. See, e.g., MI 874 (officials at Michigan State University were "neglectful of continuing requests received from handicappers for access, reasonable seating, both in number and quality, and accommodations" with respect to football stadium); OH 1240 (wheelchair user unable to attend sporting events at state university with his wife and children even though he was a student there).

Instead, governments often shunted individuals with disabilities into separate, more limited recreation programs. *See, e.g.*, NC 1155 (person with visual impairment denied access to public parks and recreation program; "he was told there were 'blind programs' and he should go there"); KS 704-705 (wheelchair user unable to sit with his family, relegated to "handicapped accessible" suite at

city-owned sports facility); *Americans with Disabilities Act of 1989: Hearing Before* the House Subcomm. on Select Education, 101st Cong., 1st Sess. 74 (1989) (October 1989 Hearing) (wheelchair user cannot sit next to his family at sporting event).

#### 2. Sidewalks and streets

Congress similarly confronted a widespread pattern of disability discrimination with respect to municipal provision of sidewalks and streets. Governments failed to make even the simplest and cheapest accommodations for individuals with disabilities, resulting in the deprivation of those individuals' ability to move around their communities. The legislative history of the ADA includes voluminous testimony and other evidence documenting such discrimination and its devastating effects. See, e.g., Americans with Disabilities Act of 1989: Hearings on H.R. 2273, Before the Subcomm. on Civil & Constitutional Rights of the House Comm. on the Judiciary, 101st Cong., 1st Sess. 247 (1989) (House Judiciary Hearing) (survey identified "availability of curb cuts" as a "major problem[]" for individuals with disabilities); ibid. ("[d]isabled citizens are forced to stay home or use the street, because curb cuts and sidewalks are absent or inadequate").

For lack of curb cuts or ramps, wheelchair users were forced to "use traffic lanes rather than the sidewalks." CO 272; *accord* HI 464; KY 717 ("There are no alternatives to this dangerous practice."); VA 1666 ("Its [sic] dangerous in the

streets."). One wheelchair user, forced to ride in the street for lack of curb cuts or sidewalk ramps, was ticketed for obstructing traffic. VA 1684. Most horrifically of all, Congress was told of one individual who, after encountering an intersection without a curb cut, was

forced \* \* \* to traverse a very dangerous grassy area next to a 50-foot drop. He did this safely only to encounter another intersection which was inaccessible. As he was trying to lower himself over the curb, he lost control of his wheelchair and fell to his death 50 feet below. \* \* \* It is a matter of life and death for many of us.

Americans with Disabilities Act of 1989: Hearing Before the House Subcomm. on Select Education, 100th Cong., 2d Sess. 49 (1988) (October 1988 Hearing).

This lack of accessible sidewalks and streets was endemic across the country. <sup>16</sup> Even where municipalities did install curb cuts or ramps, they often did so haphazardly and ineffectively. *See*, *e.g.*, IN 618 (city installed curb cuts "in the downtown area, but the construction is not consistent and some are not useable by

<sup>&</sup>lt;sup>16</sup> For just a few more of the many examples in the record before Congress, *see* AK 46 (apartment house "for disabled people and senior citizens only" was in "area which did not have even a single curb-cut for wheelchairs on that block"); NY 1130 (many sidewalks rebuilt without curb cuts, while curb cuts "that do exist are not built correctly and therefore are difficult to negotiate"); VA 1683 (city lacked "curb cuts in all four corners of its main intersection" and in "much of the sidewalk system in its business section"); *October 1988 Hearing* 5-6 (despite complaints for more than seven years, town had inaccessible sidewalks with no curb cuts); *see also* AK 70; CO 272; HI 474; HI 480; IL 554; IL 595; IN 612; LA 773; MS 994; MO 1003; MO 1004; NV 1051; NV 1054; OH 1234; PA 1429; VA 1674; VA 1676; VA 1677.

those in wheelchairs"; for example, "[t]here are some areas where there is a curb cut at one end of the sidewalk but not at the other end"); ME 778 (getting onto ramp required two inch "hop," causing painful jarring).<sup>17</sup>

The needless inaccessibility of sidewalks and streets was not limited to a lack of curb cuts. Street crossing buttons were placed out of reach of wheelchair users, including at an intersection next to a hospital. CA 246. Trees and light poles were placed in the middle of sidewalks. *See, e.g.*, SD 1467 (light pole placed in the middle of sidewalk, preventing use by pedestrians who were blind or used wheelchairs); TX 1483 (same); *see also* OH 1215 (city planted trees downtown, then failed to trim them, resulting in "a hazard to visually impaired persons"); PR 1449 (sidewalks "too narrow" for passage by individuals with disabilities).

Moreover, this failure by municipal governments to make sidewalks and streets accessible to individuals with disabilities was part of a larger problem Congress identified and sought to remedy with respect to "transportation barriers" generally. *See* 42 U.S.C. § 12131(2). Such pervasive barriers included failure to

<sup>&</sup>lt;sup>17</sup> See also AR 163 (curb cuts "go into the street with no where to go because of no curb cuts on the other side"); CA 246 (wheelchair users go to end of block only to discover "there is no way to get off on the opposite side"); MT 1017 (street corners had curb cuts only in one direction; wheelchair user who desired to cross the other street had to "move into the streets at busy intersections in the downtown area"); MT 1022 (curb cuts in downtown are "not sufficient and not on all sides of the street"); NJ 1072 (curb cut "ended a couple of inches above the roadway").

enforce handicapped parking space requirements, <sup>18</sup> inaccessible public transportation, <sup>19</sup> and blatant exclusion by many common carriers. <sup>20</sup>

As a result, individuals with disabilities were unable to travel independently throughout their own communities or beyond, preventing them from working, exercising numerous rights, or otherwise being "integrated and mainstreamed into society." H.R. Rep. No. 485, Pt. 2, 101st Cong. 2d Sess. 37 (1990) (*House Report*);

Illustrating the refusal of local police to take such requirements seriously, many individuals reported having to tell a police officer that the officer was "illegally parked in a handicapped (clearly marked) zone." ND 1178. *See also* DE 314 ("There are a few handicapped parking spaces [near a court building] but most of the time they are occupied by police cars and/or judges' cars."); DE 336 ("[C]ounty and state police park in these spots."). Even when not themselves violating the law, local police would not tow others' cars improperly parked in handicapped spaces. *See*, *e.g.*, TX 1526; *accord* AR 146; ME 778; NY 1130; ND 1175; ND 1187; TX 1551; VA 1647; VA 1654. And even when cities did set aside parking spaces for individuals with disabilities, they did so ineffectively. *See*, *e.g.*, TX 1520 (handicapped parking spaces "are usually too narrow" to be used by "people who have lift equipped vans"); *accord* CT 298; DE 303.

<sup>&</sup>lt;sup>19</sup> A 1982 survey of 83 public bus systems found that, years after federal law required them to make their services accessible, only eight had equipped even half their buses with wheelchair lifts. *See* U.S. General Accounting Office, *Status of Special Efforts to Meet Transportation Needs of the Elderly and Handicapped* ii (April 15, 1982), available at http://archive.gao.gov/f0102/118372.pdf. Meanwhile, of fourteen rail systems surveyed, only three were fully accessible to wheelchair users. *Id.* at iii.

<sup>&</sup>lt;sup>20</sup> See, e.g., October 1988 Hearing 52 ("I was not allowed to get on some planes because I did not have an able bodied person traveling with me."); Spectrum at 39 (discriminatory practices included "refusing to transport people with certain handicaps, requiring personal attendants to accompany disabled people even if they are fully able to travel alone, and denying passage to guide dogs").

accord Spectrum at 80. As one House committee found, transportation barriers impede "efforts to lead spontaneous, independent lives." *House Report*, Pt. 4, at 25. In the words of one woman with a disability: "Living in affordable, accessible housing without accessible transportation is like being held under house arrest." MI 968.

In particular, the failure of municipalities to provide accessible streets and sidewalks played a large role in the segregation and isolation of individuals with disabilities. See OH 1234 ("I can't cross many streets because there are no curb cuts."); OH 1240 ("many parts of town are not accessible to me" for lack of curb cuts); VA 1678 (because streets lack curb cuts, "I cannot travel in my community independently"); VA 1681 (no curb cuts "so that I can travel independently"); WA 1695 (streets and sidewalks in "poor repair," making "cane travel difficult" for person with vision impairment); WI 1761 (lack of curb cuts and ramps were "preventing me from 'walking' around [my] neighborhood"). Individuals with disabilities were dependent on unreliable and expensive ride services for even short trips that they otherwise could have made themselves. See, e.g., WI 1758 ("I have to take the van just to go one block and it costs money.").

Access to the public sidewalks and streets is critical to the exercise of many other rights, as well as full participation in civic life. *See Johnson* v. *City of* 

Cincinnati, 310 F.3d 484, 498 (6th Cir. 2002) ("The right to travel locally through public spaces and roadways – perhaps more than any other right secured by substantive due process – is an everyday right, a right we depend on to carry out our daily activities."), cert. denied, 539 U.S. 915 (2003). As courts have recognized in the context of public education, systematically providing individuals with disabilities unequal access to a public benefit so vital to their full citizenship causes harm that is "vast and far reaching" and interferes with "the future success of our society." Association for Disabled Ams., 405 F.3d at 958; accord Toledo, 454 F.3d at 40. Moreover, the inaccessibility of public streets and sidewalks can directly implicate the fundamental rights of association, speech and assembly, as public sidewalks and streets are public for athat have been used for such purposes for "time out of mind." Boos v. Barry, 485 U.S. 312, 318 (1988) (internal quotation marks omitted). In short, the systematic exclusion of individuals with disabilities from streets and sidewalks effectively cuts those individuals off from their own communities and greater society. The isolation and stigma thereby officially created amounts to harm of constitutional magnitude, such that Congress may remedy it through the Section Five power. See Olmstead, 527 U.S. at 600; Hibbs, 538 U.S. at 737; Association for Disabled Ams., 405 F.3d at 958.

### 3. Pattern of discrimination

Evidence before Congress indicated that this pervasive inaccessibility of public facilities, streets, and sidewalks frequently was due to irrational discrimination, such that it would fail even rational basis scrutiny. Although cost is the reason most often given for not constructing facilities in an accessible manner, evidence before Congress demonstrated that, in truth, it is not significantly more expensive to construct accessible buildings, sidewalks, or streets.

One report before Congress concluded that "the cost of barrier-free construction is negligible, accounting for only an estimated one-tenth to one-half of 1 percent of construction costs." *Spectrum* at 81. <sup>21</sup> Indeed, as the General Accounting Office found, incorporating accessibility features in new construction "may even result in cost savings" compared with inaccessible design. Comptroller General of the United States, *Further Action Needed to Make All Public Buildings* 

Among the sources for this conclusion was the federal Office of Facilities, Engineering and Property Management, which recommended that project cost estimates be increased by one-half of one percent to ensure barrier-free construction. Between this low estimate and "partially duplicative state and federal requirements" that already required some degree of accessibility, the regulations implementing the Rehabilitation Act of 1973 – which imposed the same requirements on recipients of federal funds as are at issue here – concluded that implementation cost for governments was "insignificant." *See* Department of Health, Education and Welfare, *Proposed Rules: Nondiscrimination on the Basis of Handicap*, 41 Fed. Reg. 20,333 (May 17, 1976).

Accessible to the Physically Handicapped 87 (1975) (GAO Report); see id. at 87-91 (giving specific examples of cheap or even cost-saving accessible design). <sup>22</sup> Modifying existing buildings is more expensive, costing an estimated "3 percent of a building's value" for "full accessibility," but still is a relative bargain in light of the economic value generated by providing independence to individuals with disabilities, who then require substantially less government assistance. <sup>23</sup> Spectrum at 81, 88. The bottom line, Congress was told, was that "the cost of discrimination far exceeds the cost of eliminating it." Joint Hearing on H.R. 2273, the Americans with Disabilities Act of 1989: Hearing Before the House Subcomms. on Select Educ. & Employment Opportunities, 101st Cong., 1st Sess. 57 (July 18, 1989).

Accordingly, the impediment to accessibility was "not so much real costs, but

<sup>&</sup>lt;sup>22</sup> This report is available at http://archive.gao.gov/f0402/096968.pdf.

Moreover, making buildings accessible often increases their usefulness for all individuals, not just those with disabilities. See, e.g., October 1989 Hearing at 111 (widened doorways and enlarged elevators not only permitted wheelchair access, but also allowed easier moving of heavy equipment); Americans with Disabilities Act of 1988: Joint Hearing Before the Senate Handicapped Subcomm. and House Select Education Subcomm., 100th Cong., 2d Sess. 65-66 (1988) (lowered drinking fountains can be used by children as well as wheelchair users); Field Hearing on Americans with Disabilities Act Before the House Subcomm. on Select Education, 101st Cong., 1st Sess. 25 (1989) (making high school accessible to wheelchairs also would permit attendance by able-bodied students who sprained ankles or suffered other temporary injuries); October 1989 Hearing at 11 (elevators permit greater access not only to wheelchair users, but also to pregnant women and children).

perceptions about costs." See Advisory Commission on Intergovernmental Relations, Disability Rights Mandates: Federal & State Compliance with Employment Protections & Architectural Barrier Removal 87 (April 1989);<sup>24</sup> see id. at 88 (citing "fear of high costs"). Public officials failed to make buildings accessible, not because of accurate cost-benefit analysis, but rather after decision-making plagued by "ignorance about the lives and needs of persons with disabilities and the negative impact that barriers have on them." Id. at 87; accord GAO Report at 92 ("Since the cost of eliminating barriers is not significant, limited progress in eliminating barriers may be due in part to a lack of commitment by Government officials."). Public entities exaggerated the expense of making facilities accessible and overlooked simpler solutions.

With respect to existing facilities, projected costs of making public services accessible often were "overestimated and contrary to common sense and practicality." *Spectrum* at 70. For example, building managers complained of being required to "tear out their plumbing and install a new drinking fountain" to accommodate individuals with disabilities, when they can "install a five-dollar cup dispenser instead." *See* National Council on Disability, *The Americans with* 

This report is available at <a href="http://www.library.unt.edu/gpo/acir/Reports/policy/a-111.pdf">http://www.library.unt.edu/gpo/acir/Reports/policy/a-111.pdf</a>.

Disabilities Act: Ensuring Equal Access to the American Dream 13 (1995). As one witness observed, those who make a good-faith effort to accommodate generally find that their costs are minimal, but "[i]f they don't want them, the accommodations go right through the ceiling." The Americans with Disabilities Act of 1989: Joint Hearing Before the House Subcomms. on Employment Opportunities and Select Education, 101st Congress, 1st Sess. 23 (Sept. 13, 1989). He noted that one university spent \$1 million for a ramp that proved useless "because it is made out of marble and it is as slippery as an ice rink," whereas a major corporation "made their whole national headquarters accessible for \$7,600." Ibid. One wheelchair user observed that the town's curb cuts ended "a couple of inches above the roadway," making them useless, whereas driveways were cut "down to the roadway": "It is hard to believe that there is more consideration for cars than people, but it certainly looks that way." NJ 1072.

Other anecdotes before Congress demonstrated that irrationality and blatant discrimination were responsible for much of the pervasive inaccessibility of public facilities. In response to complaints that one city hall was inaccessible, a city manager said that he "runs this town" and "no one is going to tell him what to do." AK 73. One state transportation agency, in response to complaints about

This report is available at <a href="http://www.eric.ed.gov/PDFS/ED380931.pdf">http://www.eric.ed.gov/PDFS/ED380931.pdf</a>. For another telling of this anecdote, *see October 1989 Hearing* at 145.

inaccessible bus service, said: "Why can't all the handicapped people live in one place and work in one place? It would make it easier for us." *October 1988 Hearing* at 62. One town declined to consult with individuals with disabilities or other qualified people before building what was billed as a "handicapped ramp," with the result that it wasted money on a worthless structure. *May 1989 Hearings* at 663-664. Another town claimed to a newspaper that it would cost \$500 more to build a curb with a ramp, prompting a rebuttal letter from a cement contractor. TX 1483. And the director of an architectural firm specializing in accessible design testified that most architects and builders would rather invest time and money seeking a variance from accessibility requirements than find out how to comply. *October 1988 Hearing* at 104.

Accordingly, *Lane* properly rejected the very argument made by the city – that the failure to remove physical barriers to access can always be justified by cost. *See* Br. in Supp. of Mot. to Dismiss at 18. Tellingly, the city is forced to rely on

Experience since passage of the ADA has further shown that threat of litigation pursuant to the ADA often is the only way to force towns to take what prove to be simple, reasonable steps to avoid harms of constitutional magnitude. For example, one city provided no means for a candidate for city council who was in a wheelchair to access a platform to address citizens until the Civil Rights Division intervened. At that point, the city "agreed to acquire a portable ramp for the platform." *See* United States Dep't of Justice, Civil Rights Div., Disability Rights Section, *Enforcing the ADA: A Status Report from the Dep't of Justice*, Oct.-Dec. 2001, at 9, available at <a href="http://www.ada.gov/octdec01.pdf">http://www.ada.gov/octdec01.pdf</a>; accord, e.g., id., July-Sept. 1997, at 7 (settlement to make a state general assembly accessible).

Justice Rehnquist's dissent for that proposition, which was rejected by the *Lane* majority.

# D. Title II Is A Congruent and Proportional Response to the Pattern of Discrimination It Remedies

Title II's measured and focused remedies are a congruent and proportional response to the pattern of irrational discrimination that Congress documented in this context. Title II is carefully tailored to (1) require that municipalities make such physical modifications as are necessary for their public services to be accessible to individuals with disabilities, preventing the denial of many fundamental rights and facilitating the integration of individuals with disabilities into society; and (2) require that new facilities or alterations be made accessible to individuals with disabilities, a step that adds little to costs. At the same time, it does not require municipalities to take any unreasonably costly steps or fundamentally alter the programs and services they offer. In short, in this context as in others, Title II is "a reasonable prophylactic measure, reasonably targeted to a legitimate end." *Lane*, 541 U.S. at 533.

As *Lane* concluded with respect to access to courts and judicial services, the "unequal treatment of disabled persons" with respect to physical access to public facilities, streets, and sidewalks has a "long history, and has persisted despite several legislative efforts to remedy the problem." *Lane*, 541 U.S. at 531. "Faced with

considerable evidence of the shortcomings of previous legislative responses, Congress was justified in concluding that this 'difficult and intractable proble[m]' warranted 'added prophylactic measures in response." *Ibid.* (quoting *Hibbs*, 538 U.S. at 737). Animating Title II's accessibility requirements is the view that "[j]ust as it is unthinkable to design a building with a bathroom only for use by men, it ought to be just as unacceptable to design a building that can only be used by able-bodied persons." *House Judiciary Hearing* at 163 n.4. That is because "[i]t is exclusive *designs*, and not any inevitable consequence of a disability that results in the isolation and segregation of persons with disabilities in our society." *Ibid.* 

Nevertheless, "[t]he remedy Congress chose is \* \* \* a limited one." *Lane*, 541 U.S. at 531. Title II requires public entities to make only "reasonable modifications' that would not fundamentally alter the nature of the service provided." *Id.* at 532. It does not require them "to compromise their essential eligibility criteria." *Ibid.* Nor does it require them to "undertake measures that would impose an undue financial or administrative burden \* \* \* or effect a fundamental alteration in the nature of the service." *Ibid.* 

In particular, as *Lane* specifically noted, Title II and its implementing regulations require compliance with specific architectural standards only for public facilities built or altered after 1992. *See* 28 C.F.R. § 35.151; *Lane*, 541 U.S. at 532.

By contrast, for "older facilities, for which structural change is likely to be more difficult, a public entity may comply with Title II by adopting a variety of less costly measures, including relocating services to alternative, accessible sites and assigning aides to assist persons with disabilities in accessing services." *Lane*, 541 U.S. at 532 (citing 28 C.F.R. § 35.150(b)(1)). "Only if these measures are ineffective in achieving accessibility is the public entity required to make reasonable structural changes." *Ibid.* "And in no event is the entity required to undertake measures that would impose an undue financial or administrative burden, threaten historic preservation interests, or effect a fundamental alteration in the nature of the service." *Ibid.* 

These requirements directly remedy the long history of unconstitutional discrimination against individuals with disabilities in this context, *i.e.*, discrimination based on irrational stereotypes about and animus towards those individuals. Congress had extensive evidence demonstrating that complying with accessible architectural standards adds only minor costs to new construction and that existing facilities often require only minor renovations to make public services accessible. It also had an enormous record of public officials nonetheless refusing to take such steps, even where such refusal resulted in the denial of important rights and services to individuals with disabilities.

Under such circumstances, Congress was entitled to ensure that public officials make rational and fair decisions about public facility construction and modification. The risk of unconstitutional treatment was sufficient to warrant Title II's prophylactic response. *See Hibbs*, 538 U.S. at 722-723, 735-737 (in light of many employers' reliance on gender-based stereotypes, Congress's requirement that all employers provide family leave was congruent and proportional response). And Congress was entitled to "enact prophylactic legislation proscribing practices that are discriminatory in effect, if not in intent, to carry out the basic objectives of the Equal Protection Clause." *Lane*, 541 U.S. at 520.

Congress's response was well targeted to the problem it faced. Title II requires that public officials provide *real* justifications for failing to make newly constructed or altered facilities accessible – that is, justifications based on actual, not imagined, cost or administrative difficulties. It thus takes direct aim at the invidious, class-based stereotypes that otherwise are difficult to detect or prove. And by requiring that existing facilities be made accessible to the extent necessary to ensure access to public services, Congress directly protected a number of fundamental rights – including those at issue in *Lane* – as well as access to such essential aspects of civil life as education and transportation.

Congress was entitled to do more than simply ban overt discrimination in this

context. Not only can such "subtle discrimination" be difficult to prove, *see Hibbs*, 538 U.S. at 736, but such a limited remedy would have frozen in place the effects of public officials' prior official exclusion and isolation of individuals with disabilities. That discrimination rendered such individuals invisible to government officials and planners and created a self-perpetuating downward spiral of segregation, stigma, and neglect. "A proper remedy for an unconstitutional exclusion \* \* \* aims to eliminate so far as possible the discriminatory effects of the past and to bar like discrimination in the future." *United States* v. *Virginia*, 518 U.S. 515, 547 (1996) (internal quotation marks omitted); *see Hibbs*, 538 U.S. at 736. The remedy for segregation is integration, not inertia.

While providing individuals with disabilities with long-denied access to public facilities, streets, and sidewalks thus is a legitimate aim of Fourteenth Amendment legislation on its own, ensuring such access also is an essential piece of the ADA's larger purpose of ameliorating the enduring effects of this Nation's long and pervasive discrimination against individuals with disabilities. Such discrimination was not limited to a few discrete areas (such as access to public facilities), but rather constituted the very "kind of 'class or caste' treatment that the Fourteenth Amendment was designed to abolish." *Plyler* v. *Doe*, 457 U.S. 202, 216 n.14 (1982). For example, from the 1920s to the 1960s, the eugenics movement

labeled persons with mental and physical disabilities as "sub-human creatures" and "waste products" responsible for poverty and crime. *Spectrum*, at 18 n.5, 20; *accord Lane*, 541 U.S. at 535 (Souter, J., concurring); *see also Olmstead*, 527 U.S. at 608 (Kennedy, J., concurring) (observing that individuals with mental disabilities "have been subject to historic mistreatment, indifference, and hostility"). Those decades of officially compelled isolation, segregation, and discrimination rendered persons with disabilities invisible to government officials generally as well as to those who designed and built facilities for public and private entities alike. They also gave rise to and continue to fuel discrimination borne of stereotypes, fear, and negative attitudes towards those with disabilities.

Title II's requirements with respect to public facilities, streets, and sidewalks are part of a broader remedy to a constitutional problem that is greater than the sum of its parts. The inaccessibility of public facilities, streets, and sidewalks has a direct and profound impact on the ability of people with disabilities to integrate into the community, literally excluding them from attending community events, voting, working, and many other activities. This exclusion, in turn, feeds the irrational stereotypes that lead to further discrimination by public and private entities alike. *Cf. Olmstead*, 527 U.S. at 600 (segregation of individuals with disabilities "perpetuates unwarranted assumptions that persons so isolated are incapable or

unworthy of participating in community life"). In his testimony before Congress, Attorney General Thornburg explained that ending this spiral required "increase[d] contact between and among people with disabilities and their more able-bodied peers." *House Judiciary Hearing* at 196. Accordingly, what was needed was "a comprehensive law that promotes the integration of people with disabilities into our communities, schools and work places." *Ibid*.

Title II's requirements, as applied to public facilities, streets, and sidewalks, are a vital part of that comprehensive law. They directly ameliorate past and present discrimination by ensuring that the needs of persons previously invisible to architects, contractors, and others responsible for such facilities are now considered. And they ensure that individuals with disabilities are sufficiently integrated into society to take advantage of the other rights ensured by the ADA, such as the opportunity for employment.

The bottom line is that, in this context, Title II's remedial scheme is not "out of proportion to a supposed remedial or preventive object." *Kimel* v. *Florida Bd*. *Of Regents*, 528 U.S. 62, 86 (2000) (internal quotation marks omitted). Rather, it is "responsive to, or designed to prevent, unconstitutional behavior." *Ibid*. Accordingly, it is valid Section Five legislation.

The city's arguments to the contrary rely on reasoning from the *Lane* dissents

that the majority never adopted and that, in many respects, is flatly inconsistent with the majority opinion. For example, the *Lane* majority did *not* acknowledge "serious questions" as to whether Title II validly could require access to hockey rinks or voting booths. *See* Reply Br. at 5. Rather, it simply remarked that the constitutionality of such applications was not before the Court. *See Lane*, 541 U.S. at 530.

It is true that Justice Rehnquist, in dissent, would have found that Congress had no authority to require access to public buildings generally. *See Lane*, 541 U.S. at 550 (Rehnquist, J., dissenting). But the *Lane* majority rejected the logic underlying that conclusion, finding that Title II is valid Section Five legislation as applied to courthouses even where lack of access would not result in the deprivation of any constitutional liberty. Similarly, it is true that Justice Scalia, in dissent, would have jettisoned the congruent-and-proportional framework entirely and restricted Congress's Section Five authority only to enforcement of actual Fourteenth Amendment violations. *See id.* at 565 (Scalia, J., dissenting). His view, too, is not controlling law.

Similarly baseless is the city's argument that *Lane*'s reasoning applies only to that narrow set of cases in which plaintiffs are actually deprived of a fundamental right. *See* Reply Br. at 4-5. Quite to the contrary, as Justice Rehnquist observed in

his dissent, the *Lane* plaintiffs were not actually deprived of any fundamental rights, because they could access the courthouse, albeit with assistance. *See Lane*, 541 U.S. at 546-547 (Rehnquist, J., dissenting); *id.* at 553 (noting that, even as limited to the courthouse context, Title II requires accessibility without regard to whether anyone has been deprived of due process or any other fundamental right). That made no difference, nor should it have. The question was whether Congress confronted and remedied a history of unconstitutional discrimination in enacting a broad statute, not whether particular applications of that statute remedied such discrimination.

Nor does *Lane* purport to limit Congress's Section Five authority to remedy a history of unconstitutional treatment to those contexts in which the rights that have been denied are "fundamental" and so receive heightened scrutiny. It undoubtedly is easier to show the requisite history of unconstitutional treatment in such contexts, but *Lane* itself points to instances in which individuals with disabilities have suffered discrimination that receives rational basis scrutiny, such as in zoning decisions and public education. *See Lane*, 541 U.S. at 525. And the Eleventh Circuit, in subsequently holding that Title II is valid Section Five legislation in the context of public education, reaffirmed that what triggers Congress's authority to pass prophylactic legislation is the history of discrimination and the importance of

the right at issue, not whether alleged deprivation of that right receives heightened scrutiny. *See Association for Disabled Ams.*, 405 F.3d at 957-958.

The city's reliance on *Hale* v. *King*, 624 F.3d 178 (5th Cir. 2010), also is misplaced. *See* Br. in Supp. of Motion to Dismiss at 14, 26-28. The Fifth Circuit recently withdrew that opinion and replaced it with one that did not reach the question of whether Title II is proper Section Five legislation. Moreover, the revised Fifth Circuit opinion vacated the district court decision finding Title II not to be congruent and proportional legislation. *See Hale* v. *King*, No. 07-60997, 2011 U.S. App. LEXIS 10642, at \*23 (5th Cir. May 26, 2011).

At its core, the city's argument is that this Court should adopt the cramped view of Congress's Section Five authority that the Supreme Court rejected in *Lane* and *Hibbs* and the Eleventh Circuit rejected in *Association for Disabled Americans*. This Court instead should follow controlling precedent, which requires that Congress's Section Five authority be upheld here.

#### III

### TITLE II IS VALID COMMERCE CLAUSE LEGISLATION

While this Court need not reach this question if it concludes that Title II is valid Section Five legislation, Title II also is a valid exercise of Congress's Commerce Clause authority. As the Supreme Court reiterated in *Gonzales* v.

Raich, 545 U.S. 1 (2005), there are three "general categories of regulation in which Congress is authorized to engage under its commerce power." *Id.* at 16. First, Congress can "regulate the channels of interstate commerce." *Ibid.* Second, it can "regulate and protect the instrumentalities of interstate commerce, and persons or things in interstate commerce." *Id.* at 16-17. And finally, Congress can "regulate activities that substantially affect interstate commerce." *Id.* at 17. Title II, whether looked at as a whole or as applied here, is valid under all three categories.

# A. Title II Regulates Activities That Substantially Affect Interstate Commerce

Title II regulates economic activity that substantially affects interstate commerce, and so it is valid Commerce Clause legislation, as a whole and as applied here.

Title II directly regulates the activity of public entities, much of which – including the activity at issue here – has a direct effect on interstate commerce. At issue here is Title II's regulation of the design and construction of physical facilities, sidewalks, and streets. Facility construction and design is "plainly an economic enterprise," and so the Commerce Clause permits Congress to regulate it. *Rancho Viejo*, *LLC* v. *Norton*, 323 F.3d 1062, 1068-1069 (D.C. Cir. 2003), *cert. denied*, 540 U.S. 1218 (2004). The city's argument to the contrary relies on the incorrect premise that interstate commerce must be affected by the intended beneficial effect

of the law -e.g., "a smooth, unobstructed path" or "access signage," see Br. in Opp. to Mot. to Dismiss at 36 – rather than the actual regulated activity.<sup>27</sup> This is a misunderstanding of "substantial effects" jurisprudence.

For example, *Rancho Viejo* upheld an environmental law that required a housing development to be constructed in a manner that did not harm the habitat of an endangered toad. *Id.* at 1064. It observed that the regulated activity was the "planned construction project, not the arroyo toad that it threatens. The ESA does not purport to tell toads what they may or may not do." *Id.* at 1072. Similarly, Title II does not regulate signs or sidewalks. It regulates public entities' activity in designing and constructing those facilities.

The city makes no argument that design and construction of facilities is not economic activity that substantially affects interstate commerce, and such an argument would be unavailing. Indeed, Congress regularly exercises its Commerce Clause authority to mandate national design and construction standards with respect to certain projects, just as it did here. *See*, *e.g.*, *Ray* v. *Atlantic Richfield Co.*, 435 U.S. 151, 166-167 (1978) (involving federal law regulating the design and construction of oil tankers). Moreover, in reviewing the validity of Commerce Clause legislation, a court's task "is a modest one." *Raich*, 545 U.S. at 22. The

As argued below, it is *also* true that the existence of accessible facilities often has substantial effects.

court "need not determine" whether the regulated conduct, "taken in the aggregate, substantially affect[s] interstate commerce in fact, but only whether a 'rational basis' exists for so concluding." *Ibid*.

It makes no difference whether the city's particular design and construction activities have such an effect. For example, *Slingluff* v. *Occupational Safety & Health Review Commission*, 425 F.3d 861, 867 (10th Cir. 2005), upheld the Secretary of Labor's determination that "construction is in a class of activity which as a whole affects interstate commerce," such that occupational safety standards constitutionally may be applied to any company in the construction business. It rejected a small stuccoing company's argument that the company's activity had no such effect; it was sufficient that "the economic activity of stuccoing/construction, as an aggregate, affects interstate commerce." *Ibid.*; *accord United States* v. *Ho*, 311 F.3d 589, 602 (5th Cir. 2002) (asbestos removal is "very much a commercial activity in today's economy"), *cert. denied*, 539 U.S. 914 (2003).

Accordingly, because the design and construction of facilities, as a "class of activities," substantially affects interstate commerce in the aggregate, Congress may regulate all such transactions, even those not affecting interstate commerce. *Raich*, 545 U.S. at 17-18. Congress need not predict case by case whether and to what extent particular activities in the regulated class will contribute to those aggregate

effects. *Id.* at 22; accord United States v. Maxwell, 446 F.3d 1210, 1215 (11th Cir.), cert. denied, 549 U.S. 1070 (2006). Thus, the question is not whether an individual sidewalk or building affects interstate commerce, see Br. in Supp. of Mot. to Dismiss at 35-38, but rather whether the design and construction of such facilities around the country has such an effect. See, e.g., Garcia v. Vanguard Car Rental USA, Inc., 540 F.3d 1242, 1252 (11th Cir. 2008) (Congress validly regulated local rental car transactions; in the aggregate they have substantial impact on interstate commerce), cert. denied, 129 S. Ct. 1369 (2009).

The city may not itself be a commercial entity, but it can and does participate in this commercial marketplace. *See*, *e.g.*, *Camps Newfound/Owatonna*, *Inc.* v. *Town of Harrison*, 520 U.S. 564, 586 & n.18 (1997) (nonprofit nursing homes and hospitals can engage in activity that substantially affects interstate commerce); *EEOC* v. *Wyoming*, 460 U.S. 226, 243 (1983) (regulation of public entities as employers was valid Commerce Clause legislation). For example, it recently paid a commercial contracting company \$2.3 million to replace the sidewalk leading to a courthouse. *See* Steve Doyle, Ask Us: Why Did the New Downtown Huntsville Sidewalk Deteriorate?, *The Huntsville Times*, Apr. 27, 2011, available at <a href="http://blog.al.com/breaking/2011/04/ask">http://blog.al.com/breaking/2011/04/ask</a> us why did new downtown hu.html.

Title II thus regulates economic activity that has a substantial effect on

interstate commerce, in this application and in many others where it regulates public entities' activities that are part of a national market, such as public housing, universities, hospitals, transportation services, utilities, and recreation facilities. But in any event, it would be valid Commerce Clause legislation regardless, because it is an "essential part" of the ADA's "larger regulation of economic activity" that, "viewed in the aggregate, substantially affects interstate commerce." *See United States* v. *Lopez*, 514 U.S. 549, 561 (1995). Title II's inclusion in a larger statutory scheme distinguishes it from the statutes struck down in *Lopez* and *United States* v. *Morrison*, 529 U.S. 598 (2000), both of which regulated only a single activity that was not fundamentally economic. *See Maxwell*, 446 F.3d at 1216 n.6; *accord United States* v. *Paige*, 604 F.3d 1268, 1273 (11th Cir.), *cert. denied*, 131 S. Ct. 333 (2010).

There can be no serious question that much of the ADA directly regulates the commercial activity of private business, including Title I (employment) and Title III (public accommodations), and so constitutes valid Commerce Clause legislation. *See*, *e.g.*, *United States* v. *Mississippi Dep't of Pub. Safety*, 321 F.3d 495, 500-501 (5th Cir. 2003) (Title I is valid Commerce Clause legislation). It is well established that Congress may mandate anti-discrimination by private entities under its Commerce Clause authority, due to the disruptive effects that even local

discriminatory acts have on the interstate commercial system. *See Katzenbach* v. *McClung*, 379 U.S. 294, 299-300 (1964) (upholding Civil Rights Act of 1964's requirement that restaurants serve food without discrimination); *Heart of Atlanta Motel, Inc.* v. *United States*, 379 U.S. 241 (1964) (upholding Civil Rights Act's requirement of anti-discrimination in public accommodations). Here, Congress specifically found that remedying discrimination against individuals with disabilities would save billions of dollars that unnecessarily were spent on "expenses resulting from dependency and nonproductivity." 42 U.S.C. § 12101(a)(8).

As Congress found, many of Title II's protections, including those at issue here, are essential if individuals with disabilities are to realize the full benefits of that commercial regulation, such as by working or patronizing private businesses. *See*, *e.g.*, *House Report*, Pt. 2, 37 (without transportation, individuals with disabilities are prevented from working or otherwise being "integrated and mainstreamed into society"). So long as Congress had a "rational basis" for drawing the conclusion that Title II is an "essential part" of this regulatory scheme, Title II is valid Commerce Clause legislation, regardless of whether it regulates activity that directly affects interstate commerce. *See Raich*, 545 U.S. at 22-24; *accord id.* at 37 (Scalia, J., concurring) ("Congress may regulate even noneconomic local activity if that regulation is a necessary part of a more general regulation of interstate commerce.").

Given the extensive legislative history described in the previous Section as to the need for accessible public services, Congress easily had a rational basis for so concluding.

As described in greater length in the previous section, Congress compiled an enormous volume of evidence indicating that governmental discrimination interfered with the economic participation and self-sufficiency of individuals with disabilities. Without ending this discrimination and requiring accessible public services (including but not limited to those at issue here), Congress could not ensure that individuals with disabilities could fully enjoy the benefits of non-discrimination in employment and public accommodations. For example, without accessible sidewalks, streets, and other means of transportation, individuals with disabilities could not seek employment or visit public accommodations. While "the absence of particularized findings does not call into question Congress' authority to legislate" under the Commerce Clause, "congressional findings are certainly helpful in reviewing the substance of a congressional statutory scheme, particularly when the connection to commerce is not self-evident," and so courts should consider such findings "when they are available." Raich, 545 U.S. at 21.<sup>28</sup>

The city's statement that Congress failed to make such findings, *see* Br. in Supp. of Mot. to Dismiss at 37 n.14, appears to be based on the city's misunderstanding of the connection that Congress found between interstate (continued...)

Moreover, Congress could rationally conclude that permitting discrimination by public entities would undermine private compliance with the ADA. Title II often applies to government services that have private-sector counterparts, including the facility design and construction at issue here. Requiring private entities, but not public providers, to bear the costs of accommodating individuals with disabilities would place private providers at a competitive disadvantage, discouraging them from voluntary compliance with Title III's requirements. For example, a private college may be less likely to install a wheelchair ramp if a nearby public college is under no such requirement.

Finally, Congress understood that elimination of discrimination in employment under Title I and public accommodations under Title III required changing attitudes. When public entities do not provide for participation by persons with disabilities, they contribute to the stereotypical attitudes and ignorance that Congress found at the core of much of the discrimination it targeted in Titles I and III. *See Olmstead*, 527 U.S. at 600 (government discrimination against individuals with disabilities "perpetuates unwarranted assumptions that people so isolated are incapable or unworthy of participating in community life"). Congress

<sup>(...</sup>continued)

commerce and disability discrimination by public entities. The connection is not simply that more accessible public facilities will attract more out-of-state visitors, *see id.* at 36-37, and so it is irrelevant that Congress made no findings to that effect.

could rationally conclude that changing the practices of public entities was vital to changing behavior in the commercial marketplace. *Cf. Paige*, 604 F.3d at 1273-1274 (upholding ban on purely intrastate production of child pornography, partly on the ground that it "would cause some persons to cease all involvement in the possession or production of child pornography," thus indirectly affecting interstate commerce).

It is thus irrelevant whether Title II applies to some non-economic activities of public entities. "A complex regulatory program \* \* \* can survive a Commerce Clause challenge without showing that every single facet of the program is independently and directly related to a valid congressional goal. It is enough that the challenged provisions are an integral part of the regulatory program and that the regulatory scheme when considered as a whole satisfies this test." Hodel v. *Indiana*, 452 U.S. 314, 329 n.17 (1981); accord Lopez, 514 U.S. at 561. Nor does it matter that Title II lacks any jurisdictional element restricting its application to activities that substantially affect interstate commerce. See Br. in Supp. of Mot. to Dismiss at 37 n.14. As explained above, the activities at issue here do substantially affect interstate commerce, and in any event Congress need not limit Title II's reach to such applications. See Maxwell, 446 F.3d at 1218 (finding it irrelevant how much jurisdictional element in child pornography statute limited law's reach,

because "it is within Congress's authority to regulate *all* intrastate possession of child pornography"). <sup>29</sup>

Accordingly, courts have found that Congress acted within its Commerce Clause authority in enacting the Fair Housing Amendments Act (FHAA), Pub. L. No. 100-430, 102 Stat. 1619 (1988), codified at 42 U.S.C. § 3604. Like Title II, the FHAA prohibits disability discrimination by public entities, in order that individuals with disabilities can participate fully in the housing marketplace. As the Fifth Circuit concluded, the link between the regulated activity and commerce "is direct. We do not need to pile 'inference upon inference' to see that by refusing to reasonably accommodate the disabled by discriminatory zoning laws, there will be less opportunity for handicapped individuals to buy, sell, or rent homes." *Groome* Res. Ltd. v. Parish of Jefferson, 234 F.3d 192, 215 (5th Cir. 2000). Title II similarly ensures that public discrimination does not deprive individuals with disabilities of the opportunity to partake fully in interstate commerce, and so it too is valid Commerce Clause legislation.

The city's argument to the contrary relies on a misreading of *Morrison*, a case

The city's reliance on *Klingler* v. *Department of Revenue*, 366 F.3d 614 (8th Cir. 2004), is misplaced. The Supreme Court vacated and remanded that decision for further consideration in light of *Raich* and *Lane*. *See* 545 U.S. 1111 (2005). On remand, the defendants abandoned their argument that Title II was invalid Commerce Clause legislation. *See Klingler* v. *Department of Revenue*, 433 F.3d 1078 (8th Cir. 2006).

that it suggests stands for the broad proposition that remedying local acts of discrimination is not within Congress's Commerce Clause authority, effectively overruling *Heart of Atlanta*. *See* Reply Br. at 11-12. But the law at issue in *Morrison* did not broadly remedy gender discrimination. Rather, it narrowly banned gender-motivated crimes against violence, local crimes that typically involve no direct economic transaction of any kind and have no more economic effect in the aggregate than any other crimes of violence or any other regulation of families. *See* 529 U.S. at 615-616. Accordingly, the Court reasoned that upholding such a law under the Commerce Clause power could "completely obliterate the Constitution's distinction between national and local authority." *Id.* at 615.

Such reasoning is inapplicable here. The ADA is sweeping anti-discrimination legislation that, among other things, directly regulates commercial transactions. Title II is an integral part of the ADA's overall scheme, and it directly regulates commercial activity such as the design, construction, and maintenance of facilities at issue here. Whatever the outer limits of Congress's Commerce Clause authority may be, Title II does not approach them.

# B. Title II Removes Barriers to the Use of the Channels and Instrumentalities of Interstate Commerce.

Title II also is valid Commerce Clause legislation because the disability

discrimination it bars, in general and as applied to this case, interferes with the use of the channels and instrumentalities of interstate commerce. Congress's Commerce Clause authority includes the power to remove such obstructions in all channels of interstate commerce – including such diverse channels as highways, railways, navigable waters, airspace, telecommunications networks, and national securities markets, see United States v. Ballinger, 395 F.3d 1218, 1225-1226 (11th Cir.) (en banc), cert. denied, 546 U.S. 829 (2005) – thereby encouraging interstate travel and commerce. It also includes the power to protect the free use of the instrumentalities of interstate commerce, which include all those "people and things themselves moving in commerce." *Id.* at 1226. Title II, in general and in its applications here, removes barriers to the use of these channels and instrumentalities of interstate commerce and permits individuals with disabilities to travel freely and be full participants in national commercial markets.

The city incorrectly suggests that the federal legislation must directly regulate the channels or instrumentalities of interstate commerce themselves to be valid under this Commerce Clause theory. *See* Br. in Supp. of Mot. to Dismiss at 35 (asserting that wheelchair ramps and sidewalks are not "interstate transportation routes"); *ibid.* (asserting that municipal programs and services cannot be instrumentalities of interstate commerce). So long as the law is aimed at removing

obstructions to interstate travel and commerce, it need not regulate the actual travel, commerce, or instrumentalities to be valid Commerce Clause legislation. For example, in *Pierce County* v. *Guillen*, 537 U.S. 129 (2003), the Supreme Court upheld a law barring the use in lawsuits of certain information regarding the maintenance of interstate roads. The direct object of regulation – state court discovery rules – was not itself a channel or instrumentality of interstate commerce. But that was irrelevant, the Court held, because the statute "can be viewed as legislation aimed at improving safety in the channels of commerce and increasing protection for the instrumentalities of interstate commerce." *Id.* at 147.<sup>30</sup>

The city does not contend that Title II fails to meet this removal-of-obstruction standard, so this Court need not consider its challenge further. In any event, Title II meets this standard as well.

It is well established that racial discrimination in public accommodations has disruptive effects on the interstate commercial system, and so Congress may

Similarly, in *Ballinger*, the Eleventh Circuit rejected the notion that Congress lacked the authority to ban entirely intrastate arson committed by someone who used the interstate highway system to reach the crime sites. *See* 395 F.3d at 1227. The defendant argued unsuccessfully that Congress only could criminalize the interstate travel itself under its Commerce Clause authority, not the intrastate crime on noncommercial enterprises (churches) that followed. *See also Vanguard Car Rental*, 540 F.3d at 1250-1252 (preemption of state torts related to car rentals was valid Commerce Clause legislation; although it did not directly regulate interstate commerce, it removed "intrastate burdens and obstructions to it").

mandate anti-discrimination under its Commerce Clause authority. *See Heart of Atlanta*, 379 U.S. at 256. As the Court found in *Heart of Atlanta*, interstate travel is obstructed when travelers are unsure, due to racial discrimination, whether they will be able to use public accommodations along the way or at their final destination. *Id.* at 253. Similarly, individuals with disabilities are less likely to travel when they are uncertain whether they will be able to access government facilities along the way (*e.g.*, rest stops, visitor bureaus, police stations) or at their final destinations (*e.g.*, government offices, state parks, museums, historic sites, public hospitals). And inaccessible sidewalks and streets not only deter individuals with disabilities from traveling, but they prevent those individuals from accessing interstate travel at all.

"How obstructions in [interstate] commerce may be removed – what means are to be employed – is within the sound and exclusive discretion of the Congress." *Heart of Atlanta*, 379 U.S. at 261-262. Title II and its implementing regulations constitute a rational and comprehensive response to the barriers Congress identified. As applied to this case, they ensure that individuals with disabilities can use the sidewalks and streets that are the gateway to both local and interstate travel and commerce. And they give those individuals confidence that such travel will be worthwhile, because government services and public facilities will be accessible anywhere those individuals choose to travel.

While Title II thus removes barriers to interstate travel and commerce such that it is valid Commerce Clause legislation even limited to its narrow application here, such a showing need not be made. *See Maxwell*, 446 F.3d at 1215 (observing that Supreme Court precedent leaves "doubt" that "in the Commerce Clause context, an as-applied challenge may ever be sustained so long as Congress may constitutionally regulate the broader class of activities of which the intrastate activity is a part"). Rather, it is enough that the ADA as a whole – a sweeping law that regulates private and public activities, commercial and non-commercial alike – accomplishes such removal of barriers and that Title II is "an integral part" of this program. *Hodel*, 452 U.S. at 329 n.17; *accord Raich*, 545 U.S. at 22; *Lopez*, 514 U.S. at 561.

The city does not contend that the ADA as a whole does not remove barriers to interstate travel and commerce within the meaning of Commerce Clause jurisprudence, and no such argument would be available. A leading purpose of the ADA as a whole is to reduce the isolation of individuals with disabilities and integrate them into the national network of interstate commerce, travel, and other opportunities. As the Court held in *Heart of Atlanta*, accomplishing such integration is well within Congress's Commerce clause authority.

### C. Title II Does Not Regulate Inactivity

In its reply brief, the city argues for the first time that, notwithstanding the analysis above, Title II is invalid Commerce Clause legislation because it regulates "inactivity," *i.e.*, it penalizes the city for failing to act. This Court need not decide whether the Commerce Clause authority admits to limitations of this nature, because Title II does not, in fact, regulate anything that could be characterized as "inactivity."

Title II regulates public entities that are actively providing public "services, programs, or activities," providing that individuals with disabilities may not "be excluded from participation in or be denied the benefits of" such activity. 42 U.S.C. § 12132. It bars public entities from actively "subject[ing] to discrimination" individuals with disabilities. *Ibid.* And it requires public entities that are newly constructing a facility or altering an existing activity to make that facility or the altered portion "readily accessible." 28 C.F.R. § 35.151(a). In each application, it is the public entity's action that subjects it to regulation, not its inaction.

Here, any obligations that Title II may impose on the city to make facilities accessible stem either (1) from the need to access those facilities to participate in services, programs, or activities housed inside; or (2) from the city's act of newly

constructing or altering those facilities. *See*, *e.g.*, *Kinney* v. *Yerusalim*, 9 F.3d 1067, 1073 (3d Cir. 1993) ("Congress felt that it was discriminatory to the disabled to enhance or improve an existing facility without making it fully accessible to those previously excluded."). If the city takes no covered action with respect to an existing facility – that is, neither uses it to provide a public service, program, or activity nor alters it – Title II imposes no obligation at all.

### IV

# JUSTICE DEPARTMENT REGULATIONS AUTHORITATIVELY CONSTRUING TITLE II ARE ENFORCEABLE UNDER TITLE II'S PRIVATE RIGHT OF ACTION

The city also errs in asserting that the plaintiffs, in suing under Title II's private right of action, may not enforce compliance with Title II's implementing regulations.

As the city concedes, *see* Br. in Supp. of Mot. to Dismiss at 41, Title II's broad anti-discrimination mandate is privately enforceable. *See Barnes* v. *Gorman*, 536 U.S. 181, 184-185 (2002). And where, as here, regulations validly interpret that mandate as applied to specific situations, requirements set forth in those regulations are as enforceable as the statutory language itself. *Alexander* v. *Sandoval*, 532 U.S. 275, 284 (2001). Indeed, because such regulations "authoritatively construe" the statute, it is "meaningless to talk about a separate cause of action to enforce the

regulations apart from the statute." *Ibid*. There can be no independent analysis of the enforceability of the regulations, because "[a] Congress that intends the statute to be enforced through a private cause of action intends the authoritative interpretation of the statute to be so enforced as well." *Ibid*.

The city does not contend that the regulations at issue here fail to validly construe Title II, and such an argument would be unsuccessful. Title II broadly provides that "no qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any such entity." 42 U.S.C. § 12132. The regulations at issue are consistent with that mandate, as well as statutory language making clear that among the bill's intended effects was remedying "the discriminatory effects of architectural, transportation, and communication barriers," including the "failure to make modifications to existing facilities." 42 U.S.C. § 12101(a)(5); see Tennessee v. Lane, 541 U.S. 509, 531 (2004) ("Congress required the States to take reasonable measures to remove architectural and other barriers to accessibility.").

Moreover, Congress specifically called for the Justice Department to promulgate the regulations in question. *See Shotz* v. *City of Plantation*, 344 F.3d 1161, 1179 (11th Cir. 2003). It instructed the Attorney General to implement Title

II by promulgating regulations that set forth public entities' specific duties pursuant to Title II's broad mandate. 42 U.S.C. § 12134(a). And it directed the Attorney General, in writing those regulations, to make them consistent with specific rules the Department of Justice and the Department of Health, Education, and Welfare had adopted in earlier regulations to implement Section 504 of the Rehabilitation Act. *See* 42 U.S.C. § 12134(b). Congress's mandate that such standards be promulgated gives those standards the force of law, just as if Congress had written them into the statute. *Helen L. v. DiDario*, 46 F.3d 325, 332 (3d Cir.), *cert. denied*, 516 U.S. 813 (1995); *accord Shotz*, 344 F.3d at 1179.

Because the substantive regulations construing Title II thus are valid interpretations of the statutory mandate, which itself is enforceable in a private right of action, they are enforceable through that right of action.<sup>31</sup> Accordingly, those appellate courts that have squarely decided the issue have held that a violation of these implementing regulations is enforceable through a suit under Title II. *See* 

The one regulation cited in this case that does not conform to this analysis is the requirement in 28 C.F.R. § 35.150(c)-(d) that public entities create transition plans for making required structural changes by a specified deadline (that has long since passed). This regulation is more administrative than substantive, for which reason courts have held that it, unlike the other regulations at issue here, does not directly implement the non-discrimination mandate. *See, e.g., Lonberg* v. *City of Riverside*, 571 F.3d 846, 850-851 (9th Cir. 2009), *cert. denied*, 131 S. Ct. 78 (2010). We take no position on whether the transition plan requirement is privately enforceable.

Ability Ctr. of Greater Toledo v. City of Sandusky, 385 F.3d 901, 910 (6th Cir. 2004); Chaffin v. Kansas State Fair Bd., 348 F.3d 850, 858 (10th Cir. 2003).<sup>32</sup>

By contrast, Sandoval involved a regulation that did not authoritatively construe the statute that gave rise to a private right of action. At issue in Sandoval were regulations adopted pursuant to Section 602 of the Civil Rights Act that banned disparate-impact discrimination. The regulations thus exceeded the prohibitions of Section 601 of the Civil Rights Act, which bans only intentional discrimination, rather than authoritatively construing them. Accordingly, it was irrelevant that Section 601's requirements are enforceable through a private right of action. 532 U.S. at 280-281. Instead, the disparate-impact regulations could be enforced only if Section 602, the separate statutory provision authorizing the promulgation of those regulations, similarly conferred a private right of action, and Sandoval held that it did not. *Id.* at 288-289. Here, however, the regulations at issue are fully consistent with the statutory provision that is enforceable through a private right of action, and so Sandoval itself provides that the regulations similarly are enforceable.

The Eleventh Circuit did not hold otherwise in American Ass'n of People with

<sup>&</sup>lt;sup>32</sup> As the city acknowledges, *see* Br. in Supp. of Mot. to Dismiss at 54 n.22, *Frame* v. *City of Arlington*, 616 F.3d 476 (5th Cir. 2010), rehearing en banc pending, upon which the city heavily relies for a different proposition, also suggests that Title II's private right of action may be used to enforce the requirements set forth in the implementing regulations. *See id.* at 484.

Disabilities v. Harris, 605 F.3d 1124 (11th Cir. 2010). In that case, the district court found that the defendants had violated only an implementing regulation and not Title II itself. See id. at 1131. On appeal, the Eleventh Circuit held that the district court erred by "no mention of enforcing [the regulation] through the ADA; rather, it treated [the regulation] as creating a freestanding right to sue." Id. at 1135 n.24. Additionally, the Court held that, in any event, the defendants' conduct did not violate the regulation. Id. at 1136-1137. Harris did not decide whether a plaintiff may allege a violation of Title II as authoritatively construed by the implementing regulations, a situation not before it. See Haddad v. Arnold, No. 3:10-cv-414, 2010 U.S. Dist. LEXIS 143059, at \*44-45 (M.D. Fla. July 9, 2010) (Harris does not preclude plaintiff from alleging violation of Title II as construed by regulations).

It is true that dicta in *Harris* – issued without the benefit of briefing on the question from the parties – can be read to suggest that 28 C.F.R. § 35.151(b), which requires that existing public facilities be made accessible when they are altered, also may not be enforceable in an action brought under Title II. This dicta directly conflicts with *Sandoval*, the appellate courts that have squarely considered the issue, and the Eleventh Circuit's own prior statement that the substantive regulations implementing Title II validly construe the statutory mandate. *See Shotz*, 344 F.3d

at 1179; *Shotz* v. *Cates*, 256 F.3d 1077, 1079-1081 (11th Cir. 2001). Accordingly, it should not be followed.<sup>33</sup>

 $\mathbf{V}$ 

# FAILURE TO MAINTAIN ACCESSIBLE SIDEWALKS VIOLATES TITLE II'S REQUIREMENT THAT PUBLIC SERVICES BE ACCESSIBLE

Finally, the city errs in contending that, because sidewalks and streets are not "services, programs, or activities," 42 U.S.C. § 12132, it has no obligation to make them accessible. *See* Br. in Supp. of Mot. to Dismiss at 51-56. Rather, the city contends, sidewalks and streets are merely "facilities" that it need not make accessible except to the extent that their inaccessibility bars access to other services, programs, or activities. But the fact that sidewalks and streets are facilities simply means that the city *also* must comply with Title II standards applicable to facilities. It does not mean that the city may provide the service of constructing and maintaining these facilities without making these services available to all.

First of all, this Court need not decide this question of statutory interpretation, because the plaintiffs allege that all of the sidewalks and streets in question have been newly constructed or altered since 1992. Accordingly, Title II requires that they be constructed or altered in accordance with accessible construction standards,

<sup>&</sup>lt;sup>33</sup> Because these words in dicta have the potential to confuse litigants and lower courts (as in this case), we asked the Eleventh Circuit in June 2010 to rehear that much of its decision. The motion for rehearing remains pending.

like any other newly constructed or altered facilities. *See* 28 C.F.R. § 35.151(i)<sup>34</sup> (requiring that newly constructed or altered streets and pedestrian walkways "must contain curb ramps"); 28 C.F.R. § 35.151(b) (requiring newly constructed or altered facilities to be accessible); *Kinney*, 9 F.3d at 1069 (3d Cir. 1993) (city must install curb ramps when it resurfaces city streets).

In any event, the provision and maintenance of sidewalks is a "service[], program[], or activit[y]" that must be carried out in a non-discriminatory manner like any other. As the Supreme Court has recognized, those statutory terms are unambiguously broad. See Pennsylvania Dep't of Corr. v. Yeskey, 524 U.S. 206, 212 (1998). Indeed, Section 504 of the Rehabilitation Act specifically provides that "the term 'program or activity' means all of the operations of" a covered public entity. 29 U.S.C. § 794(b) (emphasis added). Congress required Title II to be interpreted at least as broadly as Section 504, see 42 U.S.C. § 12201(a), and so the term "services, programs, or activities" is best read to cover all of a public entity's operations, as some circuit courts have held. See Barden v. City of Sacramento, 292 F.3d 1073, 1077 (9th Cir. 2002), cert. denied, 539 U.S. 958 (2003); Johnson v. City of Saline, 151 F.3d 564, 570 (6th Cir. 1998); Innovative Health Sys. v. City of White Plains, 117 F.3d 37, 44-45 (2d Cir. 1997).

<sup>&</sup>lt;sup>34</sup> This provision was codified at 28 C.F.R. § 35.151(e) until March 15, 2011.

This Court need not decide whether the term should be read so expansively, because the provision and maintenance of sidewalks and streets falls under any reasonable reading of "services, programs, or activities." Indeed, the provision and maintenance of a system of sidewalks and streets for pedestrians to move about for personal, commercial, or other reasons is among the most fundamental and important of "services" provided by most cities. See Barden, 292 F.3d at 1077 (recognizing that "maintenance of public sidewalks \* \* \* is a normal function of a municipal entity"); Kinney, 9 F.3d at 1070 (noting that Philadelphia has 300 employees devoted to the routine maintenance of public roads); cf. Everson v. Board of Educ., 330 U.S. 1, 17-18 (1947) (listing "public highways and sidewalks" among archetypal "general government services" that also include "ordinary police and fire protection" and "connections for sewage disposal"). Sidewalks permit pedestrians not only to stay clear of road traffic, but to access shops and businesses, means of public transportation, places of employment, and government offices and facilities. And for "time out of mind," sidewalks have been used for the purpose of public association and speech. Boos v. Barry, 485 U.S. 312, 318 (1988). It is unsurprising that, as explained in Point I, the legislative history of Title II is replete with references to the need for accessible sidewalks and streets.

The provision of this overarching service, meanwhile, relies on discrete

government "activities," ranging from the initial construction of the sidewalks and streets to inspection and repair. And, in most cases, the provision of that service likely is undertaken as part of a city "program[]." Accordingly, when an individual with a disability is denied the use of a sidewalk system because that system is inaccessible, he or she is "excluded from" and "denied the benefits of" the "services, programs, or activities of a public entity," and "subjected to discrimination" by the public entity. 42 U.S.C. § 12132.

Not only does the provision and maintenance of sidewalks and streets fall within the plain language of "services, programs, or activities," but the statutory text consistently has been so construed by the entity responsible for administering Title II. The regulations construing Title II provide that public entities with responsibility over existing sidewalks must develop a transition plan for installing curb ramps by a certain date. 28 C.F.R. § 35.150(d)(2). As the Department of Justice explained, these requirements were premised on the view that "maintenance of pedestrian walkways by public entities is a covered program." *See* Notice of Proposed Rulemaking: Nondiscrimination on the Basis of Disability in State and Local Government Services, 60 Fed. Reg. 58,462 (Nov. 27, 1995). That position, embodied in the Department's regulations implementing Title II, is entitled to substantial deference. *See Chevron U.S.A., Inc.* v. *Natural Res. Def. Council, Inc.*,

467 U.S. 837, 844 (1984).

While resort to legislative history is unnecessary here, that legislative history further demonstrates that Congress sought to ensure that individuals with disabilities would have equal access to this vital service. For example, the House Report accompanying the ADA explained that, under Title II, "local and state governments are required to provide curb cuts on public streets" because the "employment, transportation, and public accommodation sections of this Act would be meaningless if people who use wheelchairs were not afforded the opportunity to travel on and between the streets." *House Report*, Pt. 2, 84. As detailed in Point I, information submitted to Congress established that one of the greatest barriers that individuals with disabilities faced in participating in the economic life of communities was the inability to use transportation systems, including sidewalks, to reach places of employment and commerce.

It is thus evident, from the plain language of the statute, its administrative interpretation, and the authoritative legislative history, that the provision and maintenance of sidewalks and streets is among the "services, programs, or activities" that public entities must make accessible. The city makes little attempt to argue to the contrary, but rather refers this Court to the reasoning of a Fifth Circuit panel decision that has been vacated for en banc review. *See Frame* v. *City of* 

Arlington, 616 F.3d 476 (5th Cir. 2010), en banc review granted Jan. 26, 2011. Not only is the panel decision no longer in force, but it is unpersuasive.

The *Frame* panel appeared to reason that sidewalks and streets are "facilities," not "services." See 616 F.3d at 485-487. This statement is true as far as it goes – as noted above, Title II imposes independent obligations with respect to sidewalks and streets as facilities – but it answers the wrong question. As Judge Prado explained in dissent: "The question is not whether the physical structures that compose the sidewalks are a service; rather, it is whether a city provides a service through the construction, maintenance, or alteration of those sidewalks. The answer, of course, is yes." Id. at 490 (Prado, J., dissenting). And it is far from anomalous that Title II regulates the physical structures as facilities and the provision and maintenance of those structures as a service. It does the same with respect to any other service that depends in part on the provision of physical facilities. For example, a prison is a physical facility, but it also is used to provide covered services and programs. See Yeskey, 524 U.S. at 210.

Again, this analysis matters little with respect to sidewalks and streets that are newly constructed or altered and so must be made accessible even as "facilities." Furthermore, with respect to those that have not been newly altered or constructed, the mere fact that one stretch of sidewalk is not accessible or that one corner lacks a

curb cut does not necessarily constitute an exclusion from this public service. Rather, the question is whether the service, "when viewed in its entirety," is accessible to individuals with disabilities to the same extent as it is for others. 28 C.F.R. § 35.150; *see*, *e.g.*, *Association for Disabled Ams.* v. *City of Orlando*, 153 F. Supp. 2d 1310, 1320-1321 (M.D. Fla. 2001) (finding that, while public arena built before 1992 would not be compliant with accessibility requirements for post-1992 construction, it offered sufficient access to programs offered there). For example, as the Justice Department has explained:

To promote both efficiency and accessibility, public entities may choose to construct curb ramps at every point where a pedestrian walkway intersects a curb. However, public entities are not necessarily required to construct a curb ramp at every such intersection. Alternative routes to buildings that make use of existing curb cuts may be acceptable under the concept of program accessibility in the limited circumstances where individuals with disabilities need only travel a marginally longer route. In addition, the fundamental alteration and undue burdens limitations may limit the number of curb ramps required.

60 Fed. Reg. at 58,463. The record right now is insufficient to adjudicate the

There is no inconsistency between the position taken here and an interpretive letter cited by the city in which the Justice Department opined that a city had no obligation under Title II to ensure that all sidewalks are free of snow. *See* Br. in Supp. of Mot. to Dismiss at 54-55. Title II does not require a public entity to provide a new or different public service, *e.g.*, the prompt clearing of snow or the construction of a new stretch of sidewalk, that it otherwise would not provide. Rather, it requires that, where the public entity does provide a service, it provides equal access to individuals with disabilities.

ultimate question of whether the city's failure to provide accessible sidewalks and curb cuts denies individuals with disabilities the benefit of this public service.

#### **CONCLUSION**

The city's motion to dismiss should be denied.

Respectfully submitted this the 10th day of June 2011,

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### **CERTIFICATE OF SERVICE**

This is to certify that, on June 10, 2011, a copy of the foregoing has been served by electronically filing the foregoing with the Clerk of the Court via the CM/ECF system, which will send notification of the filing to all attorneys of record.

/s/ Lloyd C. Peeples LLOYD C. PEEPLES, III

2011 Jun-10 PM 06:08 U.S. DISTRICT COURT N.D. OF ALABAMA

# ADDENDUM

### Civil Action No. CV-10-S-02794-NE Mason v. City of Huntsville, Alabama ADDENDUM

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A blind woman, a new resident to Alabama, went to vote and was refused instructions on the operation of the voting machine.

A hospital refused to allow an interpreter to accompany a deaf patient in the examination room.

Is this reasonable accommodation or discrimination?

These examples cannot be answered with the rhetoric of reasonable accommodation but rather must be dealt with as an issue of discrimination.

Even the published standards and guidelines which established the use of the access symbol and which were adopted by the Architectural and Transportation Barriers Compliance Board, the American National Standards Institute and by State Fire Marshals—even these standards—are discriminatory. These minimum guidelines provide access for disabled people who have full range of motion and use of their upper arms and shoulders.

Today medical and technological advances allow many people with quadriplegic disabilities, which include limited arm extension, the opportunity to enter the work force.

However, minimum guidelines prevent these same individuals from using switches, electrical outlets, thermostats, tissue and towel dispensers and racks, restroom facilities, and the

3

list could go on and on and on. That's discrimination.

For instance, these guidelines present three basic designs for restroom stalls and show three respective methods of wheelchair transfers. One design is recommended as providing access to the majority of disabled people. However this design, which requires more floor space, is rarely chosen by architects, contractors and owners. The cheaper design is almost uniformly chosen. This discriminatory choice, based on economics not equality, restricts many people with quadriplegic disabilities from using restroom facilities. Discrimination based on disability must stop.

A personal reference to make a point: I have to drive home to use the bathroom or call my husband to drive in and help me because the newly renovated State House in which I work is not accessible to me. It's accessible to paraplegic, but not quadriplegic, staff and visitors. I can't sue the State because it complied with minimum standards, and I stress the word minimum.

But is this reasonable accommodation? Can you picture Senator Dole as a quadriplegic working under these conditions? Can you imagine the phone call? . . . "Hi Elizabeth, honey, I've gotta go. Can you rush down and help me?"

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votejust.2 votejust

A VOTE FOR JUSTICE.

I URGE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN, LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

I FURTHERMORE URGE THE ESTABLISHMENT OF THOSE BASIC SERVICES AND HUMAN SUPPORT SYSTEMS NECESSARY TO MAKE RIGHTS REAL IN EVERY DAY LIFE, AND WHICH WILL ENABLE ALL PEOPLE WITH DISABILITIES TO ACHIEVE THEIR FULL POTENTIAL FOR INDEPENDENCE, PRODUCTIVITY AND QUALITY OF LIFE IN THE MAINSTREAM OF SOCIETY.

I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

I have been modued in the field of relations for 18 years. Each board I search will be some will discrimination towards persons will discriminate towards persons will be bothooms in the southerns in the STATE Decislature formation office are not accessible as the a good example for the degraldors.

signed City Mature

address: 4100 Sparan

Colorage, AX 99511

tel: (907) 343-5600

votejust.2 votejust

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1 HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

Many planess are totally inaccessible to people with disabilities, who are in wheelchairs or ever have problems in many other areas. Put Buildings, restrooms sidewalks and all areas may be inaccessible. I lived in an apartment house which was for disabled people and sens citizens only and it was one area which dis not have even a single curre cut for wheelchair on that block, and even this type of housing may not provide adequately for the disable of the areas of life. Job, recreation, education, home, and nicessity of life; including transportation.

signed Deanna It Journal address: 1280 E. 17th Apt # 1/7

tel:

I experience discrimination becaused of my disability through the lack of curb cuts to use my wheelchair Sincerely,

P.S. I am also unable to attend church due to the lack of accessible Transit.

SEPTEMBER 24, 1988

MR. JOHNNY ELLIS STATE REPRESENTATIVE 3111 C STREET SUITE 455 ANCHORAGE, AK. 99503

#### DEAR REPRESENTATIVE ELLIS:

RE: HANDICAPPED ACCESSIBILITY TO CITY OF SEWARD BUILDINGS

We have major problems in Seward, regarding accessibility to City and State buildings for the handicapped and disabled. For Example: There is no accessibility to Seward City Hall, the museum, (which is downstairs) and the Ray building, (which is 3 stories high, and has very narrow stairways) and numerous other City and State buildings for the handicapped. This is DEPLORABLE!

Another problem in Seward is: There are no parking spaces available in the downtown business district, marked handicapped. We definitely need them. Seward Mayor Harry Gieseler, stated that we don't need any handicapped parking in the downtown business district. I feel 2 handicapped parking spaces on each side of the street, is not asking to much to comply with. We have designated areas for taxi cabs.

Another problem, in Seward, is lack of enforcement, of people who are not handicapped, parking in handicapped places. I have pictures of City of Seward Officals, who are not handicapped, parking in marked areas, for the handicapped. I have other documentation supporting my accusations, in the form of letters, from citizens of Seward.

Seward Police Chief Louie Bencardino and Lt. Don Earl are informed about the situation, but refuse to enforce the law according to Senate Bill 78.

Seward City Manager Darryl Schaefermeyer and Hayor Gieseler and Representative Bette Cato are insensitive to the needs of the handicapped and disabled, especially accessibility to City and State buildings in Seward.

For Example: When Seward resident, Mrs Harmon (wher husband is handicapped) approached City Manager, Mr. Schaefermeyer, in his office about this problem, he replied "That he runs this town (meaning Seward) and no one is going to tell him what to do."

Also Representative Bette Cato, at a State teleconference, (which I have a tape of.) stated, "There is nothing I can do for you Mrs Harmon as a Representative, This is a City of Seward internal matter." I feel Representative Bette Cato is down right just passing the buck.

In closing; I want a complete <u>INVESTIGATION</u> of the entire City of Seward Officials that would become involved in this matter, and also as to what happen to the 0150,000 that was allocated to the City of Seward, for accessibility to Seward City Hall, for the handicapped and disabled.

If Ir. Schaefermeyer and Mayor Gieseler and Representative Bette Cato, are not compassionate enough to hear and act upon the urgent concerns and needs of the handicapped and disabled in Seward, then they should ALL RESTGE IM-IEDIATELY!!!

6

A2-12

704 East Peppertree Apache Junction, Arizona 85219

7-8-88

Justin W. Dart
Chairperson Congressional Task Force on Disabilities
907 6th Street, S.W.
Suite 5160
Washington, D.C. 20024

Dear Mr. Dart

Re: "Isn't there a law that protects me?" - Americans with Disability Act of 1988.

I am an individual confined to a electric wheelchair and I believe that this act is very essential to all disable people. There is alot to be improved on in the field of health insurance, accessibility, employment, and recreation. If I wrote every situation and bad occurrance this letter would be a novel so I will not do that. The important thing I have noticed since my accident is that there are alot of people that are willing to help in any way they can. I will mention some areas that need attention and with the help of this new act they will be done correctly.

I was a Vocational Rehabilitation (voc. rehab.) client since earily 1980. As a client voc. rehab. told me that they will help me with my education and van modifications. The education went well but the van modifications were a sore issue. They helped me modify a Dodge van which was done in the summer of 1980. The first time I looked at the equipment especially the lift I voiced my opinion that the lift chosen would not be safe for a person of my size. This sparked a six year diagreement with the Department of Economic Security which is over Vocational Rehabilitation.

During this six year period I could not find but one organization to help represent me for voc. rehab. thought I was a angry individual and taking out my frustrations on every thing. The organization that helped represent me was the Maricopa Advisory Council and if was't for them my concerns would of gone unnoticed. The issue that I was concerned about was my physical safety for the lift that was installed in my van was unsafe the very day placed in service. It only took six years to prove that point. If it took six years to prove such a basic issue how long would it of taken voc. rehab. to solve a more life threatening situation. Attacted are some documentations that prove my ordeal.

The above situation shows the need for closer monitoring of federal and state agencies that help disable individuals. To insure that the safety and well being of the the client is always first in any program.

Also I would like to mention that I enjoy camping, fishing, and the natural resourses America has to offer. This privilege

Case 5:10-cv-02794-CLS Document 21-1 Filed 06/10/11 Page 12 of 109 should be enjoyed by all disable, elderly, and able bodied

should be enjoyed by all disable, elderly, and able bodied people. The reason that I am bring this up is that I have gone to many federal and state forest recreation sites that the toilet facilities, pathes, camp sites, and general consideration were lacking. I know that the forest services are tring to change things, but if they would consult a disable person before they build building, paths, and facilities. This would help for years to come so all can enjoy nature and recreational sites ensuring accessibility for all. Also there should be regulations to help insure this accessibility. Because when it comes down to it we disable individuals are people with feelings and needs like every body else. So if you have any questions or need help in drafting this act please contact me. Thank you for time and look forward for a complete passage of this long needed act.

Sincerely

Since Escobar

(602) 982-7430

Case 5:10-cv-02794-CES Document 21-1 Filed 06/10/11 Page 13 of 109 7 2 ~ 5 4 0 1 3 1

1922 W. Turney. Chaenix, AZ 5.5015 June 29, 1988

Dear Congressmen Udall

Dirite in response to the americans with Diribilities act of 1988. I have had juvenile rheumatoid arthresis for 32 years and have experienced discriminations on rumerous occasions.

To list jist a few: heavy doors - too heavy to open standing up with weakened arms' and hands' let alone seated from a wheelshair. These heavy doors' re Even at wheelshair Entrances.

Steps (no ramp or Elevator) in restaurants, bars and social persise agencies. I visit agencies as part of my sto and because I am still ambulatory, (after 4 joint replevements) I can perform the task but not if I used a wheelchair all the time.

I have had great difficulty gotting good health insurence after going of medicare.

The year ago, I was absolutely refused Entrance in a dress shop in a mall because "The Store was "howded and my wheelthair might bump people and racks" That came from the Store manager. Sent there a law that grotrots me?

 $(\mathcal{A})$ 

votejust.2 votejust

A VOTE FOR JUSTICE.

I URGE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN, LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

address: 605 77 tel:

votejust.2 votejust

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

1. A popular little hock restaurant whose only restrooms are located up.

Stairs. There is no may a person in a wheelshair could use the rooms.

2. Non-handisaped persons parlsing in handisaped parlsing slates.

No cetations on over issued

signed Ronald G. Brozil

address: 2300 Ressamen ple RD A-301

Little Rock, Ar 72202

tel: (501) 666-9665.



A VOTE FOR JUSTICE.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

1) Inability to understand emergency broadleasts on telension because it is not closed captioned.

@ Hearing impaired employees of Post Office not being provided enterpreters or other assistence for

communication in training or personal procedures.

3 Deal employe training 3 experiesors over a period
of 30 years, but not being considered himself breaux couldn't core phone.

(4) Car insurance company charges a higher rate due

B) Hearing impaired parents or disabled points of non-disabled children here is had accessible to public school is, meetings and conferences.

signed Honneth W Markie

address: REN MustEEN, President PAK REHABILITATION ASSN.

7 Burchwood DR.

Benton, AR 72015



votejust.2
votejust

A VOTE FOR JUSTICE.

I URGE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN, LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

Earned exercise their oright or corruy out their responsibility of participating in the election process simply because of presided barriers. How can disabled people have clout with our elected afficials when they are aware that many of war are prevented from voting.

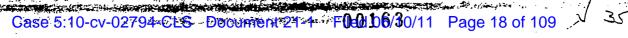
signed <u>Carol Coto</u>

address: P.o. Box 378/

Little Rock, An. 72203

tel:

501-681-6707



Independent Living Resource Center 5800 Asher Avenue
- Little Rock, Arkenses 72204 V
501/568-7588 (Voice/TDD)

July 7, 1988

had appreciated

Mr. Justin Dart, Jr. 907 Six Street S.W. Apartment 516 C Washington, D.C. 20024

Dear Mr. Dart,

I am the Attendant Care My name is Adrian Horton. Specialist at the Independent Living Resource/Center. past I have done some traveling around different states for various reasons, pleasure as well as business. I have noticed that what some places call accessible and what is accessible are two different things. The handicapped parking that has no law enforcement behind it; the accessible hotel room that is not negotiable in a wheelchair; the accessible bathroom that is hard to get in and out of; the shower that is in one end of the bathtub and the form to sit on at the other end. The curb-cut, if there are curb-cuts that go into the street with no where to go because of no curb cuts on the other side. These are problems I have seen many places and I am sure you have too. Arkansas has all of these problems, but we are slowly improving along with other states.

I know you have been working for years to improve things for disabled people and I thank you.

Thanks again for your hard work. Welcom to Arkansas. Hope you have a pleasant visit.

Sincerely,

Adrian Horton

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We disabled people also face discrimination in other modes of Transportation. When I, and some of my clients, have attempted to ride the the Greyhound bus lines, we have been told that we could not travel on their buses without an attendant. This is true even if the disabled person is perfectly capable of traveling alone. Therefore, if we want to travel alone, we are banned from using one of the most economical means of transportation. In addition, the Greyhound company discriminates against those in wheelchairs by not having lift-equipped buses.

Another incident of discrimination happened to me when I recently went to the Long Beach airport. I made arrangements with United Airlines to get assistance on and off the plane at that airport. The customer representative approved these arrangements. When I got to the airline ticket counter, the actual carrier turned out to be United Express. The agent at the ticket counter told me that, even though I had made prior arrangements, they had no facilities to assist me into the plane.

However, my experience pales in comparison to that of a client of mine, on her recent trip from Los Angeles to Tokyo. When she confirmed her travel arrangements with United Airlines to travel alone, an airline employee assured her that these plans would be satisfactory. My client was not informed by the airline employee that she was not allowed to travel without an attendant until she was actually on the plane! In addition, when she arrived at her layover destination, her daughter was required to lift her into an airport wheelchair, instead of the airline personnel doing it. Finally, for the majority of the two-hour layover, she was forced to sit in a chair in the airport waiting area. This was extremely difficult to do because of the balance problem related to her disability. She was not allowed to use an airport wheel-chair because, she was told by an airport employee, it might be required for another purpose. Although, there were many available in the wheel-chair concession stand.

A number of our agency's clients have been discriminated against by various businesses in the area. One of them was denied access to a store simply because she was in a wheelchair. Another client was denied access to a fast-food restaurant because she was also in a wheelchair.

Another area where our clients have experienced discrimination is in the area of housing. One client was denied the opportunity to rent an apartment simply because of a mobility impairment. In addition, another one of our clients who is in a wheelchair was denied the possibility of renting an apartment, even though she was willing to do any accessibility modifications herself.

The homeless disabled that we serve have also faced great discrimination in our community. 

\*\*Enryof the shelters in our area, which are supposed to be accessible to all types of disabilities have refused to serve those in wheelchairs. The staff at these shelters have said that those who use wheelchairs could not be accommodated in cases of emergency. However, during times of calm, these places are supposed

Carol T. Raugust 26724 Lauderdale Ave. Hayward, CA 94545 415-785-8414 6 October, 1988

To Whom it May Concern

1. Electric pedestriam street crossing buttons are often sounted on light poles near busy intersections. Many cities allow newspaper vending eachines to be chained to these light poles, creating an impossible barrier for people in wheelchairs. One such case in point is at the intersection of Sleepy Hollow and Tennyson in Hayward. This intersection is used heavily by people using Kaiser Hospital, many of whom use wheelchairs. I am forced to cross the street without benefit of the extra time afforded by the button because I cannot reach it.

The same problem obtains when these buttons are on poles where there is no curb ramp, such as the one I encountered this weekend in Sacramento. This one is located in a very busy intersection near the Capital Plaza Holiday Inn. Here several freeway off-ramps and on-ramps (from I-5) merge with heavily traveled city streets. I had to wait until I could attract the attention of other pedestrians to push the button for me.

- 2. The only wheelchair accessible restroom in the Alameda County Administration Building (122) Oak Street, Oakland) is located on the top (5th) floor. The minvator buttons are so high, many wheelchair users can reach only the lowest buttons. Thus, emergency trips to the restroom are virtually impossible.
- 3. During my last flight out of gastfrancisco Airport June 1988 Laught in the elevator because the buttons inside are too high.
- 4. There is a very real medical cure ramps to bear a warning if they constitute the enly way on or effect a sidewalk. It is totally unreasonable that a wheelchair user should have to waste an all too limited energy resource to circling any downtown city block merely to discover that there is no way to get off on the opposite side.
- 5. The State sponsored RIDES program which links potential car-poolers together mis still not wheelchair accessible. During the recently threatened need to find an alternative way to work if BART went on strike-ay choices were unacceptably meager. I felt that my employment was in real jeopardy.
- 6. The Service International Employees Union, Western Regional Women's Conference last weekend went on record last weekend as endorsing and strongly urging passage of the Americans with Disabilities Act of 1988 and all similar legislation.

I WISH TO REGISTER MY SUPPORT FOR THE AMERICANO WITH DISAbilities Act OF 1988 and urge you to pass THIS Act.

Discrimenation is obvious in so many subtle warp - the lack of euro cuts which forces individuals in wheelchairs to whe traffic lane's hather than the sidewalks. - The fact that homes are built with doorways into buthrooms too narrow for wheelchairs (and the builders / designess are unwilling to provide wide doorways as a matter of course) - Medicare saying you are not entitled to an electric wheelchair if you live with an able-bodied person - Entertainment facilities refusing to sell more than I ticket to a person using an electric wheelchair! The list goes on + on.

Satti Deurous 5698 So. Olarhe Lane Auroia, CO 80015 My name is Lynda Hanscom. I am chairperson of ADAPT of Ct. ADAPT stands for American Disabled for Accessible Fublic Transportation. I am also the Community Educator for the Disability Network of Eastern Ct., an Independent Living Center.

I have been disabled my entire life and I have dealt with discrimination my entire life. I am writing to ask for your support in passing the Americans with Disabilities Act of 1988. Discrimination is everywhere for people with disabilities. I'd like to share a few examples from my own experience.

I live in a small town 11 miles outside of Hartford. Before I worked at the Disability Network. I was a computer programmer at a major insurance company in Hartford for almost three years. Although there are frequent buses and several van pools in my area that go into the city. none of them are accessible. As a result. I spent thousands of dollars every year paying someone to drive me to and from work in my van. During the time I worked at this company (which. I might add. claimed to be an Equal Opportunity Employer), I asked over and over that the ladies room be made accessible. For years I was told they were having meetings to discuss the issue. In the meantime I was to continue to ask a co-worker to escort me. The final straw was when I found out. that despite excellent reviews and one of the highest outputs of work. I was the lowest baid programmer in my catagory.

Housing is another example. Finding an affordable apartment in Connecticut is difficult enough. Finding an affordable first-floor apartment that can meet my needs by simply adding a ramp is nearly impossible. After searching for months, I finally did find such an apartment. After doing a credit check and all, the owner called and we made an appointment to sign the lease. When I went to sign the lease, the owners said they had changed their minds about renting to me because I use a wheelchair and they felt this would increase their liability. I told them discrimination in Connecticut was against the law. I did not know at the time, and fortunetely niether did they, that single and two-family homes were exempt. In other words, legally they had every right to discriminate against me because I use a wheelchair. We agreed at the time that if I could prove they had no extra liability I could rent the apartment. I did prove this to them and I now live in that apartment.

My last example has to do with my son's school. My son is seven years old and does not have a disability. His school is two blocks from our home. The only entrance I can get into is the entrance to the gym. To get to the administrative offices, the nurse's office, or my son's classroom requires using the elevator. This would not be a problem except that you need a key to use the elevator. I contacted the principal of the school and then the superintendent to get a key. They both told me that they had no legal obligation to provide me with a key. I told

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them I wanted access to the school just like any other parent and I could not understand what the problem was. Their lawyer sent me a letter stating that for security reasons they could not allow me to have a key. It doesn't make any sense to me that able-bodied parents have access to their children but to give me access to my child is a security risk.

In closing. I repeat discrimination against persons with disabilities is an everyday occurance. The Americans with Disabilities Act is neccessary and long overdue.

Lynda Hanscom 21 Walnut St Marchestal, Ct 06040 203.643-4452 20823-1898 File Report - C. Reese complaint -3-

May 29, 1986

"Center for Special Populations"—something which Reese has never heard of within the department.

To provide some background, Reese stated that she had applied for acceptance into the Ph.D. program last year. She said that Camaione telephoned her during the cummer; and she came to the University in August 1985, as a graduate assistant. She received the department's memo dated August 16, 1985, to all graduate assistants. It outlined the general requirements of the position as well as her specific assignments. The latter were stated in the memo as, "ESLS 205, Fall, and assist Prof. Shivers in Therapeutic Rec. research." (See Attachment D.) [Reese stated that, according to Camaione, this memo was her "contract".]

Since swimming is physically beneficial to her, Reese stated, she tried on numerous occasions to participate in the Swimming for the Disabled classes which are offered in the department's Fitness for Life Program. She said, however, that Brundage Pool is inaccessible to her. She has a prosthetic hip with arthritic side-effects, and is unable to use either the steps (which are set into the pool wall) or the pool lift, since the latter uses a sling which could cause her hip to become dislocated. Since she walks with a cane, she is very fearful of falling as a result of slippery floors in the pool/showers area. (There are no non-skid mats there.) Reese said that when she would mention her frustration about not being able to swim, Shivers would tell her that her Ph.D. was the important thing, and that swimming was a "personal need". She said that at no time did he give her the impression that her failure to participate in swimming would cause her to be considered as deficient in her performance as a graduate assistant.

According to Reese, she had hoped to do some assisting in these swimming classes, as well as to participate as a student. She said that the graduate student who teaches those classes, Janet Ponichtera, also

File Report - C. Reese complaint -4-

May 29, 1986

shares an office with her. At the beginning of the academic year, Reese stated, Ponichtera appeared to be very enthusiastic about Reese's desire to take part in the Swimming for the Disabled classes. However, when she expressed her disappointment in finding the pool inaccessible, she said Ponichtera "took it personally" and became huffy. At one point, Reese said, she suggested to Ponichtera that perhaps a group of people who have various physical handicaps could go through the area to evaluate its accessibility. She said that Ponichtera "hit the ceiling", angrily telling Reese that she had checked it all out herself while seated in a wheelchair and felt sure that there were no problems. Ponichtera also told her that she didn't know why Reese was "so different" from other disabled people, who did not find the pool to be inaccessible.

Reese said that early in the Fall Semester, she sought assistance from Rita Pollack, Coordinator for Disabled Student Services. In October 1985, Pollack wrote to Prof. Camaione regarding the Brundage Pool accessibility. While not specifically naming Reese, the issues raised in Pollack's memo were those about which she had expressed concern--lack of privacy in the dressing area, slippery floors, and access into the pool. Pollack's memo also offered some possible solutions. (See Attachment E.) Reese said that nothing was done to address these issues. In March, 1986, she wrote to President John Casteen describing the problems of accessibility that she had encountered. She said that Camaione told her recently that Carol Wiggins, Vice President for Student Affairs and Services, and Rita Pollack had called him to say that dressing stalls were soon to be installed and to thank him for his cooperation in getting this done. He alluded to Reese that it "makes a difference when the President [gets involved]". (Reese said that, while stalls will certainly be welcomed, the issue of the slippery floor has yet to be addressed.)

**Docume** 

# The Jail At Mansfield

will must be believed that the federal magistrate has done a thorough study of the needs of the state Department of Corrections and the safety of the clients at the Mansfield Training School before granting the state permission to house 350 prisoners on the MTS grounds.

The magistrate has ruled the Department of Corrections can occupy Dearden Hall in September. The building will house drunk driving offenders. Another three buildings, Lions, Campbell and Bennet, will be used later as the Department of Mental Retardation transfers a number of its clients into community homes and programs. The official, who is in charge of the deinstitutionalization of MTS, has approved several safeguards, including a buffer zone, to assure the isolation of the jail facilities from the training school. He also approved a jail plan which

completely separates services such as food preparation and the laundry facilities.

An important factor easily visible in his decision is the fact that Route 44 will separate the jail buildings from the some 200 clients who will remain at the school. There are also other buildings between the four to be used by the Department of Corrections and the roadway. Additionally, the jail will also be given a name to distinguish it from MTS.

The magistrate didn't make his decision from behind a desk. He walked the grounds of the MTS and checked the buildings to be used as a jails, the proposed buffer zone and the dividing line between the two facilities.

The University of Connecticut has been offered some of the buildings being abandoned by the DMR. Exact plans have yet to be announced

# Conn handicap parking spaces of state-required width

the University of Connecticut Tohn Casteen are narrower than required by ... He is seeking a meeting the ground work for a suc-state statutes, and have between university and town cessful appeal of the parking become a matter of concern to officials to improve the situaticket is laid. ansMansfield Town Council a tion was trained to a member of the town receives a certain

masset, corrector of occomes campus and found they fell statewide, to provide proper public safety division. "But it's short of the 15-foot minimum parking space for handicapped taking place over a period of width required by statute. people. "It is my sincere hope that statutory specifications of the 12-foot space for the car and an state."

Statutory specifications of the 12-foot space for the car and an state. "It is my sincere hope that we can bring all interested additional three-foot wide parties together and improve conditions on campus for the handicapped." Martin concapped spaces in other parts of raddo222 handicapped slot. The

By BARBARA JORDAN ability of law enforcement of-Staff Writer ficials to successfully cite STORRS A number of and/or discourage violators," handicapped parking places at Martin wrote UConn President

member Martin said he has been revenue from parking tickets, UConn officials know some looking into the adequacy of including all those issued on spaces are too narrow, but say .... handicapped parking all over the university campus. git will take some time to stown since last winter. Before Martin said he resorted to correct the situation. writing his letter to Casteen, he letter writing because there I know we are upgrading measured a number of handi- doesn't seem to be any urgency these spaces," said William capped parking slots on at UConn, in town, or even Massett, director of UConn's campus and found they fell statewide, to provide proper

non-handicapped person is ticketed for parking his or her car illegally in one of the specially designated slots and the slot is not up to code, then

Case 5:10-cv-02794-CLS Document 21-1 Filed 06/10/11 Page 27 of 109

votejust.2 votejust

A VOTE FOR JUSTICE.

I URGE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN, LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

I FURTHERMORE URGE THE ESTABLISHMENT OF THOSE BASIC SERVICES AND HUMAN SUPPORT SYSTEMS NECESSARY TO MAKE RIGHTS REAL IN EVERY DAY LIFE, AND WHICH WILL ENABLE ALL PEOPLE WITH DISABILITIES TO ACHIEVE THEIR FULL POTENTIAL FOR INDEPENDENCE, PRODUCTIVITY AND QUALITY OF LIFE IN THE MAINSTREAM OF SOCIETY.

I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE, WITH DISABILITIES:

1 andicas address: Bus - 10/0 N. My um\_ Wilmington, De 19808 308-658-4443 302-656-1H46

Case 5:10-cv-02794-CLS Document 21-1 Filed 06/10/11 Page 28 of 109

Custie's Place, Inc.

STUDIO - ORIGINALS BY CUSTIE 1010 N. UNION STREET P.O. BOX 5297 WILMINGTON, DELAWARE 19808 (302) 658-4445

#### VOTING DISCRIMINATION

Private enterprise may do as it chooses. If a building is not accessible to me, I shall do me business elsewhere.

Viewing life as a taxpayer, tax supported public enterprises must be accessible to all. Most distressing, to me, has been the experience of voting.

Prior to the last general election, recalling previous experience, I phoned the election board in response to a news item indicating that disabled persons could be re-assigned, if necessary, to more accessible voting locations. The comment thrown out to me was, "yes, you may or may not be changed, and we can't tell you exactly where - it may be over thirty miles away. Are you familiar with back roads?". I indicated that I did not do well driving more than 20 miles at a time, and I was then told of evening voting hours at the election board prior to election day.

I rejected the latter due to parking problems (spaces inadequate for my wheelchair equipped van) and incidents of evening intercity crime.

Determined to vate, I opted for my assigned polling place. Listed as he handicapped ascessible, it has a ramp one building story high and too steep for my electric chair. There is also a special handicapped entrance (unmarked) going directly to the voting area after one navigates a wheelchair upoa step. Impossible.

I chose the easy way - "walking" with two cames up 8 steep stone steps (taking 30 min) and "walking to the machine (25 min.) Holding on to machine, I beat on the levers with a came to move them. Getting back to my van was not any easier.

This past summer school board elections were held in a different location described as handicapped accessible. Cheerfully, I followed paper signs around the parking lot to the special entrance. The depressed side walk was



### Custie's Place, Inc.

STUDIO - ORIGINALS BY CUSTIE 1010 N. UNION STREET P.O. BOX 5297 WILMINGTON, DELAWARE 19808 (302) 658-4445

broken-up, so I crawled out of my chair and spent 20 min. getting to the solid area. I approached the entrance to find the doors not properly balanced and a lack of strength to open them. By continual pulling with my chair in reverse for another 20 min., I opened a door. Once inside, I faced a board laid over 8 steps - impossible to navigate. I ended up crawling with arms and dragging legs while trying to pull chair up the ramp. After an exhausting 45 min, I rested before trying trying the next set of doors with the same difficulty as the first except due to lack of space, I now had to keep chair from going back down the ramp. Beating on the door did not bring help.

Once on the main floor, signs pointed to the voting area at the other end of the building. Arriving at the destination extremely weak and apparently looking as bad, several people came rushing to me and said I should have come in first and gotten someone to help me with my chair. At this point, I was uncertain as to who had brain damage.

At last, I voted with the aid of my canes. How wonderful to exercise this important act.

My exit pattern was the same except the descent was faster on the ramp, and the wall at the bottom firm enough to resist the crash.

Absentee ballot? No: Why spend more tax money when I am able to vote in a normal manner. I run a business, shop in store: and engage in volunteer work. Why can't I vote without barriers?

I plan to vote again this November. I shall take the entire day off from work and probably a week to recover.

My complaint is two-fold:

- 1. Why publish lies about accessibility?
- 2. Why should I be barred from exercising one of the most important rights that this country offers. Is my tax money only for those with perfect health? If so,let

3



(302) 658-4445

the courts rule that all those with the slightest physical problem be excluded from voting, paying taxes, and living. Let's at least be honest.

Respectfully submitted,

Many Custes Strangler

Mary Custis Straughn

The public court building downtown wilmington has access for wheelchairs, but the people working there can not tell you where it is by phone. There are a few handicapped parking spaces but most of the time. They are occupied by police cars.

Horjudger cars.

Derviere The Muller-Pouvell

P.S. my disability was caused by polio ex the age of 3. I Now use Crutches x

Case 5:10-cv-02794-CLS Document 21013 Filed 06/10/11 Page 32 of 109

votejust.2 votejust

A VOTE FOR JUSTICE.

J URGE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN, LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

I FURTHERMORE URGE THE ESTABLISHMENT OF THOSE BASIC SERVICES AND HUMAN SUPPORT SYSTEMS NECESSARY TO MAKE RIGHTS REAL IN EVERY DAY LIFE, AND WHICH WILL ENABLE ALL PEOPLE WITH DISABILITIES TO ACHIEVE THEIR FULL POTENTIAL FOR INDEPENDENCE, PRODUCTIVITY AND QUALITY OF LIFE IN THE MAINSTREAM OF SOCIETY.

I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

O unlessability to public below. nampo are Leten provided to a
Device of steps.

Di Handi-capparking 1/4 of the
time I have noticed that Courty
and state police park in these
opots,

signed Sulter R. Patterson

address: 207 James Pl.

Meurable, De 19750

tel: 302-328-0024

Post Polio Synda

Case 5:10-cv-02794-CLS Document 21-1 Filed 06/10/114 Page 33 of 109

A VOTE FOR JUSTICE.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

I - Public access - I lim on the corner of
Mcally & young. My daughtings into
Worliki to the beach almost every weekerd.
We have to take a side street into Working
because Mcally does not have where
Chair ramps. The side street we take
Chair ramps. The side street we take
doesn't have sedwolks so we travel
doesn't have sedwolks so we travel
an the street. Not very safe. In in
a wheelitair.

## - Services - Since October 1987 I have
had with, my HMSP Medical a wheelchair

signed John Bosserdet

address: 2039 Young 5t, #211

Aprolulu, #1-7656

tel: (808) 941-7656

votejust.2 votejust

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

- 1. Not all mhelchan stacks in restrooms fit my chain, so that il have to use the restroom of the door open.
- 2. Hot are public homerces parking stacks are much enough for my mhulchair to come out on the sier of the car
- 3. Not all curbs on public Streets are cut, and have ramps.

  signed Gullette Passon

address:

+ 307 HONOLULU HI

tel:

947.9532

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A VOTE FOR JUSTICE.

I URGE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN, LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF EFFECTIVELY PROTECT ALL PERSONS WITH WHICH WILL DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

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HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

I recently used a public restroom at a state Park. There was a hardicapped stall available, but was inaccessible adrain in the floor was depressed so low in the floor, reaching the handicapped stall was impossible because a wheelchair would either have tipped over or gotten stuck in the draw. The passageway to the stall was exactly one. wheelshair in width ills absence of curb cut-outs in Chinatour make shopping there a real problem if you're in a wheelchair.

address: 104 B | St Honolulu, Hawaii 96818-4901

1 Education

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A VOTE FOR JUSTICE.

I URGE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN, LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

allow our first person in a wheel chair to attend regular classes. This was 3 year ? ago! we still do not have electric doors as restrooms in every building that are accessable to a handicapped person.

signed Sandra Russo-mampa High School hamiti Coordinato address: 203 Jake Sowell mampa, 21.83654

tel:



A week in my life.

Monday (and all days). I have to take a longer route returning from work since there is no curb cut on one of the street corners I cross.

Tuesday. I had to struggle in a motel room that was designated "accessible" but was not at all accessible for wheelchairs.

Wednesday. My bus was 1½ hours late, making me late for a scheduled hairstyling appointment. I also had to ask a friend to drive me to the appointment and back home. I had made the bus appointment 2 days in advance. Ironically, that same day I attended a transportation meeting where the manager of the local paratransit system said calling 2 days in advanced guaranteed a ride.

Thursday. I was unable to swim in my apartment complex's pool as it is inaccessible.

Friday. I had to take an out-of-the way route to get to a restaurant since there are no sidewalks and no curb cuts.

Saturday. I had to ask my friend to pick up my groceries since there is no bus service on the weekends.

Sunday. I am unable to go shopping, church, or any other activity outside my home due to no bus service.

Sincerely,

Pam Heavens

2361 Glenwood Green Drive

Apartment 203

Joliet, Illinois 60435

1 Est Congressional District Congressman Chirles Hayes

Hear Congressman Abyes, I am an american with a mobility desibility from Polio. and suffer daily with dis crimination, in housing, finding accessible restourants, the curb cuts, the inaccessible workrooms. Hotels you encounter with revolvingdoors, you can't onter.

inaccessible for wheel chaire, so you and

can attend PTA meetings.

Buses which are inaccessible for travel from city to city, for persons in electric scooters. I encourage juic to consider americans with Disabilities act.

Thank you in advance Gloria Washington # 1608 4800 S. Lake Park # 1608 Chiesgo, Illinois 60615

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A VOTE FOR JUSTICE.

I URCE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUFFORT AND TO SIGN, LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISAPILITIES:

a lack of curb cuts in the neighborhoods.

Handicapped parking spaces are not available in older shapping areas (ashland and 47th Street).

signed Lynn Sampson, gr.

eddress: 435 ( L. Emerald

Chicago, Oll 60609

tel: 285-0399

00612

There are a lot ob cut Cuts bothy are mono so tent and not lifet we if there is a cut to get to the cut cit we have by teletimely in effective or too expensive.

Attendant are appearing for his DISAbleD, as long as you are poor or going to school. If A DISabled person is gainfully empt yed the attendant are an [e. a red

BunDan.

Juanieal turk

and recorded the first first the contract of t

another problem is that our city how put in some cub cuts in the downtown area, but the construction is not consistent & some our not insade by those in whethous, especially electric wheelchairs, like my husband & I was. There are some areas where there is a lub cut at one and of the sideweek but not at the other and. One their need to turn award & go out into the street.

inefperous, but effective, isomara if one inexperous, but effective, isomara if one has a progressive disability. I have life insurance there a freeze employment but it is not known of all arm not allowed to increase may not + coverage. Our Health increased will bry new equipment but will not assist us in maintaining the equipment that we have + must very by it is may to the fif a broken by, why not a broken by whileheir my diego.

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Personnel and privacy laws prevent him from identifying the dismissed candidate publicly or discussing the circumstances surrounding the man's situation, Furnas said.

But trooper-trainees can be dropped from the 17-week class at the Indiana Law Enforcement Academy at Plainfield at any

candidates for the state po-psychological tests. The state po-psychological tests the state po-psychological tests. The state po-psychological tests the state po-psychological tests the state po-psychological tests. nowing process, and Furnas noted that about 1,500 candidates applied for the 60 openings in the current recruit class.

The 1,500 candidates were given a screening test that narrowed the field to 1,100. Crimi-

mended against letting him con-process, after the polygraph

for them to assume because they do that kind of task with our promotions and the filling of our non-police positions," Furnas

According to information obtained by The Star, the candidate's file but did last week that sta dropped from the cess. That recom later overruled. was not sure yet

"I assumed the far, that everyth der," Furnas said

★ Continued f time," he said Mo

"But, even the slime like this n doing this sort o further emphasize a strong task forc get these people p

Scott Count plagued by an i rate of arson fire several years.

The latest inc July 18 when M find one of his th ing from his dri two others ablaze found in an isolai while later, also t

While two of h Cadillacs - we Martin was ab Toyota Land C briefly. It has sin but Martin still ta faction in being for a day or two.

"I put plastic so I could sit in some paint and on the sides. It 1 my 'one-finger sa ple who did this.

Evans and Jo were arrested la ter they allegedly Scottsburg gasoli out paying for th pumped.

A subsequent auto uncovered longing to Marti: stolen from the ment of one of h

Despite the e Evans nor John ing with investig

And that's fr tin, who wants three of his car duced to burned

"That's forer right now." he : able to rest ur this happened."



STAR STAFF PHOTO / FRANK ESPICH

Stephen Olson, Indianapolis, voices a complaint during a forum at which handicapped people could speak out about the discrimination they have faced.

# Disabled

#### \* Continued from Page 1

Stricken with severe headaches, dizziness and nausea, Wright said an area hospital that employs her now wants to be rid of her although her symptoms are controlled with medication.

Marchelle Hunt, 37, Indianapolis, lost her job as a junior accountant when she was forced to use a freight elevator with heavy metal doors to get to her second-floor office.

The effort depleted herstrength, and she was forced to leave despite a good work record. "Being able to keep the job is a

primary concern." Hunt said from her wheelchair.

An Indianapolis college student spoke of the problems he encountered trying to earn an advanced degree.

David Hornik said his 3.87 grade point average dropped when he was denied the services of a note taker because he complained too often.

"We don't need favors: we just need fair treatment," Hornik said. "Would any of you want to wear a sign around your neck saying what's wrong with you?"

Dart said he was optimistic about passage of the disabilities act although Congress might be in session for only a few more months.

Bill Raney, a 42-year-old from Anderson, was less optimistic about the chances for a sweeping anti-discrimination measure.

'It all boils down to one thing - how much will it cost? I'm all in favor of this, but if it's not practical it's not going to work. It's all politics.'

Raney, who has been in a wheelchair for 12 years, tried three times last year to testify before state legislative commit-

And three times, he was thwarted by a narrow set of Statehouse stairs, the only router to the small hearing room.

But Dart said the forums on disability discrimination were opportunities to make the nation listen.

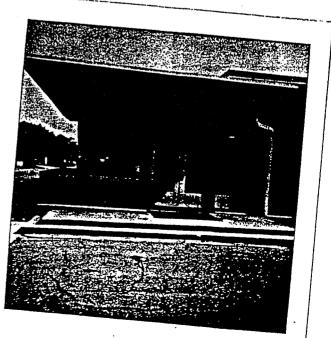
"We've got to create a tidal wave of advocacy. . . . Only together, shall we overcome.'

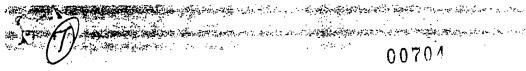
: levels before d June leneral 23 Darl

00653

I would like to vote again, I have not been white, I own my home I work a 40 ha wee the carely I Do Pay tox, I have gore thrusce they expect me to vale at the Pleas observe it Pleas

Nome Mr. Lindle L Mareron 2423 Vine St. Stir Castle, Inhana 47362 317-5-29-2906





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KU-2(1)

TO: Justin Dart, Chairperson

National Task Force on the Rights and Empowerment Of Americans with

Disabilities

FROM: Jeffery Paul Drake 9205 Santa Fe Lane

66212 Overland Park, Kansas

(913) 381-4650

Disability: Multiple Sclerosis, diagnosed 4/81

SUBJECT: Testimony, Americans With Disabilities Act Forum

7/14/88, Holiday Inn/KCI Airport

The following incident occurred an March 13, 1988 at Kemper Arena located in Kansas City, Missouri.

My family and I attended a Comets indoor soccer game with a group from my son's day care center. I was using my wheelchair and was palced in a partially glass enclosed suite designated as "handicapped accessible". This suite was located several sections away from my family and group. When I arrived I was positioned in the corner farthest from the only door in the suite. Shortly before the start of the game several attendants from a local care center arrived with approximately eleven (11) patients. The patients were, for the most part, seated in wheelchairs. However, one patient was prone on a gurney.

The room was not very large, approximately 6' wide by 20' long, and this many people caused a dangerous over crowding situation. It was not possible for me to exit the suite in order to use the restroom. Needless to say, egress during an emergency would have been impossible.

When I inquired about the over crowding I discovered that the arena had several similar suites but these were closed. The reason for the closure was to accommodate several group birthday parties sponsered by the Comets. I was told that these suites were ideal for the group parties due to location and space available for tables and chairs. Had all suites been available the over crowding would not have been occurred.

On March 14, 1988 I contacted the Office Of Mayor in Kansas City, Missouri

The state of the s

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and spoke to the liasion who deals with issues concerning the disabled in the city. Upon presenting my complaint I was told that the City had no authority to correct this situation since the event was sponsored by and the responsibility of the Kansas City Comets. This even though the building is owned by the City.

To date this practice continues as of the date of my testimony.

Sincerely

i Pirita

Jeffery Drake

00711

Ken Duncan 2116 Cherokee Parkway Louisville, Ky. 40204

My name is James Kenneth Duncan, my neck was broken sixteen (i6) years ago at the C. 5-6 level I have a disability and I use an electric wheelchair as a tool for freedom and independence. Compared to friends and other people with disabilities I have been very lucky (if lucky can be used to discribe anyone who has been discriminated against), the discrimination I have faced is the kind of discrimination those of us with disabilities face everyday.

To attend a class at the University of Kentucky I was forced to use a loading ramp, to get in and out of a building, whose grade was so steep that someone had to hold on to the back of my chair so I could safely go down it and someone to push me up the ramp after class because my electric chair would not pull it. Once inside someone had to unlock an elevator usually with garbage in it, so I could get to class. At the University of Louisville a professor did not like the accessible classroom we were assigned, so he had my classmates carry me up three flights of stairs to a classroom he liked, this was not only dangerous but humiliating. During a fire drill I was carried down stairs because the only ramp was on the other side of the building. At a movie theater in E-town I was put in a small office or I could not watch the show, at restaurants in Louisville I have been moved back into dark corners and while shopping with friends I have been ignored or treated like, beause I have any disability, I must have a speach, hearing and mental disability. Then of course usually I am forced to ride on busy streets because there are no curbouts or the curbouts are not up to code.

There is acessible public housing people with physical disabilities cannot rent because "able bodied" people are renting them or they are not on an accessible fixed bus route, of course many of these so called accessible apartments are not up to code. Finally being treated as less than equal or human is the worst discrimination.

Solutions - courts accept we are covered under the fourteenth amendment, make public transit and common carriers provide accessibility that is not unequal, demeaning or humiliating. Build adaptable housing, both public and private, with adaptable public housing prioritized for people with physical disabilities and recognize us as people with disabilities, respect our abilities and don't put up barriers to our independence.

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A VOTE FOR JUSTICE.

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I URCE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN, LEGISLATION SUCE AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

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1 HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOFLE WITH DISABILITIES:

I have many friends in wheelehairs. Just yesterday I was walking with a friend on downtown consulte streets, and states several times, the lack of curb cuts prevaled in from crossing, so we would have to WALIK back a block, use the original curb out that and allowed up on the sidewalk and contine travelling on the body streets. There are No alternatives to third dangerous practice.

There been consistently with Friends that can make it in a bldg., but Then con't use the restrooms, or con't fit through certain doorways. Or maybe there's no elevator at all, all The neeting's on the 3rd floor.

I was looking for a place to hold a wedding M cytion, and the effort to find an ACCESSIBLE hall was incredible!! Timely found a hotel, but the recommon were only garbally Satisfactory Conia Separate from from the reception room).

Buses which are syrocal to be accessible are often multimotoring or divers one introvided in their close. Friend offen Court meet me at night because paratronoit is full or doesn't than that late.

eddress: 110 W. Ormsty #1.

Louisville Ky 40203

TEI: (502) 636-1548

A VOTE FOR JUSTICE.

I URGE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN, LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOFLE WITH DISABILITIES:

The major problem I have experienced of from the persons with disabilities is the fublim of transportation mass transit is not accessible & para transit fytems are overlanded. I problem of wheel chair accessibility ranges, Curb cuts + bathrooms in . It businesses av not available to unfortunately a constant battle to educate the general public of the problems Lowerte. - gined subtle of in a general body
him the Acote for the general public to access to
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The lack of awareness on the part of Coole Faforcements of engagement reparating acceptibility.

O Ramps leading onto sidewalk with a 2"

Vertical lip to "hop" to get onto Ramp. I have a fusion in my neck that became aetheritic after surgery. The jarring to make the 2" hop, is pain ful and irritates the aetheritis.

3 Restaurants that display "accessibility", however, the only poretion of their establishment that is accessible is the Smoking Section of Lack of inforcement of handingped Papping Space signed Emine B. Spooner is a great inconvenience

Eunice B. SPOONER

RFD#1 Box 3720 Webb Road

Watceville, ME 14901

CO874

2. Douglas Weaver is not historically responsible for the inaccessibility and lack of Stadium seating; the situation has existed since the construction of the Stadium during the 1930's. Nor did the Fact-Finders conclude that Douglas Weaver "willfully discriminated" against handicappers in this regard, as the Complainants allege. The Fact-Finders defined "willfully" in this context as purposeful intent to discriminate. However, the fact-finders did conclude that the University has a commitment to provide reasonable accommodation to members of the University community, in this case, to all students.

Failure to do so is de facto discrimination. In this regard, the Fact-Finders find Douglas Weaver and the Department of Intercollegiate. Athletics neglectful of continuing requests received from handicappers for access, reasonable seating, both in number and quality, and accommodations.

3. The Chairperson of the Fact-Finding Committee consulted with Mr. Frederick Dearborn, Technical Assistance Coordinator, U.S. Department of Education, Office of Civil Rights, Chicago, with regard to the applicability of Section 504 of The Federal Rehabilitation Act of 1973, Subpart C, Program Accessibility, which Claimants Caro and Martell cited in support of their allegations. While the ADJB usually does not attempt to render interpretation of Federal law, pursuant to Subpart 84.7 of that Act, the ADJB has been authorized to carry forth the University's responsibility to provide due process regarding complaints alleging any action prohibited under such Federal regulations. Mr. Dearborn advised that while the University did not have any legal responsibility in programs, activities, or buildings not receiving Federal

00968

Other honeless with disabilities feel forced uto living in nursing hones while they wait for scarce Section 8 or other subsidired housing to become available. I assert that living in a nursing home for no better reason than the lack of affordable, accessible howing is not only being homeless — but being uncarcerated for being homeless.

The second broost important basic usua is accessible transportation. At a recent neeting to discuss the issues which came out of our Pisable, Citizen's Concern's Survey. one you commented, "Living in affordable, accessible housing without accessible transportation is like being held under house arrest,

We in Ann Anbor appland all of your efforts and the stand you have taken. We will be holding a meeting similar to this and will be encouraging the writing of discrimination diaries and will coordinate their collections and distribution. We fully support the APA, Michigan H.B. 5250 and the Fair Howing Act. Thank you.

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A VOTE FOR JUSTICE.

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DISCRIMINATION AGAINST PEOPLE WITH DISAPILITIES:

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Lam the parent of a Yular old who is handicapper

Lam work for Mississppi Parent advocacy Center.

Lall also work for Mississppi Parent advocacy Center.

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the problem I have had is so many their is

not all be bright on the street corners in most places

mo ramps on the street corners in most places

The ramps are most accessful to the handicapped

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to students can get to them. I have be

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signed Branda Lilla address: 3341 Limorust Or. Jackson, V.M. 39216

tei: 372-9452 or 922-3210

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I URCE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUFFCRT AND TO SIGN, LEGISLATION SUCE AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOFLE WITH DISABILITIES:

There are MANY public Buildings

That are NOT BARRIER FREE,

HAVE NO CURB CUTS, No ACCESSABLE

BATHROOMS, etc.

signed Parally quink
address: 1015 Wycomb
Florissant Mo
tei: 63033

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This is a capy of a heter Seat Federal Which include Mt Congress representant

M+-47

Wayne C. Patterson 404 5th St. S.W. Great Falls, MT 59404 June 9, 1988

Dear Sir:

For the past seven years I have been confined to a wheelchair and I have had to deal with issues related to being disabled . Since my disability I have completed a rehabilitation program that included a college degree and I am now presently employed as a state employee who was hired not on his disability but on his abilities. . I have felt that the past seven years have been times of difficulty and I have overcome many obstacles that involved inaccessibility to the disabled. I ranginto an obstacle that I have not encountered in the seven years and something that I have taken for granted and that was the right to vote at an accessible pole site. In the past the poling place within my district.#39 has been totally inaccessible to wheelchairs, that being the Performing Art Center owned by the City of Great Falls and a poling place operated by the County of Cascade and the State of Montana. I had, in the past, been told that I could vote on an absentee basis at the county court house and have done so when various voting sessions were presented. This time I was not allowed to vote at the court house and was told that I had to go to the Performing Arts Center because that is in my voting district which is still totally unaccessible to wheelchairs.

Because voting is a right in this country I felt very discriminated against by being told that I had to vote at an inaccessible poling place and I do feel it is my right as a citizen who does vote in this country; to demand that if I am required to vote in a particular poling site that it be totally accessible to not only myself but to other disabled Americans.

I feel so strongly about this issue that I have sent copies of this letter to various city, county and state and federal officials with the hope that by Movember, I will no longer have to be discriminated against and treated as a second class citizen who has its mit out on the street and fill out a voting form so I can fulfill my constitutional right to vote.

Sincernly.

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Wayne C. Patterson . 53 Very while, disabled perce

J URGE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN, LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

Inadequate public transportation. Al streets do not have curb cuts. Ramps or stopes for wheelchairs are put in places that are not convenient (in shopping center greas). Handicapped parking is put in the middle of a shopping center lot + not in Front of the stores (Lebel Alaza) Lasting Bars should be on both sides in public restrooms address: 3565 Calvert Court Las Vegas, NV 89/2/ rest rooms 796-4879 hm 739-3397 wt. (over)

(17) Case 5:10-cv-02794-CLS Decument 21-1. 6 (e) 50/10/11. Page 59 of 109W V - 41

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A VOTE FOR JUSTICE.

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Meeting refused to expand bus router and services for the dissible based on economic reasons. Sole also witnessed a disable co-worker having deficulty crossing the street because of the lake of accomodation of pedewalles and crosswalles for disable or wheeleshoir indeviduals.

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W. NV. 89121.

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Case 5:10-cv-02794-CLS Document 21-1 Filed 06/10/11 Page 60 of 109

Shirley Frederick 61 Franklin Avenue Hawthorne, N. J. 07506 427-4145

Dear Mayor Graves;

Enclosed is a copy of the letter I sent to the Social Security Office on Van Houten Street in Paterson.

I particularly wish to draw your attention to the references to the curb-cuts. Both the ones that were not there, and the problem I found with the one that was.

Since other people who use wheelchairs also have to go to that particular office it seems to me that it would be a kindness for the City of Paterson to make sure that they can at least reach the building.

The curb-cut I did encounter ended a couple of inches above the roadway. Had I tried to go down that cut my back would have been severely jarred causing severe pain.

What I do not understand is why a curb-cut should end up in the air and a driveway goes down to the roadway. It is hard to believe that there is more consideration for cars than people, but it certainly looks that way.

I will appreciate your looking into this problem. As Mayor of Paterson I believe that you can make sure these problems are corrected. I understand that you are a very caring man so I am sure you will want to be sure that corrections are made.

Where curb-cuts end too high it should be a simple matter to make a small macadam rise to meet, and go across, the end of the concrete curb-cut.

Where curb-cuts do not exist, as next to the parking garage on Van Houten Street, one should definately be installed so that people to not have to wheel out in the street as I had to do. This is dangerous and potentially life threatening.

I thank you for your attention to this matter.

Sincerely

Shirlev/Frederick

- 8. I went to two separate restaurants, one you had to sit at the bar because all the <u>main</u> seating was upstairs, not to mention the restrooms! The second one we had to access the dining room via the kitchen. The waiter then put a straw in my husband's drink without asking first.
- 9. An organization for people with disabilities was holding a bowlathon to raise money for people with disabilities, however the bowling alley was inaccessible when one of the participants who is disabled mentioned the problem, they said we could bowl <u>separately</u> in an accessible alley.
- 10. I went to a workshop and needed to use the phone but it was too high to reach. During my lunch break I discovered that lunch was inaccessible and I had to ask for assistance. As a result of this inconvenience I had to have a different menu from what I had previously selected which was not on my special diet.
- 11. When shopping I find it very difficult to access the merchandise and fitting rooms. As a result I am forced to bring clothes home and bring them back if they don't fit.
- 12. While in Albany visiting our state legislators we had to wait 45 minutes to access an elevator which ended up being a freight elevator not meant for people.
- 13. I sat on a housing committee and had to constantly remind members to pick accessible locations to meet.

Mrs. Debbie Bonomo

244-1 Community Manor Drive

Rochester, NY 14623

Just last summer I tried to attend the openning concert in a summer festival. I found all the handicapped parking spots at the main entrance covered for preferred patrons. The lot I was sent to did access a nice level entrance and two rows of seats in the auditorium, but there was no way to get to the box office if I had needed tickets. The Assistant Director of the festival thought they were in compliance with all applicable laws and would do nothing. Fortunately the Director of the facility did not agree and stopped the covering of Handicapped parking spots at the main entrance. This episode was clearly an attempt to segregate disabled in preference of special patrons.

The list goes on. In my own village, the public meetings are held in a second floor meeting room with only stairs for access and the local post office is not ramped, handicapped must ring a bell at the back door for service. A large number of the voting sites in this county are not fully accessible.

Again many thanks for cosponsoring this bill.

Sincerely.

Suzanne Legge

Hello:

Thank you for the opportunity to speak about the day to day discrimination that occurs to the more than 35 million Americans who are disabled. Because we, as persons with disabilities deal with so much discrimination on a daily basis, we often ignore it or forget about it. If I dealt with every act of discrimination I encountered on a daily basis, I would be unable to function. I would feel buried under an avalanche of injustice.

When I moved to the Capital District a year and a half ago, the first thing I had to deal with was where to live. All I wanted was a small affordable one bedroom that was rampable so I could get the wheelchair in the front door. I don't need a totally accessible apartment like many people who use wheelchairs. I continued to deal look for a year and ended up with an nice, affordable one bedroom in Schenectady that is up a flight of stairs. That's not what I wanted, but I refuse to pay half my salary for an accessible apartment. People with disabilities need a place to live that is affordable. When I'm willing and able to build a ramp, usually building code prohibits it. I understand that many times building a ramp is unfeasible, but other times when building a ramp is feasible, code prohibits it. There must be better policies that allow building of ramps where necessary.

Curb cuts, or I should say the lack of curb cuts is another issue that the Capital District needs to work on. Many of the curb cuts that do exist are not built correctly and therefore are difficult to negotiate. Many sidewalks are rebuilt and curb cuts forgotten. As far as I know no municipality in this area has a "curb cut program", that is a program which designates so many curbs a year to be knocked down and the community chooses which curbs are most important.

"Handicapped parking" needs to be enforced at all times in all places. I get very tired of going someplace and finding others without proper insignia parking in a designated spot. Public awareness campaigns and using people with disabilities as parking ticketers are two excellent ways of changing these behaviors.

Cities, towns, and counties must encourage businesses to become accessible. I love to dance and looked for was an accessible place to listen to live music and dance. I have continued to look for that place and must assume no place exists; if it does, I can't find it.

Wheelchair access is a continual frustration. I enjoy walking around exploring stores and shops. In this area that is almost impossible. Although it is a slight exaggeration, the only accessible stores are shopping malls. I realize this is an old area with many old buildings, but at least a guarter of the inaccessible only have one step. One step should be easy to ramp.

Sase 5:10-cv-02794-CLS Document 21-1 Piled 06/10/11 Page 64 of 109

Good afternoon Mr. Dart. My name is Dr. Charles Bullock and I am speaking this afternoon on behalf of persons with disabilities about discrimination in recreation.

In legislation and oversight hearings recreation is often not included explicitly because it is assumed to be not as important as many other areas in our work-oriented society. Almost anyone would testify however, to the importance, no the essentialness, of recreation and leisure their lives. It is during recreation and leisure pursuits that self-worth is affirmed and reaffirmed, that families function as cohesive units, that minds and bodies are rejuvenated and revitalized. It is through involvement in freely chosen recreation, that social relationships are initiated and cemented. If any of us did not have access to these opportunities, we would feel less fulfilled as members of the world in which we live.

Yet, many persons with disabilities do not have access to a wide range of opportunities. The discrimination in this case is subtle yet nonetheless present. The discrimination to which I refer is discrimination caused by separate, special recreation programs. No doubt such "special population" programs were begun to provide more recreation services to persons with disabilities. Yet, over time they have limited opportunities and have caused even more discrimination.

For example, in a public parks and recreation program, when a person who is visually impaired asked to be part of their regular programs, he was told that there were "blind programs" and that he should go there. In another public facility when staff were encouraged to update their advertising to be more inclusive of the propriet and to be prepared to serve

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signed liana Facinary

address: 310-10454.5.W.

Jamestown, 71 & 58401

tel:

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Bromand n. 2
tel:

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A VOTE FOR JUSTICE.

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signed Jack Heyne

address: 409. W. Blad

Bismore DID.

tel: 701-224-0451

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LAKE REGION Humen SELVICES

Humy 2 WEST

tel: DEVICE LAKE, ND 58301

701-662-7581

Some specific incidents of discrimination I have suffered are as follows:

- 1) I have always had difficulty finding a job, despite my academic honors, perseverence, conscientiousness, and ability to work more than full-time. I gnerally have to submit more than 100 resumes before I can locate a job. Hospitals are the only work sites which are routinely wheelchair-accessible and my opportunities in colleges and universities, where I would prefer to work, are restricted by lack of access. I have also been discriminated against by hiring committees who feel that my professional interests in psychosocial aspects of disabilities somehow make me unsuitable for working with a non-disabled clientele, as if the psychological functioning of disabled and nondisabled individuals were completely different.
- 2) While living in federally funded housing in Carbondale, IL in the early 1980's, I was told that I was restricted to parking only in handicapped parking spaces, even if other parking spots were closer to my apartment. I pressed charges successfully against the housing project, and the ruling was reversed, but not before the manager had alleged that I was "too handicapped" to live in the modified housing if I could not walk from the more distant parking.
- 3) The post office in Richmond, IN, has  $\underline{9}$  tables at standing height, but none at wheelchair height, and when requested to put one in, they claimed they had "no room"! They also refused to put chairs in the lobby for the partially mobile, claiming lack of space and requirements to nail the chairs down!
- 4) I am essentially barred from New York City, although I frequently visit family in the suburbs, by municipal laws which restrict handicapped parking to those who live or work in the City. Public transit is largely inaccessible, and if I cannot park my car, I have no way to get around the City.
- 5) While teaching at Earlham College in Richmond, IN, I was ostracized because of my protest of the College's lack of affirmative action for the disabled and lack of access. I was directly told by the academic dean that "Those people (the disabled) should go elsewhere." Campus elevators were locked.
- 6) My community library is inaccessible. Doctors in Richmond, IN, routinely refused to make their offices accessible.
- 7) I could not get handicapped parking privileges in Illinois, although seriously mobility-handicapped, because I did not at that time meet their very limited criteria of eligibility: wheelchair or crutch user, amputee, or complete loss of use of limb.
- 8) As a current staff psychologist at the Cleveland VA Medical Ctr., I am shocked by the lack of access in a federal facility. The only modified restrooms are 5 floors down from my office, there is a serious lack of signage to facilities for the disabled, and many work stations and offices are too small, or set at the wrong height, to accommodate a wheelchair. There is no handicapped parking at the regional medical education building, and the handicapped parking for the hospital in general is inadequate, too restricted in availability, and often blocked by snow or broken glass. It is clear that professionals in the building are not expected to be wheelchair users. I cannot even get my wheelchair into the EEO office!

votejust.2

A VOTE FOR JUSTICE.

I URGE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN, LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

I FURTHERMORE URGE THE ESTABLISHMENT OF THOSE BASIC SERVICES AND HUMAN SUPPORT SYSTEMS NECESSARY TO MAKE RIGHTS REAL IN EVERY DAY LIFE, AND WHICH WILL ENABLE ALL PEOPLE WITH DISABILITIES TO ACHIEVE-THEIR FULL POTENTIAL FOR INDEPENDENCE, PRODUCTIVITY AND QUALITY OF LIFE IN THE MAINSTREAM OF SOCIETY.

I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

City beautification projects include many new, young trees in the heart of downtown. These trees must be trimmed regularly to prevent a hogard to visually injained pursons. This is not always done. There is more for maintenent. These hazards must be recognized and moderated.

address: 313 East 18th home tol: (614) 291. 3446

Case 5:10-00/02734-CLS Document 21-1 Filed 06/10/11 Page 72 of 109

A VOTE FOR JUSTICE.

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FEDERAL, State, Co-nty, City Buildings Not ACSSSIBLE TO THE HANDICAPPED.

address: 1349 EAST 905t

Claux, Chio 44106

tel:

Case 5:00 5:00 Document 21-1 Filed 06/10/11 Page 73 of 109

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1 HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

Those scarsoth public and private social sorvices agencie which are not whelehoir accessible, w/ lone excuses about social workers soing to the clients rotten than let the clients be treated as other "round" clients, + Come to the above advocated for reliable public Transportation in my home community, for parsons w/ disstilling, and other rotting has been done. The same story goes for foir housing w/ accessibility, not lumped in w/ series citinens, or mentally retorded, and fit access to public recreation, such as nowie theoters, bowling alleys, municipal pools, and parks.

address: 1771 Certan Blud.

Springfield, Oh.# 4550 C

tel: 513-324-5388

I URGE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN, LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

iscrimenation begins each day as I leave my that cannot laeve with out our door inteross many معتما this 14 a to pay takes on service on denies address: 📈 "uncin ate, 0, 45202 tel:

I URGE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN. LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF 1988. WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

Due to lack of access to buildings at Ohio University, I have had to drop classes. Due to impreper posting of handicip parking signs I have had to unload from my van into oncoming treffic, miss luents belause no part heading spaces were provided, went trough the state & city knows that spaces are supposed to be ablocated to hendrop Individuals. Cities seem to think that curt cuts are but necessary because of costs and because of this many part of town are not accessible to

address: 4660 Pleasant Hell Rox Others, Ohio 4570/

tel:

614-592-2636

me since I am, in an electric revhelcheir. many livents at Ohiollnio are not accessable to my - Wheelchair to I am not and able to share these is with my abellien and out even though sam a O.U. student.

Case 5:10-cv-02794-CLS Document 21-1 Filed 06/10/11 Page 76 of 109

Our city council recently votied to provide funds to build on alympic size pool at a local college to be used for a special event while refusing to provide funds for sublice tronsportation sufficient to prevout the cuiting of service

Most of okla city park jacilities claim to have accessible rest rooms but they can not be used by people in wheel chairs are to the position of the stacks.

I URGE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN, LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

- my mourne company threatened to not remul my auto mourne ce because of purchased a van my a luhelchain lift. I want at the time on the "safe chine " trated. - at a gruen ment meeting I recently attended the hotel had no restroom facilities to accomed widnieduals using wheelchairs.

signed <u>Paubara</u> Sommer address: 11912 Selver Sun Dr Oklahama City, OK 73162 tel: (405) 557-71.22 wh (405) 728-7889 hm.



votejust.2 votejust

A VOTE FOR JUSTICE.

I URGE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN, LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF BANDICAP.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

- Burnezous Public Medings in maccessible Fechice

- Numerous Agency Clients refused employment because of a disability
- Many other instance, too Numerous to mulion thronguous 3 6 425 of working With persons contactions.

C. Cener Fallord signed C. OWEN FOLLARD

address:

2607 Shore Ridge AVE. Norman, OL, 73072

tel: 405-319-0404 Case 5:10-cy-02794-CLS Document 21-1 Filed 06/10/11 Page 79 of 109

A VOTE FOR JUSTICE.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

- Community swimming pools, built with federal grant money, are not a cecsible to persons with mobility impairments.

- There are simply not enough interpreters for the circl in trural areas. If a person i deal in trural akanoma the available fun interpreter takes a long time to thrance.

to leave that

matitultun

(Grer)

Their are clople with mental retardation white who here is that large state with at large state with at large state signed frame. Kohortson Siewo homes, how address: 1805 Gingham their Dalents do and the Dalents do and the Dalents do

tel:

Case 5:10-cv-02794-CLS Document 21-1 Filed (6) 11 27 9 Page 80 of 109

(60)

THERE -ARE NO CLAB CUTS ON THE INTERSECTION WHERE IN OFFICE IS LOCATED. IN ADDITION, I WAS RECONTLY Shocked TO SEE A RAW TO A POPULAR RESTAURANT, WHICH IS PART OF A CHAIN.

I Believe we New Federal Legislation PREGARDING Access BILITY OTHER THAN 504, WE LIVE NO LAWS CON-TENDED FOR PUBLIC USE . EACH STATE'S REGULATIONS MY BE IMPOSSISTENT WITH ANOTHER'S.

I FEEL UNIFORM REGIST STANDARDS ARE GOOD STEPS.
TO CONTINUE MAINSTRUMING PEOPLE WITH DISABILITYOU WARDICAPPED PARKING IS ANOTHER CONCERN. I WOULD LIKE TO SEE MAJONAL H.P. FINE, SMICH COULD BE COLLECTED BY CACH MUNICIPAZISTY,

Xe17h WILLIAMS N.E. PA. CIL LOWER LEVEL 431 WYOMING AVE 5 CRANTON, PA-18503

PR-1

A VOTE FOR JUSTICE.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

I can see how the disabilities persons have to fight and waiting to enter in a Rehabilitation Center while a prominent person who Suffers one accident enter easily and rapidly without any difficulty. In the beginning of my accident, I experimented the prepudiate of the work, making psychologia harm to the patient. I saw how a doctor made a trauma to one cuadrupkgic patient saying, "Now, you are not a man anymore." I experiment the discrimination In I go to many places that I want to enter, for example a court in Humacas G but I don't enter because they don't have facilities for the disabilities. I don pass accross the sidewalk because they are too narrow, they are too bad and the police don't execute the law when the cars are parting in the sidew. One of my sister's friends that is in the Humacao University College, he to fight for the access to the bathrooms and the classrooms, because they weren't prepared for a person with disabilities.

we have the same education, the same access to jobs, and the access to all places, I want that the law obligate that all the places have the facilities for the disabilities, that really our dreams doesn't stay in the paper. I wis, signed Ratael Corden Tolentino that we have wings can feel the address: Lus Piedras, P.R. 00071-9713 we have wings and we can

fly no matter our limitations, that is my dream!

ote: I have an accident in march 11, 1985, and I stay in a wheel chair with a cuadruplegic condition but with too much wishes of living!

Place oxcuse my English! I wait for your request!

discriminatory Experiences 1) Sack of telephone accessibility (members of pometting wing w/cas 2) Lack of interpreters in hospitals 3) Boing unable to contact local (all), state (most of them) and federal (many of them) government agencies because they do not have TDDs 4) Lovernment meetings/gatherings that do not provide interprete 5) Television and movies denied us because they lacked caption also, HBO scrambled captioning shows, expecting us to the a decoder to descrambe that for \$20000. Very unfair! 6) Job opportunities - po far for three times at these differ

b) Job opportunities — po far for three temes at three differ places, hearing person got hired over me because of my deafness that made the other person (hearing) better qualified than I was . Even the government jobs (Thave a Mi degree

7) Library does not have TDD- also, not even the fire dept. or to golice dept.

8) Insufficient aids to deaf persons from any governmentagens

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A VOTE FOR JUSTICE.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

Was placed in middle of sidewalk, which then presents an obstacle to all pedestrians, but particularly to the blind and wheelchair nobility people to have access to curb cut Also have uniform laws for installing signed Helen Hartmann Curb cuts.

tel: Sioux Falls, So. Dalt. 57105

Prairie Freedom (enter koo west Asr. No., cioux Fells. s.t. Case 5:10-cv-02794-CLS Document 21-1 Filed 06/10/11 Page 84 of 109

Justin Dart, Jr. May 6, 1988

park the car and come back after her. No parent in his right mind would leave a child in front of a hospital in that area of town without supervision. I made a complaint to the Fed. Govt. Consequently they put two parking spaces closer to the hospital, had to ramp some places and cut curb cuts so a chair could get across the street. The parking space is still too far from the door for the disabled. The place that the parking spaces were before we were told was on too much of a slope for handicapped parking. This was true but all that would have had to have been done was to fill these up to level with asphalt. I still am not satisfied with this place. The next time you come to Dallas I could show you this place. I have pictures somewhere at home.

At the Trade Mart in Dallas we went to an America Airlines event one Sunday. the Handicapped Parking is on the second row of the parking area. In oder to get to this place one must get into the street in order to roll around to this place. Amber was in her chair that day. It was raining and water was rolling down the street with bumper to bumper cars. This is a very dangerous situation. Not only that, the handicapped parking was not marked with the international symbol.

Last year the City of Irving widened a street next to my property. They did ramp the curbs, however, the failed to move the light pole in the middle of the sidewalk. Hardly accessable. I contacted my new city counselman and the ramp was moved (after it had already been poured).

The city did a lot of sewerag pipe replacements last year. They had to tear up curbs all over town. When they redid the curbs they did not make them accessable. We were told that the city could decide if they had to be accessable. They "lied" to the paper and said if would costs \$500 more to pour a ramp than it would a regular curb. I got one of my cement contractor friends to write me a letter saying that it would costs the same amount of money. The city was really "T'D" off at that letter I can guarantee you. They lie in the paper and make it look like the disabled are costing society extra money when in fact it is the same.

The DART buses leave a lot to be desired in the Dallas area. Irving has none whatsoever that are accessable. Handicapped transportation is unreliable, and not accessable in a lot of cases. DART contracted with a company that had bought a lot of the little yellow handicapped buses from the school system. The buses have lifts (sometimes they don't work). These buses were designed for children and big people can not get their heads in the door. They were limited to travel 40 times per month (20 times each way). That does not even give one enought time to go back and forth to work. One young lady has had to ask the Spina Bifida Assn. to pay for her transportation after she runs out of tokens on Handiride because she has no. way to work. There has to be advance notice in order to ride these buses, and this is not acceptable especially if one gets sick and has to go to the doctor or whatever.

I will close this now as I know you'r tired of reading this. However, I will write you with specifics. I do have names of parents who have children with discrimination problems and I will be contacting these parents.

Thanks again for all of your work for the rights of the disabled.

Mary L. Tatio

Phone 214 900 9939 work 214 570 3803 home

Burt Pusch 1511 Faro Dr. #75 Austn, Tx 78741

### 2 Transportation.

D) Trying to coordinate special transit with my employment requirements has made employment, in my early years, of just trying to enter the working force, cost me my first 3 jobs. opportunities

3 Singleyment - E) HP Parking: most of the HP parking spaces do not meet code. They are usually too neurow: (reg. Size ; not to code Size) This isoften handiages people who have lift laws wans from parking.

## 3. Employment:

A) I have a congenital disability of all foring appendages. While all only have 3 fungers, and have very good use of my fungers and hands a am an accomplished painter, caligraphist and piano player. However, al know that all have been discriminated from at least 3 jobs, because someone made a judgment up about my inelities based on a visual assessment of my physical - L-

#### Case 5:10-cv-02794-CLS Document 21-1 Filed 😘 🏚 🛂 Page 86 of 109

- B) il have had "physical" examo for a jobs which consists of an interview in the lobing by a murses aide.
- C) Voc. Scruius: After entering college with assistance of some the State VR-aginey, el was told that my najor of political scrence, was not accepéable to my VR counsilor. Because "
  if al didn't get a job right of out of school, they weren't going to help me".
- D) My first it rehalv. counselor was indignant when at turned set down the "perfect job."

  for me. In assembly sed line worker at tush puppy stres, al wanted a degree in coilege, is couldn't see how that job would meet my carrier goals.

## 4. Pecretion:

the hold a metional swimming record in the National Wheelcheer Olympic games. However, this was achieved inspite of having trouble locating plate public; private accersible pools; athletic programs. Thank of the new sports; fitness facilities are not accersible. This effectively discrementes against persons with disabilities in participating in futners; physical wellness programs.

I URCE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUFFORT AND TO SIGN, LEGISLATION SUCE AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

My largest discrimanation has been the morenfacionent of the handicap parking in Ever win as signs stated "down enforced". even at hospitals, all stores, but mothing es ever dose. Telice have told me they cannot sour or write a troketo, because of the It was public property. Why have alaw that sizasi Darry Ferrill is never enforced ediress; 933 Peach apt 149 orlingten, Tx. 7601/ 561: 217-277-6516

7+15

A VOTE FOR JUSTICE.

I URCE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUFFORT AND TO SIGN, LEGISLATION SUCE AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

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1 HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING PISCRIMINATION AGAINST PEOFLE WITH DISARILITIES:

inataquite housins Indaged penking for hundingspel police protection for parting place for the handicapped persone equal employment for hundred perf persone thandicapped. proper indification of Buldings and Stewators for blus and hundriepped persons proper ramps and tops need for hinderpoped Dersons address: C///5

315 East 1950 South Bountiful, Utah 84010 20 August 1988

Mr. Justin Dart, Chairman

Task Force on the Rights and

Empowerment of Americans with Disabilities

Dear Mr. Dart: -

Being a bilateral arm amputee, I have some serious concerns regarding conditions facing handicapped citizens of the United States. The Federal Government and most states have done a commendable job of eliminating architectural barriers for those with ambulatory handicaps, providing television closed captions for the hearing impaired, and providing audible signals at traffic intersections and braille warnings in buildings for the sightless.

There is, however, one area that has not received sufficient attention and that is the area concerning the barriers that continually confront individuals who have lost or lost the use of their hands or arms. An example is the fact that in most public buildings the door-opening hardware, especially on internal doors, consists of round knobs instead of levers. Other problems that face the upper-extremity handicapped are such things as the design of pay telephones, vending machines, packaging and many consumer products.

It would be appreciated if some attention could be directed toward this neglected area.

Sincerely,

Edwin V. Rawley

votejust.2

A VOTE FOR JUSTICE.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

No one will take the reasponsibility to make the Public High School and the swimming facilities accessible to the public. When we did not have access to the football field to watch our grandson play, to the auditorium to see our granddaughter perform, to the Public Municipal Pool to get the prescribed therapy for my leg. or to the Senior Citizens nightly meals and functions held at the school, we sent a complaint to the U.S. Architectural and Transportation Barriers Compliance Board. They replied, "...we have determined that the ATBCB has no juriadiction..." because the District did not use Federal grants or loans. They referred us to the Office of Civil Rights, OCR. OCR visited and reported that only specific areas were under their jurisdiction. Ogden City School District wrote June 8, 1988 that they would make specific changes by Sept 1, 1988. We were informed that they would apply for a grant to do so. None of the 8 listed changes were completely finished according to "tah rules and regulations. We can now attend the Senior Citizens Dinners. However, we still can not attend the games, have access to the auditorium by the main entrance to the office, or use the Public Municipal Swimming facilities. They made token changes. For example they wrote that they would, "...set back all door-stop bars at entrances to the main high school building, the English wing and the science wing;" and said they would ramp at least one primary entrance as required by ATBCB. However, rather than ramp the main entrance and set back the door-stop bars they painted them! As the District's Designated School for the Handicapped, I feel sure that the Handicapped Students must also be discriminated against on the basis of handicap. We support the Americans with Disabilities Act of 1988.

cc: Ogden City Schools, Supt West Ogden City Council, Hayor Goff.

address: 1706 E. 2005 1200 M. J. Sycon

tel:

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One more notification, public buildings are not save for Deaf people. For example, a few years ago, I was with a deaf peer in a public building when my Hearing Ear dog got restless, so, I asked it if there was something wrong and it the very excited. I told my Deaf peer to follow it - Sure enough there was a fire in the building. My dog saved our lives. All public buildings should have a brighter flashing light when an emergency comes up. The lights that they have now are too small to make us aware of any danger.

Motels, Hotels, or Inns should installed, a fire light, phone light and a caption box in every room for us to be able to enjoy our stay like everyone else.

Please feel free to contact me for any comments. Thanking you in advance for your consideration.

bece has d

Sincerely

Mary Jeanne Bouchard

Co-Coordinator

Deaf Program

/ns

Case 5:10-cv-02794-CLS Document 21-1 **©ile 46**/10/11 Page 92 of 109

although there has been a great deal of emphasis in perviding handicappeal parking, these who always it are not punished properly. Also the parking places are not always accessible.

12) 558 Case 5:10-cv-02794-CLS' Document 21-1 Filed 06/10/11 Page 93 of 109
1. NOT IN FORCING THE HAW WHERE AS PEOPLE PARK
IN THE

2. PUBLIC REST ROOMS IN GOVIT, BULLDUIG NOT PESIGNED FOR GOOD ACCESSIBILITY,

3. RAMPS IN BLPG, TO STEEP FOR THE TO OPEN THE

4, TO MAKE THE PUBLIC MERE TOUND HAVE THE SAME DEPORTURITY AS A AP WOULD HAVE.

5, THAT HP'S MRE PHYSICALLY HANDICAPPED NOT

MENTAL. 210-1-70-00-

William H. Wantanson 110 AUSTIN AUE. 5-AU NION, VA. 24401

UA-63

votejust.2 votejust

A VOTE FOR JUSTICE.

I URGE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN, LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

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HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

Parking facilities - espand nobility over curks to sidewalks - Its dangerous in the streets especially in the park areas. (Byrd + The Carrolio in Richmond, ta)

signed (11/1- CHU)

address: 1101 Hompton St. Richard, Va. 23270

tel:

35-9-4093

6004 Pine Street Richmond, Virginia 23223-3543 October 17, 1988

Congressman Thomas J. Bliley, Jr. House of Representatives 213 Cannon - House Office Bldg. Washington, DC 20515

RE: Americans with Disabilities Act - H. R. 4498

Dear Congressman Bliley,

I'd like to introduce myself. My name is Richard B. Goode and I am a hearing impaired constituent from the Cedar Fork precinct.

I encourage you to support the Americans with Disabilities Act (H. R. 4498). I am in strong support of H. R. 4498 and I feel that this bill will assure me equal protection against the discrimination I face every day of my life.

I am profoundly deaf and do not have verbal means of communication. I must depend of telecommunication devices, written communication, sign language or an interpreter in order to conduct my affairs.

I would like to tell you about some of the experiences I have had with discrimination:

- I have been treated unfairly in dealing with my boss. I really feel that I have no choice and I will continue to be treated in this manner since the only thing I can do is quit my job. The job market does not provide for the deaf/hearing impaired employee.
- When I have hear about a possible job opportunity, it has taken weeks to arrange for an interpreter and the job was filled by the time I tried to schedule the interview.
- I have had a rough time with agencies like Social Security, postal services and state agencies. They treated me with no more than respect. I feel like they give me a cold shoulder because I am deaf. They know that they must deal with me but once I am out of sight, I am also out of their minds. These agencies almost never takes the action they assured me would be done.
- Federal, state and local government meetings do not provide for any interpreters. The only way I can understand what is going on at these meetings is to take a family member with me to interpret for me.

# Case 5:10-cy-02794-CLS Document 21-1 • (Files 19) (10/11 Page 96 of 109 vote just

A VOTE FOR JUSTICE.

I URGE THE CONGRESS TO ENACT, AND THE PRESIDENT TO SUPPORT AND TO SIGN, LEGISLATION SUCH AS THE AMERICANS WITH DISABILITIES ACT OF 1988, WHICH WILL EFFECTIVELY PROTECT ALL PERSONS WITH DISABILITIES AGAINST DISCRIMINATION ON THE BASIS OF HANDICAP.

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1 HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

itice my tweeth and negaty have desolution. I for a resurd partier of my husband is crapmed to a motorized when I chan we have craid the Jee Country in Fantimenter Vincinia. We have craid the Jee Country Board of Superisons and also the break dimen of the Vincinia Displanting Dept. to provide for a cut at or a reducable leading from any residence the your land to access our community, we have to get to the advanta and walk in the street because there is no court cut. I would appreciable anything the Country appreciable anything the Country and do to face levelation requirements and act and so the face levelation and and in the fell that the desibled can do note if more interested and attitudned furnish were interested.

signed Ada F. Bridian

address: PC Bx 567

Yoursulin, La. 24265

tel: (103) 306-2144 (Lime)

[113) 506-4215 (noch)

A VOTE FOR JUSTICE.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST FEOPLE WITH DISABILITIES:

We can't get into the couldhouse as Post a Dhire is no way we can get into the Shapping malls with out opening the dad the highest help from another person. We do have any hamps from getting on a off the sidewalks in town

Schools alerit accessible you the HC you school activities. ( football, basket ball) I like in the southwest part of Va.

addréss: Chritical VFI Huitage Hall Health 1 Dickersion Country Box 909 Cen col: Chritical Va.

24228

# Case 5:10-c/2027942CLS Document.21-1 Filed 06/19/717 Page 98 of 109

A VOTE FOR JUSTICE.

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1 HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

I use a wheelchen for mobility and it him in
Southautern verymen. The streets in my
Community have no coult acts and the building
are not account on. Court have, the public library
brieg in the community have placed in formations

There is no transportation senice for the devoted
whele in lifts the down derice for the mobility

and a serious ingland This type of transportation would be efficient and surrounced in Extension int the in Southings of Mininger whether comments in Southings of Mininger

Then we no simulations arising transitions of the security of the distriction and to receive the signed of the the Closest transition a first receive the signed I ACK HOM Me !

address: 125 Terrace Ave GATE CITY VA. 24251

tel:

Case 5:10-cv-02794-CLS Document 21-1 Filed 06/10/11 Page 99 of 109

votejust.2 votejust

A VOTE FOR JUSTICE.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

I cam disabiled and in a Whichchair for mobility, The Counthouse in Clintwood, Vat. descript mot have any ramps a loan rot acceptably which bruilding shalefundently.

2. The streets in Clintwood do not have curb cuto- and I councit travel in may curb cuto- and I councit travel in may

address: Rt & Boy 1350 Clystalicely Var. 24228 tel: 926-4795 Case 5:10-cv-02794-CLS Document 21-1 Filed 06/10/11 Page 100 of 109

votejust.2 votejust

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

I am in a whelchair and dive websecity virginia but dhave to use the public buildings in Sate city which have no ramps, at whether were for me to use the best country the dibrary are not execute for this part of the state, other buildings, tressurers office, main courtherese facility is 250 miles away the closest evaluation and evaluation courtherese their weeks against because the evaluation lenier and gob Iraining directly flowed more vans with after that go door to door.

signed Kimberly & Broadwater address: 111A Park Street Evelor City, Virginia 24251

tel:

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votejust.2 votejust

A VOTE FOR JUSTICE.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

In I was a wheelchair for mobility and many public huldings and restaurante in The Country are not accessible. Also there are no cust cute so that I can travel independently in my community.

7. There is limited para travel services in The Country he need more transportation.

3. There is no housing available to wheelchin users in See Country. I his merch to be addressed.

LESTERALLEN
ROYTEIBOX 75-A
DYTFEID. VISOIM. 0 24244

signed	
--------	--

address:

tel:

December 15, 1988 610 Highland Ave. Falls Church, VA 22046

Department of Public Works City Hall 300 Park Avenue Falls Church, Virginia 222046

Dear Sir:

For one of the richest cities in America not to have curb cuts in all four corners of its main intersection (Broad Street and Washington Street), not to mention much of the sidewalk system in its business section, is inexcusable. Falls Church has a higher Personal Property Tax than any of the three bordering counties.

Waiting another two to three years for the curb cuts to be put in as part of the Broad Street Improvement Project or as part of the renovation of the Robinson Building is unacceptable. In view of the various people who use curb cuts (people with baby strollers, bicycle riders, disabled people like myself), and the possible violation of section 504 of the Rehabilitation Act, a special effort to install curb cuts now, is in order.

Sincerely,

Terry Carroll

CC: Mayor Carol DeLong
Charles D. Goldman, ESQ.

Document 21-1 Filed 06/10/11

01684

1432 OAKCREST HAMPTON, Va. 236

Dear Justin, Dart L'an in a wheelehair this past December 15,

& mas slooped by a officer palie officer I was headed west on pentroke BYE-

nem near modeland Road when I was siven a tieketfor abstructing traffice.

there are Sidewalka But no Wheelhair Rages

I stad no chose but to so on perchapke L'an try to set the city to something about it But so far they stave Done nothing about the curls. I sat six months probation

. I was coming Back from Be to Sugermarket.

the Day it Happened. I whant you to stelpe me set the Rapa on the curls and my probation proped.

the curlis are not adequate for unheelchairs.

thank your very much Gerald Xelling 1-1809 723-0893

A VOTE FOR JUSTICE.

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I HAVE PERSONALLY EXPERIENCED AND/OR OBSERVED THE FOLLOWING DISCRIMINATION AGAINST PEOPLE WITH DISABILITIES:

MY SPOUSE IS VISUALLY DISABLED, AND FACES

DIFFICULTY WITH MOBILITY AND ACCESSING HOUSING,

SELVICES, AND OTHER SMAPTIONS DAILY. THE TYPES OF

OBSTACLES ARE VARIED AND MANY: EVERYTHING FROM

STREETS & SIDEWALKS WHICH ARE IN POOK REPAIR THAT

MAKES CANE TRAVEL DIFFICULT; ELEVATORS, RESTROOMS,

ENTRANCE / EXIT SIGNS PLACED WHERE SHE CAN'T SEE

THEM. (AND NO ALTERNATIVE - LARGE ARINT, ERAILLE, ETC PROVIDED)

DISCRIMINATION AND STEREOTYPING BY EDUCATORS & EMPLOYEES

(E.G. COLLEGE INSTRUCTORS REFUSING TO GIVE HER READING

LISTS BETCHE THE CLASS BEGINS SO SHE COULD GET THEM

RECORDED OR BRAILLED); DIFFICULTIES IN ACCESSING

address: IMES TEXAND
4507 50th Me S.

tel: SEATTLE, WA POLLE

Case 5:10-cv-02794-CLS Document 21-1 Filed 06/10/11 Page 305 of 1096 E. Picchicit

Milwarkee, Wisconsin

MU MI

Stad

This is a Discrimination Diany of Kept for one week for my daughter. Megan is be years old, preforendly deaf, and uses sign language. June 1988

6-20

I decide to sign meg up for wim lessons in Milw Public Schools Rec program. She would be in the same class with her 8 yr. old hearing ("normal") sister. Since Meg would need an interpreter I call Central affice to request one. I was told unless I can show them the example That says they have to do it, no interpreter I tell him about 504, not our policy he says.

6-21

I sign Megan up anyway at Riverside A. I urplan I tried to get an interpretor but was refused. I worplain how the class could be adapted for Megan. The man in change say to me "I think she would be better off in the handicapped classes." I explained the H.C classes are only once/wx for 4 wxs. This is 5 dys/wx for Dwxs., and Megan's dealness has nothing to do with her ability to swim. He restated his opinion. I leave in a fury and near tears. Why should swim besons be a battle?

6-22

Meg goes to the zoo for a I day camp. Her interpreta was there waiting Megan had a great time! When Incalled to sign

### DISCRIMINATION DIARY of Ken Burns

June 27, 1988

I went to a big department store and asked for some information. The woman didn't pay attention to me. She pretended she didn't hear me. People don't want to take the time to listen. If they did, there wouldn't be so much complaining.

The new driver on the van does that. He doesn't listen. When I wanted to go to "Best Buy," he didn't listen. He brought me home instead, because that's where he had picked me up.

I went to City Hall to find out about progress on the issue of putting in sidewalks throughout the community. I couldn't get into the building because there are three steps going up to the front door and two steps going down on the inside. We (those who use wheelchairs) stayed outside the front door. We put up signs saying that we couldn't get in. They didn't have microphones and loud speakers so we couldn't find out what was going on inside, and we couldn't speak.

There are no sidewalks outside my door. I can't go outside to take a breath of fresh air because if I did, my wheelchair would get stuck in the ground. It keeps me from going to the store to do my personal shopping. I have to order a van to take me to the store and that way, again, I get no fresh air or see how warm the sun is. With sidewalks, I could drive my chair to the store and do my personal shopping. That way, I could enjoy the beautiful weather and enjoy driving in my chair. I have to take the van just to go one block and it costs money.

If I want to go to the front door of the Grand Mall, there is no place for the van to park. We have to go a block and a half down the street to get out and then go all the way back to get inside.

Once, when I was out, I had to go to the bathroom and I had a female aide with me. I went to a nearby McDonald's and asked the person cleaning tables to check to see if there was any other man in the bathroom. There was no one. Fortunately, there was a lock on the door and so my attendant was able to help me use the bathroom in privacy.

(1) Case 5:10-cv-02794-CLS Document 21-11 Filed 06/10/11 Page 108 of 109 Madison, WI Discrimination Diary July, 1988 Every day I pass busin of the public transportation system in our city that I cannot ride because they do not have lifts for wheelchairs. I need to attend meetings in the Community as part of my job and the available gara-transit system requires 24 hour notice and frequently concels rides - I cannot depend upon it. The curbs in our neighborhood do not have curb-cuts or rampo preventing me from walking around neighborhood. The check-out lanes at our local grocery store (a large chain store) are too marrow for me to get through with my Jook a trip out of state and feel in a

Case 5:10-cv-02794-CLS Document 21-1, Filed 06/19/11 Page 109 of 200 1786 15 ARIO ROLEN HOUEN FILED NOTEN OF PRICE NS WITH 01786 35 DISAbilities Act

Lecause the County Courthouse was Not Accessable to some one in a wheelchair

- MANY YORRS A Fler my Request the courthous &

Anda Kadenhaven - I suggest ADA

I have numerus alwiges of find that reme filled

with agosethe smoke, I must leave or suffer server

headaches of shows goldens. Descrimentation adjusted the

headaches of shows goldens. Descrimentation adjusted the

honducassistic with limited to a lack of subjectively

hamps or interpretable for the deaf - those with

respiratory directors or allergies are often direct acc:

to places because of the grandonce of smooth.