

Debtor Name:

Case Number:

Trustee:

341 Meeting Date:

Questionnaire Addressing Bankruptcy Petition Preparers and/or Mortgage Relief Assistance (suggested questions to determine if a bankruptcy petition preparer or mortgage relief agency provided services to a debtor)

Bankruptcy Petition Preparers

Did anyone assist you with the preparation of your bankruptcy documents?

Name of preparer:

Phone Number of preparer:

Address of preparer:

How were you contacted? (Mail, telephone, internet?)

What was the total fee charged?

How much was paid prior to the bankruptcy filing?

Have you agreed to pay, or are you expected to pay any additional fees, after the bankruptcy filing?

Do you have copies of any agreements and/or receipts?

Was the person or entity that assisted you a lawyer or law firm?

Did you believe the person assisting you was an attorney?

Did the person assisting you provide legal advice? If so what?

In addition to the preparation of the bankruptcy documents, what other services were provided/offered?

What results, if any, were promised?

Did you sign the bankruptcy petition and schedules?

Did the person assisting you collect the filing fee for the bankruptcy for you?

Did the person assisting you provide you with a copy of the documents?

Did the person assisting you file the documents on your behalf?

Did the person assisting you refer you to a specific agency
for credit counseling services?

Mortgage Relief Assistance

If someone provided you with mortgage assistance, loan modification or relief from foreclosure, what kinds of services were offered?

How were you contacted/solicited? What state was the entity located?

Names of individuals?

Did you meet with anyone to discuss your options; was that person an attorney or did you believe you were dealing with an attorney?

How much did you pay? Are you expected to pay additional fees?

Proof of payment?

What results were promised or expected?

Did you have a written agreement?

Do you know what efforts were made on your behalf?

Did they communicate with you or respond to your inquiries?

Did you lose your home or are facing eviction, or was your loan modified?

How much equity was in your home / how far in arrears were you?

Did they advise to file for bankruptcy?

Did they assist you or refer you to someone?